**GUDI VARSHITHA**

**Mobile:** +91-8790818398

**E-Mail:** g.varshitha99@gmail.com

**Goal-oriented professional targeting entry level assignments in Software Development/ IT with a leading organization of repute**

**Location Preference: please mention**

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| --- | --- |
| **Key Skills** Salesforce  Root Cause Analysis  Software Development  Database Management  Project Execution  Object Oriented Programming  Application Design & Development  Coding & Programming  Requirement Gathering  Web Development | PROFILE SUMMARY  * A focused and goal oriented professional with zeal to make a winning career as **Software Developer, Java Developer, Tester, IT Project Engineer, Programming Analyst Trainee, Associate Software Engineer** * Technically competent, business oriented, team player and highly customer centric approach by becoming a Salesforce cloud application and platform expert * Well-versed with the Software Development Lifecycle (SDLC) & STLC right from requirement analysis, documentation (functional specifications, technical design), coding and testing (preparation of test cases along with implementation) to maintenance of proposed applications * Technically strong in **C, JAVA ,HTML, CSS, Net beans IDE, Visual Basic,APEX CODE.** * Able to define, measure and track quality metrics and drive quality within project * Design and develop a reliable, scalable and maintainable software as per user requirements * Endowed with a passion for winning as showcased through proven excellence in academic & extracurricular areas * Skills in analysing and interpreting unique problems, with a combination of workshop experience and logical & analytical thinking to find the right solutions * Strong communication, interpersonal & technical skills with the ability to grasp new concepts quickly and utilize the same in a productive manner |

# Soft Skills

~ Team Player ~ Positive Attitude ~ Excellent Interpersonal Skill

~ Quick Learner ~ Effective Communicator ~ Result Oriented

~ Entrepreneurship ~ Innovation ~ Leadership

# Work Experience

**Since June 2018 with Salesforce, HYDERABAD as Developer Support, Associate Success Agent**

* Developing a strong partnership across Worldwide Support, and our Support Operations team.
* Assisting third-party developers to troubleshoot their integration with salesforce.com APIs, Apex, Visualforce and implementation of other salesforce.com developer products
* Debugging, troubleshooting, and taking responsibility to see that the issue is fully resolved
* Developing software solutions by studying information needs, conferring with users, studying systems flow, data usage, and work processes
* Understanding process requirements and providing use cases for business, functional & technical requirements
* Assisting in determining operational feasibility through analysis, problem definition, requirement analysis, and proposing solutions
* Participating in requirements gathering for enhancements and creation of high level as well as detailed-level design documents
* Interacting with users for requirement gathering; preparing functional specifications and low-level design documents
* Attending daily defect meetings with the Project Manager and Development Team; identifying gaps and suggesting relevant solutions

# Academic Projects

**Project**: Discount Calculator

**Period: April 2018**

**Technology:** Salesforce Lightning Experience

**Role:** Development

**Description:** The main idea of this project is to create a flow that automatically determines how much of discount to offer to a customer. Here’s how it’ll work when you’re done. A sales representative gets to the point in her deal where she needs to quote a price to her client. She goes to the opportunity record and clicks a button: Calculate Discount. The discount is calculated and the opportunity is instantly updated.

**Project**: Online Book Order

**Period: February 2018**

**Technology:** PEGA 7.2

**Role:** Team Lead

**Description:** Idea behind this application is to process the Online book order where a individual can order books from online and cancel if the order which he made is inappropriate.

**Project**: Blood Bank Management System

**Period: February 2018- March 2018**

**Technology:** Netbeans platform using HTML and CSS code

**Role:** Team lead and development.

**Description:** This project dealt with creating a HTML page for online registration for the blood bank management system and to collect the required information.

# EDUCATION

* **B-Tech. in Computer Science** from KL University from 7.75 CGPA in 2018
* **12th** from Sri Chaitanya Junior College with 94.2% in 2014
* **10th (CBSE)** from Bhadrachalam Public School and Junior College with 9.0 CGPA in 2012

# Certifications

* Certification in Salesforce (ADM 201,PD1,App builder) from SALESFORCE in 2019
* Certification in PEGA from TALENT SPRINT in 2018
* Certification in Web development from KLUNIVERSITY in 2016
* Certification in Handball from KLUNIVERSITY in 2016

# Internship

**Organisation**: ITC Limited, PSPD, Hyderabad

**Period: MAY 2016 - JUNE 2016**

**Role: NETWORK ENGINEER**

**Description**: This project deals with calculation of ping responses of each and every system in their respective locations in the area of Networking.

**Highlights**: ITC is one of the top companies in India. This 1 month internship program has helped to gain industry exposure and gave opportunity to interact with lead team management of the company which increased my confidence level, also helped kick-start my career in IT industry. I’m privileged to be part of this internship program.

# IT Skills

* **Programming Languages:** C and object Oriented Programming through java
* **Front End:** Web Technologies(HTML,CSS)
* **Other tools:** Net beans IDE,Visual Basic,Star UML
* **Salesforce**: Lightning Experience, Apex, Vf pages, SOQL,Integrations,Live agent,Lightning components.

# Academic Highlights

* Secured good score of 85% in 8th standard, National science Olympiad
* Won Second place in science expo 2008
* Organizer in Public Relations Department for SAMYAK 2016-17, a National Level Techno-Management-Cultural Fest conducted by K L University
* Technical co-ordinator in national level coding competition IGNITE conducted in K L University

# Personal Details

* **Date of Birth** : 16-02-1997
* **Permanent Address**: Mehdipatnam, nanal nagar, Hyderabad.
* **Language Known**: English, Telugu, Hindi