VENKATA RK CHAMARTHI

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Agile Project / Program Management Professional

(SAFe Agilist (SA), PSM 1)

Looking for Program/Product Manager position and utilize multi-culture exposure working with domestic/international Clients in various domains consists of Integrated Broadcast Management System (IBMS), Healthcare, Finance.

Contribute my vast experience in Planning/Tracking, Control, Process Definition, Business Analysis, Implementation, People Management, Estimations, Presales, Client Management, Sprint Planning, Grooming, Demo/ Retro, Change Management, and Strategy Planning to meet key delivery commitments, customer/people satisfaction.

Professional Summary

- Seasoned techno-functional professional with an overall experience amounting **13 years**, in IT Software Testing experience, with an additional experience to move enterprises towards Agile methodologies as **Scrum Master and Manager** for end to end projects

- Project management experience in implementing solutions like Healthcare, Media, CRM, Contract Management, Travel.

- Possess good project management experience in Agile and Waterfall mode of projects pertaining to Product development or service oriented.

- Build solid relationships with the clients with a focus on key decision makers and executives.

- Skilled in the application of various development/testing methodologies, including SCRUM. Skilled in identifying process improvement and proposing ideal solutions to the client.

- Hands on experience in **building and coaching Agile teams** from scratch and working with onsite offshore models, matrix environments, customer, vendors and contractors.

- Successfully executed several projects by utilizing onsite / offshore service delivery models with focus on risk management, enterprise release management, problem / incident / change management and conflict resolution.

- Worked with Teams, Product Owners, Stake holders in **Product backlog, Releases and Sprint backlog, grooming, retrospective, Sprint Ceremonies, Sprint Prioritization, Information Radiators, Defining Velocity, Planning, Estimations (Ideal time and Story points), Test Driven Development** and other areas related to **JIRA and Rally**.

- Possess broad blend of technology, industry, application experience and have excellent communication, technical mentor & presentation skills.

- Project Management tools - Microsoft Project Plan, Trello, JIRA, ADO,

Technical Skills at a Glance

- ✓ **Software Development (Agile, Waterfall, TDD, BDD methodologies),**

- ✓ **Software Testing** – Automation Testing, Security Testing, Performance Testing, API Testing.

- ✓ OOAD Methodology, RUP, UML, Data Modeling

- ✓ Standards - HIPAA

- ✓ Databases – Oracle, MS SQL, PostgreSQL, MySQL

- ✓ **Scrum Tools:** Trello, JIRA, ADO,

- ✓ OS/Cloud – Windows, Azure DevOps

- ✓ **Testing Tools**: Selenium, JMeter, Postman, SOAPUI

Functional Skills at a Glance

- ✓ Facilitate meetings (daily scrum, sprint planning, sprint demo and retrospective)

- ✓ Shielding the team

- ✓ Conflict resolutions

- ✓ Coaching Agile practices

- ✓ Tight grip on Agile Estimating and planning

- ✓ Removing impediments

- ✓ Creating communication channel (team, Product owner, stakeholder)

- Project management - Planning, Tracking & Monitoring, Training, Presentations, Mentoring, Performance management, Resource management.

- Involved **developing Automation framework and strategy** based on technical analysis, complexity and reusability to support different testing types like sanity, end-to-end, and regression; used Automation Testing Tools such as Selenium **(WebDriver & TestNG, Maven and Jenkins) (Java).**

Work Experience
Microsoft Client| Nov 2019 – June 2020 | Scrum Master

- Responsible for facilitating scrum ceremonies like backlog refinement, sprint planning, daily stand up calls, sprint review and sprint retrospective.
- Facilitate training for scrum team and organization to follow best Agile practices.
- Protect development team from outside distractions, impediments or team conflicts and maintain focus on product backlog and project timeline
- Work closely with Product owner in backlog management and continuous delivery of features
- Experience in using empirical data to help the team assess their 'Scrum Maturity', optimize scrum team velocity to organizational KPIs, and identify improvement to achieve higher levels of team performance.
- Direct and lead development team from project initiation through delivery of final product
- Providing support to the senior leadership teams on the key project initiatives and information radiators (Kanban and Burndown charts)
- Mentoring and Coaching Team and Leadership Agile process.

Leading Healthcare company | Nov 2017– Oct 2019 | Scrum Master

- Helped the Product Owner in grooming and prioritizing the product backlog.
- Facilitated Sprint Planning meetings, Daily scrum, sprint review, product backlog refinement meetings and sprint retrospective meetings.
- Helped the team to write and split User stories, breakdown Epics and estimate user stories
- Used JIRA to maintain product backlog and sprint backlog and to create and track user stories, Sprint planning, tracking and managing sprints, created status reports and burn down charts.
- Confluence was used to maintain project documents such as project plans, project scope, and status reports and to assign tasks.
- Track, monitor, report and communicate, design, development and testing activities on behalf of entire team
- Communicated with resource managers, developers, product managers and technical support specialists on product issues
- Participated in developing and maintaining team standards, tools, and best practices
- Created and published weekly status reports and weekly dashboards
- Mitigated impediments during the sprint in terms of issues and risks
- Tracked and communicated team velocity and sprint/release progress and another metrics
- Ensured timely review, approval and sign-off the deliverables
- Had regular meetings with offshore team to understand progress, challenges and remove blockers for the scrum team.
- Provide agile guidance and direction to offshore and onsite scrum teams.

Leading Media & Entertainment Client | Mar 2011– Mar 2017 | Test Lead, Manager & Scrum Master

- Played multiple roles as a Lead and Scrum Master
- Coached a distributed cross-functional team on Scrum best practices and continuous improvement.
- Removed impediments or helped the team find the right people to remove the impediment.
- Facilitated discussions and team ceremonies, including the daily scrum, product backlog refinement, sprint review, sprint retrospective, and sprint planning.
- Supported cross-team coordination.

- Assisted the Product Owner with refining the product backlog.
- Supported the team in deploying tested code every two weeks for a high-volume customer service application.
- Contributed to the Scrum Master Community of Practice; specifically, the user story title standardization effort that defined content and format standards to enable automated reports.

Air Time Sales (ATS) - Manager

- Offshore QA Manager and SME for CMS System & ATS Integration.
- Responsible for the delivery Data Migration Project of all the UK territory.
- Responsible for offshore Estimations, Delivery, Planning, test execution, defect tracking & defect triage
- Continuous improvement on Gap Analysis, conducted cross training on both ATS & CMS systems Interfaces.
- Coordinate with Business team with regard to New CR's and provide estimates.
- Interact with the client Business Analysts towards requirements and clarifications.
- Involved in Test Estimation, project planning and tracking.
- Process management, implementing and recommending Cognizant best practices.
- Capturing Project metrics and demonstration retrospective presentations on every release.
- Status reporting and communication to stakeholders.

Zeus Implementation – Test Lead

- Worked as Offshore Test Lead.
- Requirement Analysis, Test Strategy creation, test documentation review & feedback.
- Involved Stand-ups, Backlogs, Sprint Planning Meetings, Retrospectives, Demos and release planning.
- Involved in test case review, test case execution, and identifying defects.
- Developed and executed several SQL queries, as a part of backend testing.
- Validation of Database using 'TOAD' services.
- Provided batch execution support for performance testing.
- Tested critical bug fixes and coordinated with developers in release of bug fixes meeting tight timeline.

Leading Healthcare company | Oct 2008– Feb 2011 | Associate

- Performed the role of Module Lead at Offshore.
- Responsible on Transform suite of products, Test methodologies, processes.
- Tested modules like Exchange, Verify and also Transform's main pipeline modules like Image Processing Server, IQ Server, Decision Servers and Transform Manager Reports.
- Owned & successfully completed T9-Migration project.
- Performed the Functional, Regression and End-to-End testing.
- Driven the status calls from offshore.
- Responsible for all QA deliverables related system sprint from offshore.
- Trained new associates, allocating work and conducting review to the deliverables.
- Responsible for Project Status and Defect Tracking to the system tickets.

Leading US Bank | Jun 2007– Sep 2008 | Associate

- Performed the role of Tester at Offshore.
- Study and identify the business testing requirements.
- Designing Test Plan, Test scenarios and Test Cases at Functional Level.
- Performing Functional, Usability and Regression Testing and Database testing using 'Lava' services.
- Conducting regular status/review meetings with Senior Executives/Customer.