**Riju Raju – Mobile # 9637545806, 9309187231 E-mail:rijuraju2006@yahoo.co.in**

**Profile Summary:**

* A result-oriented professional having 5 years experience **available immediately,** efficient in Manual Testing.
* Well versed with SDLC.
* Underwent 100 hours of professional training in the Software testing processes
* Involved in testing during the system testing or UAT phases
* In-depth knowledge of product release processes and quality assurance goals
* Remarkable ability to meet strict deadlines
* Excellent oral and written communications skills
* Sound knowledge of business acumen and prevalent industry reforms as well as updated with latest issues and regulations in Insurance, ecommerce and travel domains.
* **AREAS OF EXPERTISE:**

|  |  |
| --- | --- |
| Operating system | Windows 98/95/2000/XP, Vista, 7, 8,10,Dos |
| Internet tools | Html |
| Microsoft Office | Word, Excel, PowerPoint, Access |
| Bug Tracking Tool | Quality Center |

**DOMAIN EXPERTISE:**

* Insurance
* Advertisement
* Travel
* E-commerce

**Work Experience**

**Mphasis (July2019-May 2021)**

**Client:Klarna Bank**

**Role: Sr. Associate**

**Responsibilities:**

* + Evaluated user problems and issues with software performance.
  + Identified program variances identified through testing.
  + Provided feedback to developers, vendors, and clients.
  + Developed and implemented software review protocols.
  + Update the issues faced on daily basis in defect log .
  + Mentoring and training support for new joiners.
  + Functionality testing for new updates in application prior to Production release.

**WNS (March2017- March 2019)**

1. **Client: British and Malaysia Airways (Jan 2018-March 2019)**

**Role: Sr. Associate**

**Responsibilities:**

* Evaluated existing quality assurance methods and implemented cost-effective upgrades.
* Established and updated software testing programs and procedures.
* Executed software compatibility tests and documented the results.
* Provided quality updates to project managers.
* Ensured compliance with testing standards.

1. **Client: Apple Leisure Group (ALG) (March 2017 –Dec 2017)**

**Role: Sr. Associate**

**Responsibilities:**

* Prepared quality assurance reports for each product line.
* Documented quality issues with software products.
* Implemented and updated bug tracking procedures.
* Identified software defects

**Exl Service (I) Pvt Ltd (Feb 2015 –Nov 2016)**

**Role: Associate**

**Client: Commercial Property Insurance & Casualties**

**Responsibilities:**

* Understanding the client requirements and project functionalities.
* Prepare and Execution of test cases as per Requirement.
* Involved in Functional, Regression testing.
* Involved in system testing.
* Preparing Defect tracking and reporting.
* Retesting the cases where defect has been raised.

**Project( MBA )**

**Rachit Technology Pvt. LTD**

**Role: Junior  Tester**

**Project: Functional Mobile Testing for cricket fun facts application**

**Responsibilities:**

* Responsible for Requirement reviews, Test Preparation and Test designs reviews.
* Responsible for Test execution and logging defects.

**Academic Qualification**

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **University/Board/Institution** | **Year** | **Class** |
| MBA-IT | Novel Institution/Pune University | 2012-14 | Higher Second  Class |
| B.com | C.E.S, Pune University | 2012 | Higher Second Class |
| HSC | S.M.V, Maharashtra Board | 2006 | Second Class |
| SSC | St. Jude, Maharashtra Board | 2004 | Second Class |

Successfully completed course in Manual testing from SQTL, Pune

**Extra-Curricular Activities**

Organized Project Development Management Drama

**Personal Details**

**Date of Birth :** 11/06/1987

**Marital Status :** Married

**Languages :** English, Hindi, Marathi, Malayalam

**Permanent Add :** H No 29-1461/44,Kakatiya Nagar(West),Secunderabad, Telangana 500056

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