# Tanmoy Bag

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# SUMMARY

Analyst with excellent analytical, statistical and problem-solving skills with 4 years of proven experience in providing Business solutions with added prowess in Operations Management to work on multiple priorities and execution. Seeking a role where i can exhibit my communication, business process modelling skills and interpersonal skills in the best interest of the organisation.

# **TECHNICAL SKILLS**

- MS Excel
- MS Office
- Python
- SQL

## EXPERIENCE

#### Management Trainee

- D. Navinchandra Jewels Apr 2019 Feb 2021
- Structuring and analysing data in a scientific & logical way, bridging the gap between development and market demand.
- Gathering and tabulating data for consumption against production and seeking a scope for better recovery if any.
- Structure new business modules to ensure potential and steady growth.
- Chasing deadlines for completing the backlogs to maintain a healthy customer relationship with the organisation.
- Pertaining customer needs especially in the USA and Australian markets via electronic communication.
- Product development with merchandising skills, preparing Bill of Materials (BOM) sheets and getting ready to procure all sample items.
- Preparing MIS reports and conducting weekly huddle meetings with the team.
- Build partnership within and across departments to promote efficiency by creating a supportive work environment.

#### Subject Matter Expert

MRCC Solutions Dec 2018 - Mar 2019

- Developing and testing HVAC content with proofreading.
- Established and led agile team covering font, backend and testing activities for the product.

#### **Production Engineer**

#### Krishna Diamonds Aug 2016 - Sep 2018

- Executing on time production with proper planning.
- Maintaining QC standards as per the clients requirement.
- Providing proper and timely servicing and repair works for products sold.

## **EDUCATION**

B-Tech in Mechanical Engineering JNTU-K Jun 2012 - Apr 2016

Higher Secondary Certificate Thakur College of Science and Commerce Jun 2010 - Mar 2012

Secondary School Certificate Infant Jesus High School Jun 2000 - Mar 2010

# PROJECTS

#### Illusion plate laser solder point and flexibility of tennis bracelet.

Key Contributor Sep 2019 - Dec 2019

After detailed analysis of the customer complaint, for the miracle plates sticking out and bracelet flexibility, the area to be worked upon, was to provide proper and enough laser solder points on the prongs, for securing the miracle plate and by inserting a wire or cable, soldering at both the ends rather than connecting one by one using links and soldering each one, provided better flexibility. By working on the grass root level, maintaining all the possible data and documents, making certain changes in the procedure and components, the complaint was resolved. This helped us close the deal worth \$1 million.

### LANGUAGES

English Bengali Hindi Marathi

### HOBBIES

Running, Driving, Singing, Cooking, Reading, Swimming, Gardening