

KRISHNA CHAITHANYA PEETHALA

Nationality: Indian

 (+91) 9912176034

Date of birth: 03/12/1995

Gender: Male

 **Email address:** krishnachaitanya3271@gmail.com

EDUCATION

Bachelor of Technology

Velagapudi Ramakrishna Siddhartha Engineering College, Jawaharlal Nehru Technological University

Address: Kanuru, Vijayawada, Andhra Pradesh – 520007, INDIA.

WORK EXPERIENCE

Salesforce Developer

KERUN.ONE GmbH, Germany [01/01/2023 – 30/06/2023]

City: Cologne

Country: Germany

Responsibilities:

- Analysing requirement and developing custom solutions on the Salesforce platform.
- Collaborating with project managers and Salesforce testers to ensure successful project delivery.
- Handling deployments using Gearset or equivalent tools and guiding and mentoring junior developers&admins.
- Troubleshooting issues and providing technical support.
- Majorly worked in Sales Cloud, Field Service Lightning, SFMC, CPQ.

Package Consultant - Salesforce

IBM, INDIA [22/01/2018 – 16/12/2022]

City: Hyderabad

Country: India

Responsibilities:

- Analysing the Requirements and Design involved in client requirement user story.
- Experience in all phases of Software Development Life Cycle (SDLC) and project life cycle processes.
- Coordinating with Product Owner, Scrum master and higher management in providing estimates for time and efforts for product development ensuring agile methodologies.
- Root cause analysis of the issues/Defects.
- Closely work with QA & UAT within Agile scrum team to make sure the prioritized Tasks and User Stories are delivered to key stakeholders as a shippable product in a timely manner to help achieve business goals and taking testing teams sign off.
- Completing the POC's and demo to the Client and getting more work hours to the company.
- Expertise in Sales Cloud, Experience Cloud, Health Cloud.

CERTIFICATIONS

- Salesforce Certified Administrator.
- Salesforce Certified Platform App Builder.
- Salesforce Certified Platform Developer I.
- Salesforce Certified Identity and Access Management Architect.
- Salesforce Certified Experience Cloud Consultant.
- Salesforce Certified Marketing Cloud Email Specialist.
- Salesforce Certified Industries CPQ Developer.

TECHNICAL SKILLS

- Having experience in administrative tasks like Creating Roles, Profiles, Users, Page Layouts, Record Types, Workflows, Process Builders, Flows Assignment Rules, Public Groups Permission Sets, Validation rules, Sharing rules, security controls etc.
- Strong experience working with Apex classes, Visual force pages, LWC, Triggers, Test Method, Application Design.
- In-depth knowledge in Product setup, Product Options, Product configuration & rules, Pricing, Discounting and Quote templates in Salesforce CPQ.
- Experience in Field service Lightning configuration and good understanding of its data model
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
- Experienced in Sandbox and Certificates maintenance (CA-signed/Self Signed).
- Experience on SOQL and SOSL to retrieve from database as per requirements.
- Having experience on DevOps tools Bit Bucket, GIT, Gearset, VS Code.
- Worked on both IDP Initiated and SP initiated SSO and Experience on Platform Events, Rest Integration Implementation.
- Experienced in Implementing Batch Classes, Scheduled Classes as per the Business Requirement.
- Experienced in Integrating external systems with Salesforce using Connected Apps.
- Experienced in using Force.com Web services API for implementing web services in the application for access to data from different users using REST.
- Used Apex Data Loader to Insert, Update and Import data from Microsoft Excel, CVS files into Salesforce.com and Worked on the various reports and dashboards as per the business requirement.

ACHIEVEMENTS

- Awarded the Eminence and Excellence cash reward for services, IBM (2018).
- Received Best Graduate Hire Award, for 2H 2018.
- Awarded with the Spark Award 1H 2021.
- Inclusive Colleague Award for 2021, IBM India.
- Double Ranger with more than 200 badges in Trailhead and 12 super Badges.