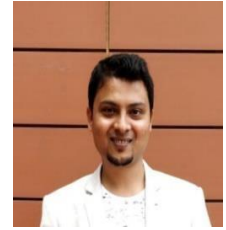# KONARK MISHRA

Nationality : Indian
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Almost 7 Years of working experience in Automation and Manual Testing. Also, Experience in providing operational solutions to software companies that are market leaders in the domain of Telecom and Identity. Currently working as Senior Quality Engineer in MicroFocus India. Having knowledge of Java, Selenium, Cucumber, Behavior Driven Development, TestNG, Linux, Shell Scripting, SQL, Rest APIs, RestAssured, POSTMAN, Docker, Containers

WORK EXPERIENCE

July 2018 - Present - Senior Software Engineer
MicroFocus, Bangalore (India)

- 2.5 years of professional experience in Quality Assurance Testing for projects such as Identity Manager and Identity Governance.
- End to end testing of managing, provisioning, and de-provisioning identities at the enterprise level.
- Testing integration modules for several common customer systems, such as eDirectory/iManager, Microsoft Active Directory, OSP, ConfigUtil as part of Identity Manger testing.
- Testing Integration of Identity Manager and Identity Governance to give solution towards IGA.
- Installing Identity Manager and Identity Governance on different platforms such as RHEL, Linux, Windows, and executing test cases and reporting bug in Bugzilla/ALM Octane.
- Understanding and Analyzing Test Requirements, Tracking changes and maintenance of Test Requirements
- Automating Test cases using Selenium, JAVA.
- Automating complete Regression test suite that helps identifying impacted areas in every build cycle. Also, testing REST end points.
- Experience working with Docker, Containers, Knowledge of Kubernetes.
- Working experience with Ansible, Hands-on experience of shell scripting.
- Working experience with Distributed, Stand-alone and Clustered environment.
- Working experience of Agile model.

Nov 2016 - July 2018 Software Engineer Testing

CenturyLink, Bangalore (India)

- 2 years of professional experience in Agile Quality Assurance Testing.
- Worked on a Dispatch Integration and automated Dispatch Portal Application using Selenium.
- Attended Design discussions, sprint planning and retrospective meetings.
- Tested micro services and rest end points for the application for the pilot release of the product.
- Automated Test cases using Selenium, Cucumber, JAVA and BDD framework.
- Analyzed user Stories and Identified test scenarios, created test cases in Rally for each sprint and reported bug using Central Agile tool.
- Automated the complete regression test suite that helped identifying affected areas in every build cycle.
- Analyzed Test Design Techniques and reviewed test cases, tracked changes and maintenance of test requirements.
- Conducted regression testing, analyzed results and submitted observation to the team.

March 2014 - Oct 2016 Product Engineer Testing (Software Engineer)

Subex Ltd, Bangalore (India)

- Worked as software tester for more than 2.7 years in Subex Limited.
- Analyzed requirements of the project, performed feasibility study and designed test plan.
- Assisted Developmen the Business Team in detecting defects, thereby preventing revenue leakage.
- Created and executed automated test scripts using Selenium WebDriver and JAVA with TestNG framework.
- Played key role in all phases of software development Lifecycle, from design and documentation to implementation and testing.
- Assured quality of critical production sites like Avea, Turk Telekom, Vodafone Romania, Aircel, Reliance etc.
- Developed, implemented and maintained automated testware for scripts, functions and programs to boost testing efficiency.
- Planned and devised cohesive test plans for telecom projects using such as Revenue Assurance and Fraud Management.
- Assisted support and development team with testing of web-based applications in agile environment.
- Debugged code and located root causes of problems by reviewing configuration files and logs.
- Identified and tracked defects with Selenium WebDriver and supported developers in resolving problems by writing and executing additional test scripts.
- Collaborated with QA team to test software quality through manual and automated testing.

EDUCATION AND TRAINING

Aug 2009–May 2013 Bachelor of Technology

Dr. Ambedkar Institute of Technology (UPTU), Kanpur (India)

- Bachelor of Technology in Computer Science Engineering

Jun 2006–Mar 2008 Higher Secondary Education

K. K. Inter College (UP Board) - Kannauj (India)

General

- English, Mathematics, Physics, Chemistry

Occupational

- Computer Science

PERSONAL SKILLS

Job-related skills
- A well accomplished and competent professional with almost 7 years of pervasive experience in the field of Software Industry as a Quality Assurance Engineer.
- Adept in Development, Configuration, Implementation, Business analysis across telecom domain.
- Java, Selenium WebDriver, SQL, Unix Shell Scripting.
- Working experience of both Agile as well as DevOps model.
- Automating test cases in TestNG Framework, Knowledge working of POM Model.
- Automating Regression suite, Smoke Suite for identification of further bug leakage.
- Familiar with SDLC, Feasibility Study, Requirement gathering, analysis of requirements.
- Working experience of deployment and release process.

Technology Exposure

Domain Experience
- Telecom IT
- Identity Management

Scripting Languages
- UNIX Shell
- SQL

Operating System
- Windows OS, SLES15, SLES12, RHEL8 platform
- Industry standard Unix flavors
- Macintosh OS

Bug Tracking Software
- Heat (Ticketing tool)
- JIRA
- Bugzilla/Testopia
- Central Agile (Rally) and ALM Octane

Application Environments
- Database :
  - POSTGRES
  - ORACLE
  - MSSQL

Enterprise Solution
- Subex ROC RA
- Dispatch Integration
- Identity Manager and Identity Governance