

ROLI TRIPATHI

PROJECT MANAGER

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PROFESSIONAL SUMMARY

Experienced Project Manager with more than 5.7 years of dedicated performance and history of establishing standards of excellence.

Developed continuous improvements in planning and implementation phases of each project. contributing to new ideas that drive company growth.

WORK HISTORY

Project Manager (June 2016 to November 2019) Company name : Toluna

- Responsible for Primary research managing an online data collection of market research studies including full service, sample only, Ad-hoc, tracking, IHUT, Diary studies, Entertainment research projects of medium to high complexity.
- Defined clear targets and objectives and communicated to other team members.
- Strategy for successful completion of new and ongoing projects to be delivered on time, on budget and on scope. This includes project delivery timelines; effective sample Management; identifying project risks and Developing risk mitigation plans; and managing changes in project scope and providing alternate solutions.
- Work on tools like Lucid Fulcrum , Cint ,sample express, CDAR tool and Qualtrics survey, Survey Monkey .
- Increased customer satisfaction through adherence to all quality standards and customer requirements.
- Dynamic profiling -Building the profile of the respondent to collect qualitative data
- Do the billing part and shared the final ids with client.
- Reduced obstacles and variables to maintain production efficiency, meet deadlines and deliver improvement in productivity.
- Reduced expenditures by effectively negotiating vendor and service contracts to drive savings.
- Practiced lean principles, which led to improvements in workflow and quality and waste reduction.

- Worked with senior leadership to complete complex projects on time and under-budget.
- Delivered completed projects on time by prioritizing multiple tasks.
- Determined root cause of problems and issues to implement courses of action required to implement solutions.

Process Associate (May 2014 to June 2016) Company name : Accenture

- Developed and executed plans to monitor standard process adherence.
- Collaborated with team to define business requirements for organizational processes, achieve productivity standards and adhere to accuracy standards.
- To arrange stock for KM/FSE as per the requirement. This included working with the FSE/KM/Tier 3 across North America, Europe and Asia Pacific to follow up on their back orders and to ensure that the stock will deliver as per the requested delivery date and update.
- To arrange stock from one Regional distribution center to other Regional Distribution Center by creating Drop shipment, Stock transfer order and if stock is not found in Regional Distribution Center then we contact with buyer or planner and give end to end solution to the market.
- Deal with buyer to expedite the Purchase order Number and worked on SAP MP1 Transaction and MQ3 . I have worked with different Client's to deliver the product by the estimated time of delivery.

Education

Mahatma Jyotiba Phule Rohilkhand University
MCOM Master in Commerce (2013-2015)

Mahatma Jyotiba Phule Rohilkhand University
BCOM(HONS) Commerce (2010-2013)

CERTIFICATIONS

- Market Research Fundamentals
- Six Sigma Yellow Belt
- Scrum Fundamentals Certified

SKILLS

- Project planning and development
- Timeline management
- Advanced problem solving
- Trouble shooting
- Project Management

Knowledge in quantitative and qualitative research Sample techniques and panel Management .