

RESUME

CHIDANANDA KR

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CHITRADURGA (D)
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OBJECTIVE:

To work in a firm with a professional work driven environment where I can utilize & apply my knowledge & skills ,which would enable me as a fresh graduate to grow while fulfilling Organizational goals.

EDUCATIONAL QUALIFICATION:

Qualification	School/ College	Year of Passing	Board/ University	Percentage
<i>B.E(Mechanical)</i>	<i>Ballari Institute of technology and management Bellary</i>	<i>2019</i>	<i>Visvesvaraya Technological University, Belagavi</i>	<i>64.46</i>
<i>12th</i>	<i>Sri Chaitanya P.U. College Ballari</i>	<i>2014</i>	<i>Karnataka Pre-University examination board</i>	<i>57.5</i>
<i>10th</i>	<i>Gove high school Thammenahalli</i>	<i>2012</i>	<i>Karnataka secondary education examination board</i>	<i>78.08</i>

TECHNICAL SKILLS

- ☐ Operating System
- ☐ Operating in Oracle ERP system
- ☐ ORACLE Ramco IAS
- ☐ MS Excel, MS PowerPoint, MS Word, MS Outlook.
- ☐ Power BI (Basic)
- ☐ IMS (Information Management System)

Work experience:

Saint Gobain (Grindwell Norton Limited)- (Since Sep 2019 – Mar 2021)

Customer service engineer -CSD

Supply chain management

Key Result Areas:

Order Management

- Committing the ETD's to the Customer Orders.
- Weekly Scheduled Meeting with customers regarding Forecast, OTD, Quality and ETO orders.
- Ensuring Minimum sales order quantity to encounter the MOQ's, high value parts.
- Acting as single point contact for the orders placed on cooling & galaxy Ups models.
- Order management right from customer PO to delivery of goods.

Materials Requirement Planning

- Preparation of MPS for 12 Months based on Forecast & PAB analysis
- Handling 2K parts to executive Firm & Published Production Schedule.
- Resource Planning for Annual Targets
- Providing forecasts of Material by anticipating demand based on Marketing inputs /Trend analysis.
- Conducting Daily review meeting on Material availability status and getting expected dates from procurement dept & monitoring.
- Monitoring Inventory Project wise and taking necessary actions along with Material Team.
- Planning plant Supply chain & Monitoring supply chain metrics –Project wise

Production Scheduling

- Preparation of Firm Production Schedule for two Weeks as per conformed Customer Orders.
- Processing RMA (Return material authorization) requests & coordinating with CFT for rework scheduling to production.
- Preparation of the Shift schedules for the production lines.
- Conduct daily review meeting with production to get updates and resolve issues to meet target.

Inventory Management

- Maintaining Class A items with low inventory as per the defined terms.
- Giving schedules for "A" class items based on production plan, in order to maintain optimum inventory levels.
- Ensuring the level loading of the material to maintain the Inventory & Cash Flow.
- Preparation of CAPA on non-moving stocks.
- Request for clearance as per the daily plan for SEA Landed & AIR Arrived shipments.
- Ensuring the supply chain health at DC centre.
- Monitoring Inventory Project wise and taking necessary actions along with Material Team.
- Preparing MIS reports on Inventory, Production Compliance & Delivery compliance.

Procurement

- Identifying & Alerting Critical & Line Stopper parts like Highly consumed & High Lead Time Parts.
- Coordinating with local procurement team for the Raw materials based upon the daily plans.
- Releasing & authorization of Internal Orders to receive the materials from the other Amara Raja organizations.
- Coordinating with Import procurement team for the raw materials & ensuring the goods are moving as per the production requirements.
- Identifying & developing potential suppliers, visiting existing suppliers, and building and maintaining good relationships with them.

Distribution and Logistics

- Preparing Dispatch schedule daily and Weekly as per Customer requirements.
- Ensuring the daily dispatches with logistics department.
- Coordinating with concerns departments for timely dispatch of products.
- Preparing the Service level agreements for the FG products and getting it approved from the Marketing team.

MITRA S K PRIVATE LIMITED - Jr executive customer service (CRM) (Currently Working)

Customer Relationship Management Department

- * Ability to work to tight deadline and under pressure.
- * Authorize to type test certificates, letters and bills.
- * Authorized to coding and decoding of sample and sending sample to laboratory.
- * Updating vessel shipment, DOR reports and preparing test certificates in EIC format.
- * Assist BM in the office administration.
- * Deputize for branch manager in his absence.
- * Ensure in that all callers in person or phone in way that customer satisfaction is achieved.
- * Following standardized company procedure relating to all aspects of office performance prepared monthly reports on the frequency of occupancy.
- * Ensuring that in queries and messages relayed effectively to staff members.
- * Updating data base with confidential and relevant information.
- * Completing task and activities in time.
- * Maintain paper record and filling in a system.
- * Co-Ordinates with senior member for various reports and MIS.
- * Explaining office procedure to new or junior members of staff.
- * Making sure that office meeting the strictest health and safety requirements.
- * Typing and preparing reports.
- * Conduct safety and educational talks to different work places.
- * Developed safety policies and producers.

HOBBIES:

- *Hobbies are Playing Cricket, Cooking, Reading novels and Watching Movies.*

PERSONAL INFORMATION:

Name:CHIDANANDA KR

Date of birth: 01.06.1996

Gender: Male

Father's name: Dodda rajanna

Mother's name: Lakshimi devi

Academic Status: B.E,

Mechanical Engineering

Ballari Institute of Technology and ManagementBellary-583104

Languages known: English, Kannada, Hindi and Telugu.

DECLARATION:

I hereby declare that the information furnished above is correct to the best of my knowledge.

Date:

Place:

With regards

CHIDANANDA KR.: