 

JAYA SHARMA

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**Profile Summary:**

Having 4.2 years of overall professional Software Development Experience with designing and programming technical skills including 2.5+ years of experience in Salesforce.com CRM and Force.com platform with proficiency as a Developer and Administrator

**Key Skills:**

* Experience in **Development, Administration** in **Force.com and Salesforce.com.**
* Expertise in implementing the **Security Model** (**Object, Field & Record level**) in Salesforce.com.
* Experienced using **Salesforce.com Development including Apex classes, Visualforce, triggers, test classes.**
* Experienced using **Salesforce.com Administration and Creating Roles, Profiles, and Page Layouts.**
* Strong practical expertise on **Force.com**, **Validation Rules**, **Roll-Up Summary**, **Workflows.**
* Basic knowledge about Lightning
* Strong practical expertise on Email studio, Journey Builder **(Marketing cloud).**
* Basic knowledge on Automation Studio

**Educational Qualifications:**

* Masters (2014-2016), in from Banasthali Vidyapeeth with 73.58%
* Bachelor’s Degree (2010-2014) in from Moradabad Institute of Technology, Moradabad with 72%
* Intermediate from UP Board in 2010 with 66%.
* High School from UP Board in 2008 with 61.16%.

**Technical Expertise:**

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| --- | --- |
| SFDC Basics | Customization, validation rules, Workflows, Process Workflow Custom settings, Page Layouts, Views, Reports and Dashboards, Apex, Data loader, Apttus CPQ |
| SFDC Coding | Visualforce pages, Apex, Schedule Apex, Batch Apex and Triggers |
| Languages | Java, C and SQL |
| Application Tools | data loader, Force.com IDE & Eclipse, Workbench |

**Training**

* 1 year of internship from C-DAC Noida in Cloud from 1 July 2015 to 31 May 2016.

**Work Experience:**

Worked as Senior Software Developer in **Accenture** from 23 January 2020 to 23rd September 2020.

Worked as Software Developer in **Tech Mahindra** from 16 Nov 2018 to 5th January 2020.

Worked as Software Developer in **4i ODC Private Limited** from 11th July 2016 to 31st July 2018.

**Projects worked on:** Software Engineer, **Accenture (**Jan 2020-23 September).

**Project#1 : CVS Health** (previously **CVS Corporation** or **CVS Caremark Corporation**) is an American healthcare company that owns CVS pharmacy

**Title : CVS**

**Role : Salesforce Developer**

**Technology : Salesforce.com, Apex classes**

**Duration : January 2020– September 2020**

**Project#2:**

**Title : Akash Educational Services**

**Role : Salesforce Developer (Lightning)**

**Technology : Salesforce.com**

**Duration : October 2019– 5 Jan 2020**

Description: The brand Aakash has become synonymous with quality coaching for Medical, Engineering and Foundations (Class IX & X) Exams across the country. I worked on Aura components, webs components to fetch information for all students who is taking admission in Aakash. Visualforce is still supported by Salesforce, so I worked on visual force pages.

**Project#3:**

**Title : CHC ( ChangeHealthCare)**

**Role : Salesforce Developer**

**Technology : Salesforce.com, Apex, Integration**

**Duration : Feb 2019– October 2019**

##### Description:

Implement Apttus CPQ for LCHC Digital business products. A POC was done by Apttus Sales team in early 2017, where LCHC Digital business products were configured and Apttus CPQ capabilities were demonstrated. LCHC wants to take the Poc ahead, operationalize it for business users and start quoting using Apttus CPQ.

A successful implementation of Apttus -CPQ project should entail:

* Changes some classic modules into lightening
* Quotes should be compatible to generate Agreement Line Items against the Opportunity since billing, revenue recognition and other downstream applications are already operative on Agreement Line Item.

**Project#4:**

Software Engineer, **Tech Mahindra (**Nov 2018-March 2019).

**Title: H**3UK

**Duration**: November 2018-October 2019

**Technology**: Soap and Restful web services, Vlocity components

**Description**:3UK is a telecom-based project in which from front end we have used vlocity components and backend side apex classes are used. Bankcheck, creditcheck,billpayment,postpayment,manage dispute are some of the functionalities. Through VIP will execute the order, controller will fetch the order from CRM and through rebus integration will send the payload to the OMS(Order management System).

**Role:** Worked on creating Data Raptor,Omniscript and Vip from the frontend. Used both SOAP and Rest Api’s for integrating to Rebus system. Modified apex classes and worked on the corresponding test classes. Development of Apex code that triggers email based on different scenarios. Created web service that will trigger apex class changes to external system on daily basis. Migrated classic VF page to lightning ready.

**Project#5:**

Worked as Software Developer in **4i ODC Private Limited** from 11 July 2016 to 31 July 2018.

Title : Survey EBS

Role : Salesforce Developer

Technology : Salesforce.com, Apex, Visual Force

Duration : Feb 2017– Till Date

##### Description:

This application is used to store the details of the member insurance details, depending on the type in individual tabs. Keenan is the largest privately held insurance brokerage/consulting firm in California. Designed a force.com site where agents can be filled their member’s information from site. It is integrated with the Conga Composer, which will help to export the data in the template depending on the values.

**Roles, Responsibilities and Key Achievements:**

Involved in identifying, planning and implementing new Salesforce.com features and functions (new screens, workflow, force.com objects, and reports, apex code) to meet business requirements.

Designing and Developing the Classes, Triggers, Standard Controllers, Custom Controllers, Controller Extensions as a Salesforce System Developer and Developing Batch Apex classes and running them through Apex jobs on daily basis.

Implemented batch classes to update the Active directory date that is integrated to one of the Application.

**Project#6:**

Title : P&C Bridge

Role : Software Developer

Technology : Java, Spring, Hibernate, Manual Testing

Duration : Jul 2016 – Jan 2017

P&C Bridge is web-based portal. PCB (6.0 version), Liferay portal server. Under this project, we have different applications like

**Personal Information:**

Date of Birth: 08’ Aug 1994

Nationality  : Indian

Father’s Name : Mr. Sanjay Sharma

Mother’s Name :Mrs*.* Malti Sharma

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