Bharath Kumar S

Process Lead

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Professional

- *Having around 7 years of experience in which around 4 years of experience in role of a functional consultant, have been working as a functional consultant on ERP Application (MS Dynamics 365) in blended delivery modules and 3 years finance domain experience in Month end close, reconciliation and financial reports*
- *Functional Skills: Requirement gathering, solution mapping and implementation, documentation, Systems, and Integration testing, conduct business pilots and imparting end-user training.*
- *Possessing hands-on experience in various functional modules of Microsoft Dynamics 365 in General Ledger, Accounts Receivable, Accounts Payable, Cash & Bank Management, Sales Tax, GST, Product information Management.*

Technical

Microsoft Dynamics 365

SAP Concur

JD Edwards

XML (extensible markup language) review

Tally 9.2 and MS Office, Macro's

Work snapshot & Key competencies 7 Years 0 months

Quick Summary

- BGRS, Bangalore - July 2018 - Present
- Capgemini, Bangalore - April 2017 – July 2018
- ITC Fortune select trinity, Bangalore – November 2015 – March 2017

➢ Brookfield Global Relocation Services

As Financial systems analyst

Roles and Responsibilities

- *Handling Dynamics 365 Finance support team and helping support engineers to clear support tickets.*
- *Handling 2012r3 support tickets*
- *Support to all APAC region partner/client/customers and understand the requirement from Partner/clients.*
- *Prepare the escalation documents and coordinate with product team.*
- *Regular interaction with Microsoft team*
- *Clearing tickets using Service desk- Zendesk tools*
- *I was part of end-to-end implementation of ERP project. Major activities performed as part of the roles are*
- *Participated remotely in client's requirements gathering and prepared FRD.*

- *Mapping business cycles into MS Dynamics AX and Preparing Functional design.*
- *Active participation in the preparation of functional progress flow so that it covers all the client requirements and must be as a blueprint for the technical team.*
- *Coordinating with Technical team for Customization of forms and Reports.*
- *Creation of Company Structure, Creating the Dimensions Values as per the Client Requirement.*
- *Importing COA (Chart of Accounts), Configuring Account structure, Customer, Vendor, Terms of payments, methods of payments Bank Setups, creation of checks, Posting Profiles, Customer Groups, Item groups, Vendor groups, financial statements etc.*
- *Imported Master Data like Chart of accounts, Customers, Vendors, Fixed Assets, and Items with the default dimensions. Imported Trial Balance, Opening Balances of customers, Vendors, Fixed Asset, Banks, Inventory, and budgets into D365 through Data Migration Framework tool.*
- *Purchase related setups and worked on purchase from creating a purchase requisition to invoicing a purchase order.*
- *After completion of all these setups Testing the Real Time Scenarios like Customer & Vendor Payments, Partial payments, Prepayments, Full Payments, Settlements, Petty Cash Payments & Advances etc.*
- *Also worked on Approval workflow.*
- *Rendered Post Implementation Support (Support).*

Project 1:

Client   : **ASSA ABLOY**
Role   : **Functional** Consultant (Finance)
Product   : **Microsoft** Dynamics365 F&O (Implementation)

Project Description:

- *AssaAbloy AB is a Swedish conglomerate whose offerings cover products and services ranging from locks, doors, gates and entrance automation. This also includes controlling identities with keys, cards, tags, mobile and bio-metric identity verification systems. Assa Abloy was formed in 1994, when Assa AB was separated from Swedish security firm.*

  I was part of end-to-end implementation of ERP project. Major activities performed as part of the roles are Requirement gathering
  1. *Documentation*
  2. *Minutes of Meeting for requirement gathering*
     - *Functional Requirement Document*
     - *GAP FIT Document*
     - *Functional Design Document for GAPs*
     - *Maintaining UAT issue list*
     - *User Manuals*
  3. *User trainings*
  4. *User Acceptance Testing*
  5. *Go-Live support*

Roles & Responsibilities

- *Assisted in the creation and documentation of business processes and module configurations.*
- *Performing Business cycles analysis*
- *Mapping business cycles into MS Dynamics and Preparing Functional design.*
- *Sales related setup and worked on sales from a generating a lead to invoicing a sales order.*
- *Worked on areas like General ledger, charts of accounts, Cash & Bank management, Accounts Payable (AP), Accounts Receivable (AR) and Sales tax*
- *Have exclusively worked on Company (Creation of Legal entity, Business Units, Departments), Currency, Calendar Creation and Financial Dimensions.*
- *Creation of Company Structure, Creating the Dimensions Values as per the Client Requirement.*

- *Importing COA (Chart of Accounts), Configuring Account structure, Customer, Vendor, Terms of payments, methods of payments Bank Setups, creation of checks, Posting Profiles, Customer Groups, Item groups, Vendor Groups, Financial Statements etc.*
- *After completion of all these setups Testing the Real Time Scenarios like Customer & Vendor Payments, Partial payments, Prepayments, Full Payments, Settlements, Petty Cash Payments & Advances etc.*
- *Rendered Post Implementation Support (Support) and training the end user.*
- *Perform User Acceptance testing and worked on Approval workflow.*

➢ Capgemini India private limited.

As Process associate (Accounting)

Roles and Responsibilities

- *Communicating and working with the US team to complete the requests withing the agreed turnaround time.*
- *Approving and Releasing Payment to Clients in SAP concur*
- *Preparing Treasury actuals and 5 day rolling forecast on a daily basis. Performing reconciliations on Treasury actuals vs cash-flow statement.*
- *Handling the STOP's and Void's generic mailbox and resolving the internal and external queries.*
- *Performing payment recalls, Trace requests, and OFAC requests in Citi bank.*
- *Preparing Onsite check documentation and performing onsite check releasing process in Citi bank.*
- *Performing daily reconciliations and reaching out to the consultants for missing banking details.*
- *Preparing monthly performance report of the team members.*
- *Performing voids on returned invoices.*
- *Active interaction with the Implementation and Support team to analyze customer's present data to improve customer experience.*
- *Developed written documentation and standard operating procedures related to programs and operations*
- *Ensured confidentially and data integrity in all work-related tasks as depicted in company regulation.*

➢ ITC Fortune Select Trinity, Bangalore.

As Account assistant and cost controller

- *Preparing VAT and GRN report and processing the invoices for payments*
- *Coordinate with accounts payable and receivable*
- *Forex, Contracts and cheques issues and deposits. Updating the entries of payments, receipts and Journal*
- *Preparing monthly cost reports. Accounting the sales and purchase bills*
- *Handling Petty cash, all banking transactions and following up with companies for payment*
- *Preparing MIS report on a daily basis*
- *Maintaining of foreign currencies and its statements*

Transition and recognitions

- *Traveled to Client Location Delhi for 5 weeks, Microsoft D365(ERP) Testing and Implementation of the software tool and audit support.*
- *Successfully handled WebEx training online from the Client end for India and trained the people on ERP Microsoft D365*
- *Received raising star award of the month couple of times for completion of pending GRN process on-time.*
- *Received extra miler award for extended support to the team*
- *Evaluate the adequacy of the system of internal controls on the payment process.*
- *Optimization - Produced an idea which contributed to reduce time in finding validation error for multiple bank accounts in payment proposal.*
- *Communicate with branch to share the updates, Process Improvement & Error verification.*

- *Process Improvements – Ensuring continuous process improvements to simply the process and reduce the duplication of work. Implemented Macro on sending OFAC request to respective teams and it's eliminates manual work in sending emails.*

Education

2015	• Karnataka college of Management, Bangalore-MBA-Regular (Finance &HRM)
2013	• Govt. First Grade College Bangalore-BBM
2010	• Govt. Pre-University, Bangalore - PUC
2008	• Vivekananda High School, Bangalore - SSLC

About me

People find me to be an upbeat, self-motivated team player with excellent communication and email writing skills. For the past several years I have worked in the Customer Success and Technical support industry. My experience includes successfully interacting with clients and solving their queries. I have a track record of maintaining a consistency in work and achieving the best in the team, and I can do the same thing for your company.

Marital Status: Married

Nationality: Indian

Date of Birth: 06th September 1992

Academic Degree: Master's in finance

Contact Information

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Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned.