

**Rabia Sultana Syed**

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**Summary**

* Having **3+** years of IT Experience in Software design, analysis, development, testing and implementation of web applications.
* Exposure to all Stages of Software Development Life Cycle (SDLC).
* Experience in configuring users, profiles, roles and permissions towards business requirements.
* Worked on creating Objects, Page layouts, Record Types, Formula Fields, Rollup Summary fields, Relationships, Validation Rules and Approvals.
* Worked on creating Users and Security Settings based on role hierarchy.
* Involved in Automated business process by using Workflow Rules and Approval Process for automated alerts, field updates, and Email generation according to application requirement.
* Hands on experience in Designing of Reports, Dashboards.
* Good Exposure on **Apex Classes, Triggers, Visual Force** pages.
* Proficiency in development, and implementation of web-based applications.
* Designed various Webpages in **Visual Force, Lightning Components** for functional needs within SFDC.
* Good exposure in administering and configuring Salesforce.com application.
* Quick learner and ability to adapt to dynamic work environments.
* Having hands on experience in Lightning Web Components.

# Employment History

March 2017 - Present

**Tata Consultancy Services-** *System Engineer*

# Professional Skills

* SFDC Technologies: Apex Classes, Apex Triggers, Visualforce, SOQL, SOSL,

Aura Components

* Programming Languages: Apex, C#, Asp.Net
* Web Technologies: HTML, CSS
* Databases: MS SQL Server, MySQL
* Scripting Languages: JavaScript, jQuery
* Tools: Service Now, Track-It, Jira, Bit Bucket, BluePrint, VS Code

# Projects

## Project Name: Banking Domain

**Environment:** Salesforce.com, Apex Classes,

Aura Components, SOQL, SOSL,

**Role:** Salesforce Developer

## Description:

The project’s aim is to track the details about the Loan policies, customer details and Relationship details and it is a web application which is used to provide the Loans to the customers and fulfill their requirement.

## Responsibilities:

* + Client interaction regarding the new requirements and understanding the business requirement.
  + Analyze the Business Requirement and prepared the functional requirement specification.
  + Customization of the Organization Profile, creation of custom objects, custom fields as per the Requirement.
  + Created Custom Objects, Fields and Page layouts.
  + Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
  + Involved in designing, development and testing of the given requirement using Visual Force Pages, Apex Classes, Apex Triggers as per the requirement.
  + Involved in Writing Test Classes for Code Coverage and Unit Testing activity.
  + Created SOQL & SOSL for data handling using platform database objects.
  + Implemented Agile – SCRUM methodology for the development.
  + Involved in daily status meetings.
  + Client interaction regarding status updates.

**Project Name: Fluid Architect**

**Environment:** Salesforce.com, Apex Classes, Visual Force, SOQL.

**Role:** Salesforce Developer

## Description:

Fluid Architect is a web application designed to be used by the engineers to get the detailed information of the Wells and generating reports and tracking the status of the Tickets (Orders).

## Responsibilities:

* + Understanding and analyzing business process and to design solutions.
  + Created Custom Objects, Fields and Page layouts.
  + Worked on the Security model using Profiles, Roles and Sharing Model (Organizational-wide defaults & Sharing rules) settings.
  + Developed Visual force pages for standard Objects and Overridden standard functionalities.
  + Developed Apex Classes, Triggers and Visual force pages.
  + Designed and developed Workflow rules.
  + Created SOQL & SOSL for data handling using platform database objects.
  + Involved in Weekly Status reports and Scrum calls.
  + Generated Custom Reports and Dashboards.

**Project Name**: **HeadTrax**

**Client: Microsoft**

**Technologies Used**: ASP.NET with C#, SQL Server

**Role**: Developer

## Description:

* + HeadTrax is an internally developed solution that consolidates HR Database information and provides HR personnel and other employees a centralized source for accessing and modifying information about people and positions worldwide.
  + HeadTrax delivers a centralized information portal across Microsoft.
  + HeadTrax business values lies in improving client satisfaction through streamlined recruiting and faster fulfillment of open positions.

# Achievements/Certifications

[Salesforce Certified Platform Developer](https://www.google.com/search?safe=strict&amp%3Brlz=1C1GCEA_enIN861IN861&amp%3Bq=salesforce%2Bcertified%2Bplatform%2Bdeveloper%2Bi%2B(sp19)%2Bdumps&amp%3Bsa=X&amp%3Bved=2ahUKEwj3oL2Fh6rkAhXTH7cAHd_dC68Q1QIoB3oECAoQCA) I

# Honors and Rewards:

* Received **on The Spot Award** from TCS thrice.
* Received **award of excellence** from Microsoft for excellent contribution towards the project.
* Received many appreciations from the customer for on time deliverables.
* Stood as **batch topper** in TCS ILP Training.
* Active Contribution as Organizer, Volunteer and Participant in all the Cultural Events.
* Bagged Prizes in Sports, Fashion Walk, Dance, Competitions and Skits every year.

**Education**

2012-2016

## Gayatri Vidya Parishad, Visakhapatnam *- B. Tech (E.C.E)*

# Declaration

I hereby declare that all the above furnished information is true and correct to the best of my knowledge and belief.

(Rabia Sultana Syed)