R.Rajesh KannanMobile: +91-9629241571

Exstream Dialogue/ Mainframe Email: [rsvkannan@gmail.com](rsvkannan%40gmail.com)

**Experience summary**

A flexible IT professional with over 7.9 Years of experience in HP Exstream Dialogue / Mainframe Developer in in Payments and Cards domain of BFS / Credit Cards/CCM. Have sound domain knowledge on the Cardholder Letters/statement processing and key areas include Analysis, Design, Development, Unit Testing and Application Management.

**Profile**

* 7.5 years as a professional HP Exstream Dialogue and mainframe/ skills known for the ability to quickly acquire new business strategies.
* Good knowledge in HP Exstream Dialogue and Crawford application (letter composition tool)
* Extensive knowledge and experience in COBOL, JCL, TSO/ISPF, CA7 (Scheduler), INFOMAN, SPUFI, IBM UTILITIES.
* Creation and maintenance of mainframe execution JCL (jobs) to support system replacement project in Customers acceptance testing(CAT) and Production environments.
* Experienced in the CTB (Change the Business) and RTM (Run the Business) throughout the project.
* Good knowledge with different data management systems such as VSAM, DB2 and flat files.
* Trained in GMC Inspire Tool.
* Basic knowledge of Hadoop/Bigdata
* Experienced with waterfall and agile method

**Education and Certifications**

University : Anna University, Chennai, India

Degree : Bachelor of Computer Science Engineering, 2012 with 7.83 CGPA

**Technical Skills**

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| --- | --- |
| Technology | Mainframe |
| Hardware/Platforms | Windows XP/7,Z/OS |
| Programming Languageswith Workexperience | COBOL, JCL,DFSORT,Rexx, |
| Databases | VSAM,DB2 |
| Tools | HP Exstream Dialogue, Endevor, Infoman, File Master, File-Aid,CA7. |

**Professional Experience**

* **Professional Software Development Engineer** at **Fiserv**, Chennai, since Jan 2020.
* **Associate** at Cognizant Technology Services, Chennai, since Apr 2016.
* **Programmer Analyst** at Cognizant Technology Services, Chennai, from Apr 2014 to Mar 2016.
* **Programmer Analyst Trainee** at Cognizant Technology Services, Chennai from Mar 2013 to Mar 2014.

**Roles & Responsibilities**

* Analyze, Design, Develop & test activities in Exstream Dialogue/Cobol.
* Having Experience of handling both Letters and statements
* JCL job creation and maintenance.
* Having Experience of handling both fast track projects and Production support at a single time and got appreciation from clients.
* Taken care of project related activities like plan watch for major installs apart from delivery activities.
* Responsible for review (self and peer review) and ensure defect free code delivered by offshore.
* Creates implementation sheet and tracks all Major and Minor installs and consolidated the projects and report to onsite FD manager.
* Ability to work independently or work in a team.
* Tracking all the production related incidents via service desk/Remedy and working directly with client operations team to provide them regular updates within defined SLA’s.
* Developed expertise in client interaction.
* Strong ability in communicating and to work on multiple projects and prioritize workload.
* Conducting KT sessions with the team members.
* Documentation of important/critical new processes that were introduced/followed in the Team.

**Achievements**

* Have received the **Star Award in Fiserv**.
* Have received the **Kudos Award** by **BFS Recognition** team in CTS .
* Have received various Client level Appreciation for Handling complex tasks.
* Initiated various team building activities and completed successfully.
* Brain bench **Certified**–Cobol,JCL,VSAM,DB2

**Major Projects Handled in First data:**

**E4- BOS Ease Solspark Reg E Management**

***Project Description***

 **Customer :** First Data – Solspark

**Role :** Analyzing/Design/Coding/Testing/Implementation Support

**Technology/Tools :** HP exsteam Dialogue /COBOL/JCL/Endevor/CA7/ Crawford

**Type :** On-boarding new Client

***Technical Specification***

This project is to on-board new offline client (Solspark) to print their letters in FD environment and mail to their cardholders. It is to process the image(.tif) file and convert it to AFP file, later add FD default parameters and send to the print floor for printing and mailing. Designed the new approach, documented and got approvals from client. Later coordinated couple of Peers for Coding, unit testing, implementation and resolve post install issues.

***Roles and Responsibilities***

* Analysis of requirement and provide an approach to convert the client sent i/p file format to First Data format for processing.
* Developing the code as per the business requirements.
* Co-ordinate with clients for new setup to send the input for processing.
* Providing implementation and maintenance support to the clients.

**New Index Report File for SLMB**

***Project Description***

 **Customer :** First Data – Sallimae/Navient

**Role :** Analyzing/Design/Coding/Testing/Implementation Support

**Technology/Tools :** HP exstream Dialogue /COBOL/JCL/Endevor/CA7

**Type :** Enhancement of existing process

 ***Technical Specification***

This project is to enhance the offline letter template for creating new detailed report file for each customer with the use of functions. Also handled sorting and Bundling concept use of formulas to print either borrower or Co-party with Name in Letters with use of specific customer descriptions like acctno and Address and seqno

**Responsibilities**

* Analysed the business requirement and designed a letter as per client needs.
* Tested and provided a sample statement for client validation.
* Regression Testing to make sure the existing template was not impacted.
* Providing maintenance support during install.

**Citi Outfield (Offline letters)**

***Project Description***

 **Customer :** Citi

**Role :** Analyzing/Design/Coding/Testing/Implementation Support

**Technology/Tools :** COBOL/JCL/REXX/Endevor/CA7

**Type :** New Alert process for Citi products.

 ***Technical Specification***

This project is aimed at monitoring the reconciliation processing fo the N number of files received per day. Firstdata process the offline letters from Citi as we take care of printing alone.As huge files received per day we automate the process to completely track of the jobs runs from the kick off job to the final print job. There is a ALERT process to trigger every 3 hours if any file hasn’t processed successfully.

*R****esponsibilities****:*

* Coded the new cobol modules to reconcile/alert process.
* Taken care of the new file layouts to include under this alerting process and handling reports daily.

**Great western Bank**

 **Customer :** GWB

**Role :** Analyzing/Design/Coding/Testing/Implementation Support

**Technology/Tools :** HP exstream Dialogue /COBOL/JCL/Endevor/CA7

**Type :** Create New statement template for GWB

 ***Technical Specification***

This project is for creating new statement template for GWB which involves multiple rows in debits, account summary table and payment information/transactions /rewards/campaigns by using specific rules as per client request to composing statements for printing at FD facility and later mailed to appropriate customers.

*R****esponsibilities****:*

* Analyzed the business requirement and designed a statement template as per client needs.
* Tested and provided a sample statement for client validation.
* Regression Testing to make sure the remit works as expected
* Providing maintenance support during install.
* Taken care of OSSUP testing the new changes, as client will expect happy family from all middle ware teams before the changes went in.

 **Personal Details**

Full name - Rajesh Kannan R

Contact number - +91 9629241571

Email - rsvkannan@gmail.com

Total experience -7 Years 5 Months ( as of Sep 2020)

**Declaration**

I hereby declare that the above-mentioned information are correct to my knowledge and take the responsibilities for the above mentioned particulars.

Place: Chennai

 (Rajesh Kannan R)