Niroop G

 

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# Professional Summary

* Around 7 years of professional IT experience in Salesforce.com CRM platform both as Developer and as Administrator.
	+ Experience in Administration, Implementation, coding, Design, support, and Configuration experience with Force.com platform.
* Experience in SFDC Administrative tasks like creating Relationships, Users, Roles, Profiles, Permission Sets, OWD Settings, Role Hierarchy, Sharing Rules, Manual Sharing, **Public Groups**, **Page Layouts**, **Email Services**, Workflows, Visual flows, Validation rules.
* Extensive experience with front-end technologies such as HTML, CSS, JQuery, Javascript, Bootstrap
* Proficiency in Salesforce.com configurations like defining **Custom Objects**, **Page layouts**, **Field Validations**, Formula and Workflow rules.
* Good hands-on experience in SFDC development in implementing **Lightning Web Component** framework, **Aura** **framework**, Apex classes, **Controllers**, **extensions**, Batch Apex classes, **Apex Test classes**, **Apex Triggers** and **Visualforce**.
* Experience in Security Controls, Manage Users, Data Management (Data loader, Import wizard, force.com Explorer), Data Migration, Sandbox environments.
* Experience in building **Schedule Apex**, **Batch Apex**, **SOQL**, **SOSL**, **SOQL** Aggregate functions.
* Experience in Eclipse IDE with Force.com Plug-in for writing business logic in Apex programming language.
* Experience in Generating **Reports**, **Dashboards**, customized reports and analyzing the data in Salesforce.com.
* Self-motivated and capable of rapidly learning new technologies and processes, and successfully applying them to projects and operations with excellent communication, documentation, and presentation skills.

# Technical Skills & Abilities

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| **Technologies and Languages** | Apex, AJAX, Apex Servlets, Java, J2EE, JSP, JavaScript, HTML5, DHTML, XML, UML, CSS, JQuery, Bootstrap, REST, SOAP, WSDL |
| **Methodologies** | Agile, Waterfall |
| **GUI** | Force.com IDE, Force.com Apex Explorer, Eclipse, Lightning Component. |
| **CRM Applications** | Salesforce.com: Sales Cloud, Service Cloud, Data.comForce.com: Custom CloudSalesforce.com: Reporting and Analytics of Sales, Service and Custom Cloud |
| **Operating** **Systems**  | Windows 7/8/10, Linux, UBUNTU |

# Professional Experience

**SALESFORCE DEVELOPER | PAYPAL, OMAHA, NE, USA | Dec 2019- TILL DATE**

* Designed, and developed **Apex Triggers** using new design pattern for various functional needs in the application and worked in improving existing Apex code.
* Developed **batch class** to delete aging log records.
* Created and managed the process of on boarding users to Salesforce.
* Worked on Salesforce Lighting Components, have a strong hands-on experience in lightning application and component development.
* Built lightning components using **Lightning Component Framework** leveraging **Visual Studio** code, **Salesforce CLI** and **SFDX**.
* Written **Apex Classes**, **Controller**, Extension Controllers and **Triggers** in the application for various Business/functional requirements.
* Used workbench for various operations like data loading, run apex in anonymous mode for testing purpose, executing **SOQL** and **SOSL** queries etc.
* Worked on invoking **Restful** web services from Saleforce.com platform.
* Performed unit testing and functionality testing for service plan implementation.
* Hands on experience on Custom settings, Schedule Apex, Batch Apex.
* Debug Apex scripts using debug logs and system logs console to catch exceptions and execute Governors and Limits.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com sObjects, used it to read, extract, and load data from comma separated values (CSV) files.

**SALESFORCE DEVELOPER | AEtna, HArtford, CT, USA | OCT 2018- Nov 2019**

* Adopted **Agile/ SCRUM** methodologies to monitor and develop project objectives.
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Worked on multiple **Lightning Components**, added CSS and Design Parameters that makes the Lightning component look and feel better.
* Worked with **Lightning Design System**, **Lightning App Builder**, Lightning Component Framework, Lightning customizations, Lightning CSS framework.
* Enabled Aura Framework, by adding Aura Attributes and **Aura Handlers** for Events to focus on Logic and Interactions in Lightning Applications.
* Worked on various **Apex Classes**, **Triggers**, **Visualforce** pages, **Batch** and Future based Apex classes to implement the custom functionality.
* Used **SOQL** with consideration to Governor limits for data manipulation needs of the application.
* Worked on Page Layouts, Record types, **Validation rules** and **Workflow rules** to accomplish business automation.
* Worked on **Git** for managing code base repository for the organization and used to pull and push changes into the repository for migration.

**SALESFORCE DEVELOPER | forward financing, Boston, MA, USA | feb 2018- OCT 2018**

* Worked on various Salesforce.com Standard Objects including **Accounts**, **Opportunity**, **Contacts**, **Reports**, Dashboards, Events and Tasks.
* Created Lightning Components using Aura framework.
* Analyzed the existing org and developed migration strategies for **lightning** transition.
* Developed Salesforce **lightning** applications using Lightning Components, Controllers and Events and used custom CSS in the components.
* Developed **Lightning** Components and used Lightning App Builder to use those components in Lightning Pages and Record Pages.
* Worked on **Lightning** Components for Community Builder and built Frameworks on top of Salesforce Lightning Framework to enable faster and easier component development.
* Worked on Salesforce Lightning Process Builder to easily automate Business Processes.
* Developed re-usable UI Components with **Lightning** Component Framework.
* Developed various Custom Objects, Tabs, validation rules, Components.
* Worked on **Apex** Classes and **Visualforce** pages to develop custom business logic.
* Worked with **SOQL** & **SOSL** queries with Governor Limitations to store and download the data from Salesforce.com platform database.
* Worked on Data Loader for importing and exporting of large volumes of data.
* Created **Profiles**, **Roles** and Page Layouts and also configured the Permissions based on the organization hierarchy requirements.
* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response for automating business logic.
* Developed **Cascading Style Sheets** (CSS) for creating effects in Visualforce pages.
* Customized existing **Visualforce** to align with salesforce new Lightning UI experience.
* Created workflow rules and defined related tasks, email alerts, and field updates.
* Implemented pick lists, dependent pick lists, lookup and master detail relationships, **validation rules** and formula fields to the custom objects.
* Worked on field level security along with **page layouts** to manage access to certain fields.
* Worked on security and sharing rules at object, field, and record level for different users at different levels of organization.

**salesforce developer | delta airlines, Atlanta, Ga, usa | FEB 2017- feb 2018**

* Developed **Lightning** components and Lightning apps to provide better and more interactive interfaces to end users, which help in sales enhancements
* Added **Lightning** Component to **Lighting** Pages and Record Pages.
* Have worked on **Apex classes**, **Visualforce Pages**, **Controller classes** and Apex Triggers for various functional needs in the application.
* Customized tabs and worked with various standard objects including **Accounts**, **Contacts**, **Leads**, **Campaigns** and **Cases**.
* Designed, Implemented and deployed the **Custom objects**, **Page layouts**, **Custom tabs**, Components to suit to the needs of the application.
* Created page layouts, search layouts to organize fields, **custom links**, **related lists**, and other components on a record detail and edit pages.
* Designed, developed and deployed **Apex Classes**, **Controller Classes**, **Extensions** and **Apex Triggers** for various functional needs in the application using the Eclipse IDE.
* Developed Visual Force Pages, **Visual Force Custom Controllers Components**, **Advanced Search Functionality**, **Custom Objects**, **Analytic** **Snapshots**, **Tabs**, **Tags** and **Components**.
* Created **Custom Objects** and defined lookup and master-detail relationships on the objects. Also created **junction objects** to establish connectivity among objects.
* Created workflow rules and defined related tasks, time-triggered tasks, email alerts and field updates to implement business logic.
* Used **SOQL** & **SOSL** with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Created mash up between sales force CRM and Gmail through Force.com AppExchange's Email integration engine.
* Used the **sandbox** for testing and migrated the code to the deployment instance after testing.
* Proficient in using **Eclipse** based Salesforce.com IDE to develop and deploy force.com software.

## SALESFORCE DEVELOPER | FEDEX, memphis, tn, USA | JAn 2016-Jan 2017

* Worked as a salesforce developer and involved in a complete development cycle requirement gathering, design, development, quality assurance, testing, maintenance, and support.
* Developed various **apex** **classes**, **triggers**, **constructors** and **interfaces** for functional needs in the application.
* Customized salesforce.com fields, **page** **layouts**, record types, list views and queues, tests.
* Experienced with creating **workflow rules**, **validation rules**, **formula fields**.
* Worked with field & page layout customization for the standard objects like Account, contact and Leads.
* Created Reports and Dashboards to Visualize the data as Required.
Defined Relationships among fields (Lookup and Master- Detail).
* Worked with **SOQL** and **SOSL** queries with governor limitations to perform database operations.
* Worked with Dynamic Apex to access Objects and Fields using **SOQL**, **SOSL** and **DML**
queries.
* Worked on integration of two instances using Apex **REST API** call-outs and parsed **JSON** responses provided by third-party systems connected via **REST** inside Apex Classes.
* Created **User Profiles** and **Permission sets** to provide Object- level, Field-level and Record level security.
* Created workflow rules and defined tasks, email alerts and field updates.

## Salesforce admin/developer | apps associates, Hyderabad, India| FEB 2014- july 2015

* Responsible for gathering the requirements by coordinating with the business analysts, developers and project managers, in order to better customize, and utilize the full functionality of the Salesforce.com CRM solution.
* Efficiently worked with standard Salesforce.com objects like Accounts, Contacts, Leads, Cases and Opportunities.
* Designed, developed and deployed the Custom objects, Page layouts, Custom tabs, Components.
* Proactively created **Apex Triggers** and **Apex classes** and also developed and managed **complex workflows**, approvals, validation rules, assignment rules and system triggers.
* Defined the **lookup** relationship and **master-detail** relationship on the objects that helps in associating the records and defining a parent-child relationship in which the master object controls certain behaviors of the detail object respectively.
* Effectively created the **Picklists**, **dependent** **Picklists** and **junction** **objects** to establish the connectivity among objects.
* Responsible for writing **SOQL** & **SOSL** queries with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Worked effectively to ensure that the data is protected and is made available to the authorized users by customizing the user Roles, Role hierarchies, Profiles and Sharing settings.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Developed different VisualForce Pages to suit to the needs of the application using different Visual force components.
* Used Force.com Eclipse IDE plug-in to manage, author, debug and deploy Force.com applications in the Eclipse development environment.
* Created custom buttons and links on Account and Relationship Group object for generating auto Reports.

## Java developer Intern | Techfort software services, Hyderabad, India | OCT 2013- JAN 2014

* Worked on multiple **JAVA** **projects** under the supervision of a certified J2EE developer using the Eclipse Luna IDE.
* Applied object oriented concepts to develop application using concepts such as **arrays**, **loops**, conditional logic, Class methods and **constructors**, **Interfaces**, **Packages**, access modifiers, Inheritance, Encapsulation, exception handling, casting, reading and writing to files and more.
* Wrote applications that successfully connected to **MySQL** database and performed SQL queries to retrieve data using **JAVA** and **JDBC**.
* Developed a web application using J2EE platform using concepts such as **MVC** **pattern**, **JSP**, **Servlets**, **HTML**, **Apache Tomcat Web Server 7.0**, web.xml, and deploying the web application on a hosting server.

**Education**

**Master Of science | Lamar university, Beaumont, Texas**

* Major: Computer Science

**bachelor of technology | GRIET, Hyderabad, India**

* Major: Information Technology