Shivam Agnihotri

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I'm having **5.25 years of experience** in Salesforce Development as an Administrator/Developer. Proficient in performing under a demanding and diverse professional environment and looking forward to a challenging position/assignment in a growth-oriented organization.

Profile Highlights

- 8X Salesforce Certified.
- Experience in lightning web component(LWC) development.
- Designing and implementing sales, service, and community cloud solutions for small to large-scale projects.
- Configuration and customization.
- Proficiency in SFDC Administrative tasks like creating profiles, roles, users, email services, tasks, and actions.
- Hands-on experience in following best practices and SFDC related technologies such as bulky apex, trigger, apex controller, async job, batch, queueable, future method.
- Extensive experience in creating workflows, Process Builder, Flows, approval processes, validation rules.
- Experience in aura components.
- Expertise in No-Code, Low-Code, All-Code according to requirements.
- 450+ trailhead badges and 11 super badges.

Work Experience

Application Development Senior Analyst (Dec 2020 – Present)

Accenture Solutions Pvt Ltd

Responsibilities:

- Implement lightning experience UI for rich customer experience using lightning web component, apex, flow, async job, integration, and many more standard and custom features.
- Collaborate with different teams for requirements, solution, technical design, implementation, and deployment with different tools.
- Manage integration with Informatica and other top vendors.
- Build rich UI/UX design using lightning web components for console apps and communities.
- Implement solutions with Apex, Trigger, Batch, Custom UI, and using OOB salesforce features.
- Follow CICD and best practices for deployment automation and version control.

Business Technology Analyst (Dec 2019 – Dec 2020)

Deloitte Consulting India Pvt Ltd

Responsibilities:

- Requirement Gathering from the client, prepare solution design, Implementation, Deployment.
- Many complex integrations with different service providers.
- Work experience on several projects, developing lightning components, Bulkify Apex, Integrations, Workflow rules, Process Builder, Flows, User profile setup, and Validation rules.

Salesforce Consultant (May 2019 – Dec 2019)

Concretio Apps Pvt Ltd, Jaipur

Responsibilities:

- Development of Apex Integration, Triggers, Async Apex, Test Classes, Workflow rules, Process builder, and Validation rules.
- Data import, export.
- Deployment with the change-set.

Associate Salesforce Consultant (May 2017 - April 2019)

Concretio Apps Pvt Ltd, Jaipur

Responsibilities:

• Worked on Classic and new Lightning Experience, Apex, Visualforce, lightning component, trigger, Workflow, and many standard and custom features.

Salesforce Trainee (Feb 2017 – Apr 2017)

Concretio Apps Pvt Ltd, Jaipur

Salesforce Certifications:

- Salesforce Application Architect
- Salesforce Administrator
- Salesforce Platform Developer II

Core Skills

- Lightning app builder, Approval process, Validation Rules, Sharing Rules, Permission sets, Quick Action, Profiles.
- Flow Builder, Process Builder, Workflow Rule, Apex, SOQL, SOSL, Triggers, Batch, Queueable & Scheduled Jobs, SLDS, Lightning components, lightning web components, SSO and Integrations
- Deployment using change-set & ANT migration tool, Salesforce CLI, Unlocked Packages
- Configurable Lightning experience using custom components
- JIRA, BitBucket, Github, Developer Console, VS Code
- Data migration using Data Loader, CI and CD, SFDC import and export
- HTML, CSS, JavaScript, JQuery

Academic Details

Masters in Computer Applications (MCA) from IMS Ghaziabad, Ghaziabad [2014-17] Bachelors in Computer Science (BCA) from CSJM University, Kanpur [2011-14]

Personal Details

Date of Birth: 20 June 1995 Linguistic Proficiency: English and Hindi