KANTISHREE DIVAKARLA

Project Manager

PROFILE

Solutions focused, Meticulous and result oriented IT professional with a balanced amalgamation of technical and business knowledge offering **15+ years** of successful career distinguished by commended performance and proven results.

Rich experience in Project Management with project planning, execution, monitoring, resource balancing and estimation techniques, with the ability to support multiple projects simultaneously across various industrial domains.

Excellent interpersonal, communication and organizational skills with proven abilities in team management and planning

Knowledge of quality assurance activities including audits, recommending and implementing corrective actions, providing accurate documentation of statistical reports, and ensuring overall compliance.

CONTACT

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FUNCTIONAL VERTICALS

Learning Management Systems (LMS), Laboratory Information Systems (LIMS), Quality Management Systems (QMS), Procurement and Consumption Systems, HRMS, Document Management Systems (DMS), Health Care Management Systems

EDUCATION

SNDT University
1997 - 1998
Post Graduate Diploma in Computer Science and Applications (PGDCSA)

Mumbai University
1994 - 1997
B.Sc (Microbiology)

CERTIFICATIONS

PRINCE2 Practitioner (2018)
Scrum Fundamentals Certified (SFC) (2019)
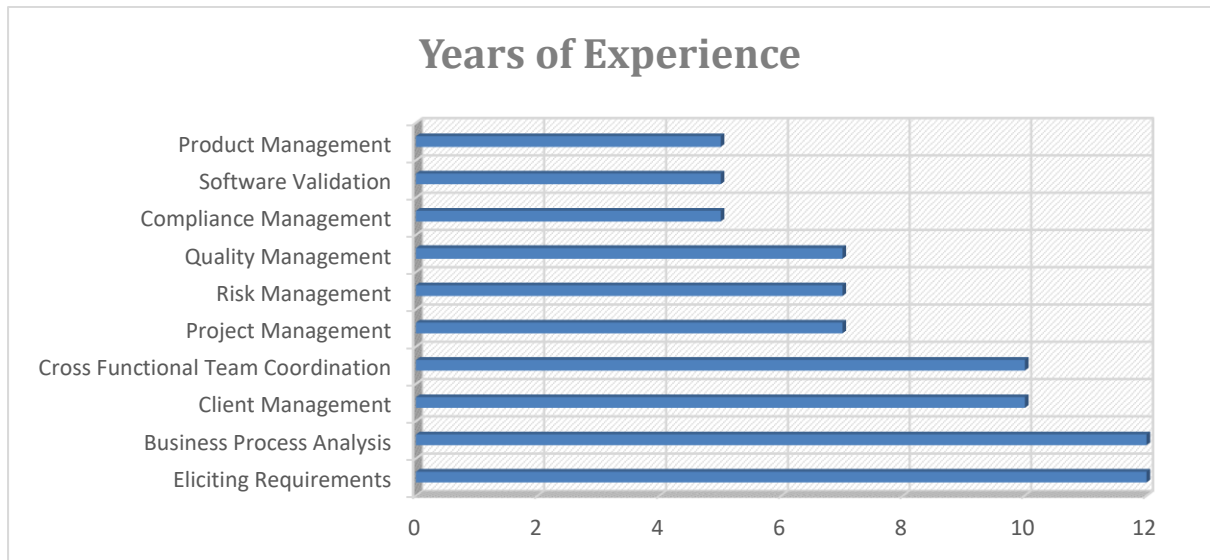Certified Scrum Master (CSM) (2019)

ROLES HANDLED

Job Responsibilities

- Project Management
- Product Management
- Business Development
- Process Improvements
- Pre Sales
- Functional Testing
- User Training
- Software Validation

CORE SKILLS

Years of Experience

(bar chart showing years of experience by skill)

- Product Management — 5
- Software Validation — 5
- Compliance Management — 5
- Quality Management — 7
- Risk Management — 7
- Project Management — 7
- Cross Functional Team Coordination — 10
- Client Management — 10
- Business Process Analysis — 12
- Eliciting Requirements — 12

TECHNICAL SKILLS

- **Tools -** MS-Word, MS-Excel, Power Point, MS-Project, JIRA
- **Web Technologies -** C#.NET, ASP.NET, ADO.NET, Web Services, Java Script, VB Script, HTML
- **RDBMS -** SQL Server, PL/SQL, MS-Access

CAREER TIMELINE

PROJECT MANAGER, ALTRUISTA HEALTH PVT. LTD.
JUN 2019 – CURRENT
Products:

• A healthcare platform to provide innovative healthcare technology solutions that drive significant improvements in cost savings and health outcomes for all populations

Key Deliverables:
- Facilitate and organize Scrum ceremonies – help the team focus on goals, self-organize to achieve objectives, and ensure they fully understand the objectives and commitments.
- Lead continuous improvement efforts with teams by implementing take-aways from retrospectives and implementing concrete solutions to make the teams more efficient and improve delivery success.
- Work with product owners and others to ensure they are well engaged with the team and part of the regular feedback loop.
- Represent team in Scrum-of-Scrums and Release and milestone planning to ensure all teams are aligned.
- Provides visibility around dependencies and ensures cross-team ownership of issues.
- Coordinate with other teams who share dependencies to achieve solution delivery according to customer expectations; includes partnering with DevOps, Production and Implementation Support, Training and other COEs
- Provide specific performance feedback to team members and their managers

PROJECT MANAGER, BIZBITES TECHNOLOGIES PVT. LTD.
DEC 2013 – JUN 2019

Products:
- A comprehensive laboratory information management application for the Pharma industry
- A customized risk management solution to create a safer workforce in the Oil and Gas industry

Key Deliverables:
- Participated in developing numerous ISO- compliant organizational processes as well as quality manual, quality manual implementation processes, and QMS policies across organization
- Collaborated closely with the business owners/stakeholders and technical teams to identify and document detailed requirements, process flows, and data sources.
- Defined and implemented process improvements.
- Responsible for the validation process (Installation Qualification/Operational Qualification/Performance Qualification) of the laboratory information management application as per the 21 CFR Part 11 regulatory requirements.

ASSOCIATE PROJECT MANAGER/SR. SOFTWARE DESIGN ENGINEER, SUMTOTAL SYSTEMS
MAR 2006 – DEC 2008

Projects:
Was a part of the Professional Services team that worked with each customer to understand the unique business needs and challenges of various customers and in tandem helped to develop a plan that leverages the available resources within the customer's organization and supplements those with key skills within SumTotal, to minimize project risk and maximize business benefit. We helped with providing customizations to the product to help customers build seamless third party integrations and use the product better.

Key Deliverables:
As an **Associate Project Manager**, I was partly responsible for the revenue generation for each quarter, in addition to execution of every project (customization/s) to be delivered to a customer. Execution of a project involved assigning resources to tasks, tracking progress and reporting the same to the customers, risks and schedule management.

As a **Senior Software Design Engineer**, I helped in integrating the LMS product with the customer's existing intranet portals and ensure silent authentication into LMS using SAP Logon Ticket, SAML 1.1. I also played the role of a technical consultant to the junior software engineers, helping them understand the product and designing effective customizations for various customers.

PROJECT LEAD/SR. SYSTEMS ANALYST, LANWORKS PTE. LTD.
NOV 2001 – DEC 2004

Projects:
- PRISM Reports Enhancement & Development for *Reed Exhibition Pte. Ltd.*
- Donation Management System for *Singapore Children's Society*
- Prophesy System for *Johnson & Johnson*

Key Deliverables:
As a **Project Lead**, I liaised with the customers to gather and analyse the requirements, designed technical framework based on the project specifications and guided the technical team for the development of the various applications.
As a **Senior Systems Analyst**, I designed and developed various modules assigned to me including the apportionment routines and the various data upload routines from JD Edwards and BPCS systems.

SR. SOFTWARE ENGINEER, PURETECH INTERNET INDIA LTD.
FEB 2001 – JUL 2001

Projects:

• Share Gateway (gateways.kotakstreet.com) for *Kotak Securities.*

Key Deliverables:

As a **Senior Software Engineer**, I participated in the database design and development of servlets for sending requests to CITIBANK and processing the same including development of web pages using JSP.

ANALYST/PROGRAMMER, SOFTWARE TECHNIQUES
OCT 1998 – JAN 2001

Projects:

• Computer Based Training System for *Institute of Material & Resource Management of India*

• Tender Management System for *Johnson & Johnson Ltd*

• MRD (Medical Research Division) System, Distribution Resource Planning System, Planning and Monitoring System for Sales, Field Force Management System for *Pfizer India Ltd*

• Payroll System for *New India Co-operative Bank Ltd*.

Key Deliverables:

As an **Analyst Programmer** my role was to design the database and the system as well as the reports. Besides coding I also had to interact with users and IT department of the various clients for requirement gathering and also helped in implementation and maintenance of the various systems developed.