**ANDRE WHITTICK**

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Professional Experience

**iHEALTH INNOVATIVE SOLTIONS -** *Healthcare IT Consulting firm.* ***Washington, D.C.***

**Program Management Consultant – Independent Contractor Mar 2020 – Present**

* Author RFP/RFI responses to Government Contract solicitations for agencies including but not limited to the FDA, HHS and Navy
* Review AWS Whitepapers and other technical documentation to draft proof-of-concept documentation in response to customer needs
* Facilitate meetings with customers (Contracting Specialists) to discuss capabilities and gather further project requirements

**INFOR GLOBAL SOLUTIONS** – *Enterprise software company, $3B annual revenue* **Atlanta, GA,**

**Lead Business Analyst – CloudSuite Financials Expense Management Dec 2017- Feb 2020**

* Developed new compliance scoring feature for existing expense management service; enabling a scalable feature that automates detection of expense report fraud; built the calculation logic model for this function as well
* Collaborated with technical leads at US Bank (customer) to create forms customizations to streamline mass expense upload processes and aid credit card reconciliation
* Improved and standardized the Service User Guide to reduce number of user questions to the Professional Services and Customer Service teams, reducing overhead costs by 20% and on-site troubleshooting work by 2 business days
* Identified opportunity to achieve cohesion across core ERP products and XM by interviewing 15+ SDEs and Sr. Product Managers; drove strategic partnership with the ERP and XM product offering teams to implement cohesion
* Created training material and led training for all the Enterprise Project Manager and Professional Services personnel in the department (15+) to deploy new software function to end clients

**COMRISE, INC** –*Professional staffing services, $40M annual revenue* **Atlanta, GA**

**Project Manager – (Client: LexisNexis Risk Solutions) Aug 2016 - Aug 2017**

* Spearheaded enterprise-wide migration of legacy mainframe-based Motor Vehicle Record (MVR) system to web-based application project (agile methodology), resulting in cost savings by 30% and headcount decrease by 55% due to process improvement, end-dating software license agreements, and server decommissioning
* Produced wireframes to for new Automated Violation Assignment Program (AVAP); improving processing time of violation assignment batches by 75%
* Create and execute testing plans to facilitate software implementation projects
* Mentored three team members in software development life cycle and project management best practices

**MATRIX –** *Professional staffing services, $500M annual revenue* **Atlanta, GA**

**Project Management Consultant – (Client: Veritiv Corp) Aug 2015 - Jul 2016**

* Designed and implemented a manual business process so client can automate customer orders into their Transportation Management System; brought in revenues of $5M+ in the first year
* Brought in an average of $5-7M per client in revenue for the company by acting as Project Manager between clients and development teams (SDEs, BIs, and Account Managers) for trading partner integration projects
* Perform system testing to ensure error-free project deliverables

**MANPOWER –** *Workforce solutions provider, $10B annual revenue* **Alpharetta, GA**

**Product Owner****– (Client: UPS Supply Chain Solutions) Jul 2014 - Aug 2015**

* Engineered customized solutions resulting in total revenues of $10M+ leveraging their Quantum View Tracking software, UPS Billing Data (UBD FTP Post), and Complete View Data Management (CVDM) product offerings
* Led and managed communications between customers and 3rd party developers for custom projects; each client was worth on average $5M+ in revenue for the company
* Managed projects and liaised between development staff and customer facing team to implement reporting and package tracking solutions for clients; each client was worth on average $500k+ in revenue for the company

**NCR CORPORATION** – *Payment solutions provider, $7B annual revenues*  **Duluth, GA**

**Project Manager/Business Analyst** **May 2013 - Jun 2014**

Functional lead for financial modules in Oracle R12 implementation that spanned across 10 countries

* Implemented and customized financial modules within Oracle R12 ERP system to make repair orders and billing customers more efficient; saving billing processing time and overhead costs by approximately 20%
* Led Cross Border Payment implementation for European supplier banks (SEPA Project) with offshore team of 12 people, to stay in compliance with the European Payment Act
* Configured financial modules in Oracle EBS R12 ( AP, AR, OM, GL) to maintain business processes
* Trained 30+ client staff members to increase their knowledge of newly deployed enterprise applications

**VIASAT** – *Satellite communications provider, $850M annual revenues* **Duluth, GA**

**Project Manager/Business Analyst**  **Jan** **2011- Apr 2013**

* Managed enterprise-wide expense reporting system (Concur Travel and Expense) as well finance modules in Oracle E-Business Suite for 2,200+ employees and revenues of $850M+, ensuring compliance with government audit requirements
* Improved expense tracking process resulting in capturing $700k+ in un-billed revenue in one fiscal year

Skills

* **AWS Certified Solutions Architect Professional** **(SAP)**
* **AWS Certified Solutions Architect Associate** **(SAA)**
* **AWS Certified Developer Associate (DVA)**
* **Management Professional (PMP),** Certified by Project Management Institute
* **Certified Scrum Master** **(CSM)** by Scrum Alliance
* **CompTIA Cloud Essentials**, Certified by CompTIA
* Language & Tools: SQL (Advanced), Python (Beginner), S3, Lambda, EC2, SDLC (Waterfall, Agile), ITIL, ITSM, SOX Compliance, Oracle E-Business Suite 11i, Oracle E-Business Suite R12, Salesforce CRM

Additional Projects/Interests

* Kennedy & Spencer, a health & beauty startup (**Project Manager)** 2019-Present

Develops company website, builds core product roadmap as part of the company’s growth strategy, creates pitch deck for Procter & Gamble presentation

* Interests: sports (basketball, football), youth sports coaching, podcasts

Education

**KENNESAW STATE UNIVERSITY Kennesaw, GA**

**Master of Business Administration**

**Master of Science, Information Technology**

**DEVRY UNIVERSITY Decatur, GA**

**Bachelor of Science in Computer Information Systems**, Cum Laude