

KEERTHI MUNGARA

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Certified Scrum Product Owner with over 7 years of experience as Product Owner, Project Manager
Business Analyst and Software Developer

EXPERIENCE

TECHNICAL PRODUCT OWNER, Cardinal Health (AUG 2019 –PRESENT)

- Elicit requirements from stakeholders through discovery sessions and develop wireframes.
- Conduct and participate in JAD sessions for impact analysis and identify feasible solution approach helping evolve the Agile Scrum / Kanban SDLC.
- Led an Agile team to build end to end application for Cardinal's pharmacy management services for seventy-four hospitals which led to 6% of cost savings on average
- Refine product backlog based on product vision, roadmap, and budget. Participate in PI planning.
- Collaborate with the Business Analysts and Solution Architect to continually mature the backlog, focusing on profitability of the product (ROI)
- Work with other product owners, SMEs and DBT in defining and resolving dependencies, issues, risks, and identify impacted areas
- Utilized analysis & intel via SEO, Google analytics to support market trends
- Initiate Proof of Concept (POC) for future enablers
- Worked on Business Continuity plan and process improvement, Disaster recovery, QA Regression, failure and stress test, and Risk Management.
- Led a team of 25 (onsite and offshore) employees for development and QA activities.
- Developed user manuals, presentations and work effort estimates using MS-Office, MS-Visio, MS-SharePoint, JIRAS

TECHNICAL PRODUCT OWNER, eClinicalWorks (JAN 2018 – JUL 2019)

- Technical Product Owner for the acute care EMR operational modules Registration, Scheduling, HIM, ADT, Bed Management, and Housekeeping in HIPAA Platform.
- Worked with hospitals and physician practices to document client business processes and data specifications to implement a business analytics solution. Extract business requirements from stakeholders, SMEs and conducted JAD sessions
- Assisted in developing Storyboards on Rally, Screen mockups and Screen Flows to get early design feedback. Tracks progress towards the release of a product. Meets financial objectives by forecasting requirements and preparing an annual budget.
- Worked on Business Continuity plan and process improvement, Disaster recovery, QA Regression, failure and stress test, and Risk Management.
- Responsible for maintaining Risks and Issues Log; monitoring and tracking them to closure.
- Designed solutions for ETL workflows and procedures for implementing data integration. Developed scripts, SQL stored procedures from data mapping and configuration of data transformation.
- Designed Dashboards and KPIs for stakeholders to be able to make management and business decisions. Tracking project deliveries using project management tools.
- Provided technical input on integrating DevOps into the SDLC to support CI/CD integrations.

PRODUCT OWNER, Hexaware Technologies (JAN 2017 – JAN 2018)

- Led a Full Stack (Angular JS and Java) team for a website redesign project for a major Mortgage Firm.
- Able to reduce the budget by 41% and cut the release time by 5 months
- Provided Technical Guidance to ensure the Application API's met design and business needs.
- Collaborated with team to build React Component Library for use with Adobe Experience Manager

(AEM).

- Responsible for creating and refining product backlog to track release schedule and MVP while collaborating with Business Stakeholders and Agile Teams on JIRA. Prioritize defect and bug resolution.
- Assist with UAT testing of systems, developing, and maintaining quality procedures
- Used Tableau and R statistical software to create reports and visualizations to display KPIs.
- Assists in financial planning around product space as it pertains to SaaS metrics.
- Scheduled, monitored, and coordinated Requests for Change (RFC) for code promotion to SI and Prod environments and diligently worked with Active-matrix team, Policy Management team and RFC support team for the successful implementation
- Created training and workflow documentation for by developers, testers, and Business Analysts
- Led regular PI planning, product design reviews, demos, and Sprint retrospectives with Agile Scrum Teams across 2-week sprints

BUSINESS ANALYST, University of Illinois at Springfield (SEP 2015 –AUG 2016)

- Gathered system requirements for implementation of enterprise-wide reporting tool using Salesforce.com Creating Automated Reports for better analyzing ticket volume, CSR performance and daily/weekly statistics for Customer Support using SAP Business Objects.
- Prepared strategies on Product benefits and advantages according to Salesforce.com CRM features and executed to meet the business goals.
- Resolved Issues causing data discrepancy and helped in better understanding and cleansing the data used for analysis.
- Creating Reports and Dashboards for making strategic Sales and Professional Services decisions using Salesforce.com
- Extensively worked with the ETL developers and coordinated on issues related to data

SOFTWARE ENGINEER, Hewlett Packard. **Client:** Alcatel-Lucent (JUN 2012 –JUL 2015)

- As Java developer, involved in analyzing, coding, testing, implementation, creating documentation and maintaining of the web applications, accordance to the requirement in Waterfall environment.
- Worked on the new features and troubleshooting processes through the development lifecycles of design and implementation
- Ensured code quality by using PMD and by followed the TDD approach with Junit and Mockito.
- Skills used: Java, J2EE, SOAP Web Services, Maven, Oracle, Apache, Tomcat, SVN, GIT, Jenkins, Linux, HTML/CSS/PHP

EDUCATION

AUGUST 2015 – JULY 2016

M.S COMPUTER SCIENCE, University of Illinois at Springfield, IL (GPA: 3.75/4.0)

SEPTEMBER 2008 – MAY 2012

B. TECH INFORMATION TECHNOLOGY, Sree Vidyanikethan Engineering College (GPA: 3.8/4.0)

TECHICAL SKILLS

- Requirement Management Tools: Rally, Jira, SharePoint, Confluence
- Project Management Tools/Methodology: (UML), MS-Project, Rally, JIRA, Agile-Scrum, Waterfall-Scrum, Waterfall, Extreme Programming, Kanban
- Programming Languages: Java, Angular, React, HTML, CSS
- Database (RDBMS): MySQL, Oracle, MySQL, DB2, PostgreSQL.