



MAHESHWARAJI KAMBLE

Professional Summary

Business Analysis professional and Product Owner with the functional and technical experience in complete Software Development Life Cycle process that includes – Business Analysis, Requirements Gathering & Management, Requirements Elicitation, Business Process Modelling, Prototype Screens Modelling (wireframes), HLRD Preparation, Functional Solution Preparation, Functional Estimates (function points FFPA), Stakeholders Management, assist in Technical Designs, Systems Configuration, Testing Support, Facilitate Defect Resolution, User Acceptance Testing, End to End Project Implementation, Agile methodology, Production Deployment Testing, Business Consulting, Project Management and Release Management.

- **BA EXPERIENCE: Around 9 + Years**
 - Around 3 years of experience in payments product
 - Around 6 years of experience in Core Banking Domain
- **TOTAL EXPERIENCE: 14 Years and 8 Months**
 - Around 3 years of experience as Product Owner & Business Manager
 - Around 6 years of experience as Business Analyst professional
 - Around 5 years of experience as Testing professional
- **DOMAIN EXPERIENCE:**
 - **Payments:** Around 4 years
 - **Core Banking:** Around 8 years
 - **Wealth Management:** Around 3 years

Professional Experience

- **HCL Technologies Limited, India [DEC-2018 to Till Date]**
 - Currently working as **Business Manager**
- **EVERY India Pvt. Limited, India [APR-2017 to DEC-2018]**
 - Currently working as **Senior Business Analyst**
- **CAPCO Technologies Limited, India [JUN-2016 to APR-2017]**
 - Worked as **Senior Consultant (MC3)**
- **HCL Technologies Limited, India [SEP-2008 to JUN-2016]**
 - Worked as **Associate Business Manager**
- **Financial Objects Software (India) Pvt. Ltd, Bangalore (Part of TEMENOS Group AG) [AUG-2006 to SEP-2008]**
 - Worked as **Test Engineer**

Certifications/ Awards/ Recognitions

- **"Certified International Payment Systems Professional (CIPSP)"** from MVLCO.
- **Received Best Employee Award in HCL Technologies Ltd** for managing the project deliveries in 2019.
- **"Scrum Fundamentals Certified (SFC)"** certification from ScrumStudy.
- **"Certified Business Analysis Professional"** from Simplilearn.
- Recognised twice with the **True Blue Award (quarterly recognition program)** for the best team work in one of the client place in Johannesburg - South Africa.
- Participated in **Annual Ideas Hackathon "WEOMA EVENT for 2015"**, conducted by **Standard Bank of South Africa** – Johannesburg.

Technical Skills

Skills	Skill Details
Requirement Mgmt. Tool	Confluence, Requisite Pro
Process Modelling Tool	Enterprise Architect, ARIS, Microsoft Visio
Screen Modelling Tool	iRise
Version Control Systems	Visual Source Safe (VSS), Documentum, SharePoint.
Test Tools	JIRA, Test Director, HPQuality Center, HP ALM, QTP
RDBMS	Oracle 9i/10g, DB2, MS SQL SERVER 2000/2005, SAP CRM.
Operating System	Windows 9X/NT/2000/XP/Vista/7 2003 Server, MS-DOS.
Others	SAP BS, SAP FI-CAX, XML suite, and MS OneNote.

Scholastics

- **B.E. in Electronics and Communications** Engineering from BVB College of Engineering and Technology, Hubli (Karnataka), Visvesvaraya Technological University with **65%** in **2006**.
- **Intermediate (2nd PUC)** from Govt. PU College, Yadgir (Karnataka) with **80%** in **2002**.
- **10th Std (SSLC)** from C M H School, Yadgir (Karnataka) with **76%** in **2000**.

Key Project (in HCL TECHNOLOGIES LTD India)

Project Name: Product support & Maintenance of Payments Transaction System (PTS)

Clients: European Region Banks

Skills	Requirement Analysis, Impact Assessment, Functional Solution Designs, Requirement Documentation, Requirement Management, Delivery Management, Task Management, Customer Engagement.
Role	Product Owner
Team Size	35 +
Start and End Date	DEC 2018 to Till Date

As a Product Owner & Business Manager in the project, I have also supported the roles of Release Manager and Project Manager. Payments Transaction System (PTS) is a payments product of HCL which has existing customer base which mainly supports SEPA, SWIFT and some of the European domestic schemes. The product has various modules for each of the payment functions. My role is to ensure that the tickets are addressed based on their priorities and resolutions are provided to the customers in a timely manner. I also drive the regulatory changes implementation on the product to which the product has to be compliant such as SEPA, SWIFT and Bundesbank. I have a team of business analysts to manage the product.

Key Achievements:

- Analysed regulatory changes from SEPA and SWIFT, defined the scope for product enhancements.
- Provided Efforts Estimations and Functional Delivery Plan to the Delivery Manager for the major releases.
- Ensured new tickets from the customers are addressed within the SLAs.
- Resolved tickets with the help of implementation team.
- Delivered the product releases with code fixes to the customers.
- Evaluated the tickets to identify if customers raised tickets qualify as change requests.
- Liaised with customers for common understanding of their requirements when needed.
- Contributed in the planning of product releases and schedules preparation.
- Monitored the planned release schedules and acted if there are any slippages.
- Reviewed & Approved the ticket analysis results from Business Analysts.
- Supported the implementation team with their solution implementation queries.
- Supported the testing team with their implemented solution testing queries.
- Drafted, Reviewed & Approved the product release notes.
- Drafted, Reviewed & Approved the updates to product manuals.

Key Project (in EVRY India Pvt. Ltd)

Project Name: Core Renewal (New Generation Banking Platform) - Product Development

Clients: Nordic Region Banks

Skills	Requirement Analysis, Impact Analysis, Functional Solution Designs, Use case Modelling, Requirement Management, Enterprise Architect Tool.
Role	Feature Team Lead Business Analyst
Team Size	80 +
Start and End Date	APR 2017 to DEC 2018

Core Renewal Project Team at EVRY had the pipelined Releases 1.1, 2.1 and 2.2 for building the New Generation Banking Platform that will be offered to existing Core Banking client base and also contribute in acquiring new banking clients in Nordic Region. As a feature Team A – Lead Business Analyst I was responsible for functional activities, sprint planning, represent team in programme co-ordination meetings and steering group meetings. Analyse the requirements and propose functional solution for requirements from following modules:

- Product Management, Charge Management, Master Data Management and Deposit Management

Key Achievements:

- Owned functional backlog for the feature team A.
- Created & maintained sufficient backlog for development.
- Represented feature team A in the programme co-ordination meetings & steering group meetings.
- Maintained and facilitated the Dependency Management at project level.
- Mentored the junior business analysts in the team.
- Contributed to the release plannings in the project.
- Derived efforts using the Function points FFPA method.
- Analysed the assigned HLR (requirements) and collaborated with SMEs for requirements confirmation.
- Designed the HLR (requirements) specifications.
- Performed impact analysis for the confirmed requirements.
- Identified the existing and new use cases impacted by the requirements.
- Designed use case models and use cases in Enterprise Architect Tool.
- Reviewed requirement specifications and use case specifications drafted by other BAs in project team.
- Actively participated in scrum events and provide the required support to Feature Team for successful execution of planned sprints.

Key Project (in CAPCO Technologies Ltd)

Project Name: Global Standards - Customer Due Diligence Programme for a Global Bank in United Kingdom

Client: One of the Global Bank in United Kingdom

Skills	Business Consulting, Business Process Modelling, Business Readiness
Role	Operational Business Analyst
Team Size	10+
Start and End Date	JUN 2016 to APR 2017

Fulfilment of **Customer Due Diligence** Regulatory Requirements for one of the leading global bank as part of **Global Standards programme** for United Kingdom region. Business Consulting on this project to align the Global bank in UK with the Global Standards solution. Supporting business transformation team to enable them to use the global tool sets developed.

Key Achievements:

- Assisted in adapting the global tool sets developed.
- Assisted in enabling the local country by aligning with Customer Due Diligence regulatory requirements.
- Designed the AS-IS and TO-BE Process mappings of relevant business operations – Branch networks, Contact centres, International Banking Centres and banking Services.
- Designed the Fit-Gap Analysis.
- Proposed solutions to make business areas CDD compliant.
- Supported business to update their business procedures with CDD aligned solution.
- Supported business readiness team with relevant User Entitlement Management on Global tool sets.

Key Projects (in HCL Technologies Ltd)

Project Name: BR6 (Retail Products) Implementation of Core Banking Transformation – Account Maintenance and Services Work Package and BR6M Savings Migration – Impacted Systems project.

Client: One of the leading banking group in South African Banking industry

Operating Software	Windows2000/2003/XP/Vista/7, SAP CRM, BPM
Skills	SAP CRM, BRF+, Requisite Pro, Aris, iRise, SAP EA
Role	Associate Business Manager
Team Size	15+
Start and End Date	SEPT 2014 to April 2016

BR6M Savings Migration – Impacted Systems Project:

This project was part of Savings (Accounts) Migration initiative as part of the Core Banking Transformation journey – objective of this project was to identify all the systems that will be impacted by the data migration of Savings Accounts from Legacy to SAP database, and cater for the required changes on the impacted systems for the migrated accounts.

As part of the identified 20 impacted systems, I was owning the 10 of the Impacted Systems – MAVEN, Base24, ATM Index, BP Replication, SAP BS to BW, SAP BW to EIW, Credit, MyUpdates, Salary Processing and SAP BW to BA.

Delivered the functional system specifications for each of the impacted systems. Supported the migration events that are being run as part of the CCT and CIT testing cycles.

MCA Security Sprint:

This project was part of Business Enhancements as part of the Core Banking Transformation journey. It was a security requirement with an objective to prevent concurrent sign-ons to the MCA system by a user restricting unauthorised access. Performed the role of Scrum Master.

Debit Order Disputes Sprint:

This project was part of Business Enhancements as part of the Core Banking Transformation journey. Objective of this business function was to enable the disputes of ACB Debit Orders on MCA (Customer1st) system to resolve them as FCR, which was NFCR functionality earlier. Performed the role of Scrum Master.

AMS functions porting to MCA:

This project was part of Business Enhancements as part of the Core Banking Transformation journey. Requirement was to port all the AMS functions from legacy system to new system MCA for the SAP Accounts. Assisted the Functional Engineer with the derivation of functional efforts estimation and options presentation for the business stake holders to approve the delivery approach for this business function.

Automatic Fee Recovery Function:

This project was part of Business Enhancements as part of the Core Banking Transformation journey. On the existing solution which was used to log the customer service requests (NFCR) in staff assisted channels, BR5 release (Revenue Leakage) has introduced a mechanism for collection of NFCR service requests which attract fees & it will be collected manually once the service request is resolved by back-office users. Requirement of this sprint was to automate the process of manual fees collections for NFCR service requests which are resolved in back office.

Achievements:

- Conducted the As-Is sessions with the business stake holders.
- Conducted the scope confirmation sessions with the business stake holders.
- Designed the Business Requirements Document for the sprint requirements.
- Discussed and identified the data mappings for the identified impacted systems.
- Designed the functional system specifications for the identified impacted systems.
- Supported the migration events being run for the Savings Migration activity.
- Designed System Use case specification.
- Designed the User Interface Specification.
- Identified & implemented the required process changes to the existing process models.
- Proposed the functional solution & liaise with technical solution design team.
- Done the business playbacks to business with functional solutions being developed.
- Delivered the business functions in Agile methodology.
- Assisted functional Engineer with functional effort estimation.
- Liaised with TSD to align their technical solution with the business requirements.
- Supported testing phases with the following activities – review of test scenarios, test cases review and assist with defect resolution.
- Supported the change management teams in rolling out the changes to production.

- Provided the post implementation support.
- Mentored the junior business analysts and learners in the project team.

Project Name: BR5 Implementation of Core Banking Transformation – Queries and Complaints Work Package

Client: One of the leading banking group in South African Banking industry

Operating Software	Windows2000/2003/XP/Vista/7, SAP CRM, BPM
Skills	SAP CRM, BRF+, Requisite Pro, Aris, iRise
Role	Senior Business Analyst
Team Size	30
Start and End Date	OCT 2012 to AUG 2014

Scripting for logging of NFCR Service Requests Sprint:

This project was part of Business Enhancements as part of the Core Banking Transformation journey. On the existing solution which is used to log customer service requests (NFCR) in staff assisted channels, we have introduced a new framework to provide the guidance messages to consultant during their interaction with the customer. Scripting for logging of NFCR service requests sprint is successfully deployed to production as part of BR5 – Release0 implementation. Same solution has been extended to FCR service requests resolution screens and as well as other work packages wherever customer interaction is involved.

Deduplication of NFCR Service Requests Sprint:

This project was part of Business Enhancements as part of the Core Banking Transformation journey. On the existing solution which is used to log the customer service requests (NFCR) in staff assisted channels, we have introduced a check based on the business requirement to inform the consultant and customer of possible duplication of service requests. As part of this check, we also give the option to update the duplicate service request and cancel the current service request to be logged. Other option in this deduplication check screen is, consultant/ customer can override the deduplication warning and they can continue to log the new service request.

Achievements:

- Conducted the As-Is & To-Be sessions with the business stake holders.
- Proposed the functional solution.
- Prepared the functional solution to get the Formal Design Review approval.
- Modelled the business process.
- Prepared the prototype screen models.
- Worked closely with technical team to come up with the technical solution.
- Prepared the scripting solution framework for the Scripting requirements.
- Designed the relevant FSS documents.
- Assisted testing teams with the testing activities.
- Worked as the Scripting SME.

Project Name: BR3 Implementation of Core Banking Transformation

Client: One of the leading banking group in South African Banking industry

Operating Software	Windows2000/2003/XP, Mainframes, SAP CRM, SAP BS
Skills	HP Quality Center ALM 11, SharePoint, Requisite Pro
Role	Test Lead and Senior Test Engineer
Team Size	12
Start and End Date	JAN 2012 to OCT 2012

This project was part of Business Enhancements as part of the Core Banking Transformation journey. As part of BR3 Implementation, functional stream aims at achieving improvements around xTransactional, xLoans and xCards modules. As part of xTransactional enhancements we have component integration tested (CIT) the ATM related functionalities such as Cash Withdrawals, Cash Deposits, Cheque Deposits, Mixed Deposits, Card & Account Enquiries, hot listing of cards, and processing of transactions originated from ATMs. As part of xLoans enhancements we have component integration tested (CIT) the changes for Loan Origination, Drawdown (disbursements), Loan Repayments, Direct Debit transactions processing and Close Loan Accounts. As part of xTransactional enhancements we have component integration tested (CIT) the changes for Auto-Registration of migrated customers for Cell Phone Banking and MyUpdates functionality. Also involved in the component integration testing of the changes for Till processing & Till Management. Assisted team members in the component integration testing of SIIPS work package, which includes major changes on our NDS system to perform Cheque Deposit Fees, Cheque Deposit Corrections,

SIIPS Reports and Inward Unpaid Transactions.

Achievements:

- Conducted workshop sessions with functional and development teams.
- Assisted the team members in designing the test scripts for component integration testing.
- Defect resolution by liaising with functional & technical teams.
- DSR report preparation.

Project Name: Falcon Integration Project

Client: One of the leading banking firm in the Australian banking sector

Operating Software	Windows2000/2003/XP
Skills	Oracle, HP Quality Center ALM 11, Documentum
Role	Senior Test Engineer
Team Size	18
Start and End Date	Aug 2011 to DEC 2011

Falcon Integration Project is a Middleware SOA project, which involves development and support of Data Adapters for the Integration of Applications. Objective of this project is to supporting the integration of widely disparate applications for a web-based environment and use of multiple implementation platform. Assisted testing team with improving the testing deliverables quality.

Achievements:

- Conducted workshops to identify the scope and systems impacted.
- Assisted testing team in preparation of high-level scenarios for the LISA scripting.

Project Name: Dialogue Application Server Migration Project

Client: One of the leading banking firm in the Australian banking sector

Operating Software	Windows2000/2003/XP
Skills	Oracle, HP Quality Center ALM 11, Documentum, MS One Note, Mainframes
Role	Senior Test Engineer
Team Size	4
Start and End Date	Jun 2011 to Aug 2011

Dialogue Application Server Migration Project is a part of 52MP AIRR program, created to migrate the Dialogue Application server to a new location and virtualise the Dialogue Application Server. Objective of this project was to ensure successful migration Dialogue Application Server and also to ensure all the letter templates are not impacted by this migration, they remain unaffected.

Achievements:

- Prepared Test estimates.
- Provided the estimates for the end to end testing.
- Conducted workshop sessions with teams owning the Dialogue application to identify the scope of changes & any other systems impacted.
- Performed the end to end testing and production deployment testing.
- Liaised with the project team.
- Presented the end to end testing results to the project and business stake holders.

Project Name: Super to Super Same Day Transfers Project

Client: One of the leading banking firm in the Australian banking sector

Operating Software	Windows2000/2003/XP
Skills	Mainframes, Oracle, HP Quality Center ALM 11, QTP, Documentum.
Role	Senior Test Engineer
Team Size	10
Start and End Date	Feb 2011 to Jun 2011

Super to Super Same Day Transfers Project is a part of FirstChoice Enhancements program created to reduce the time taken to process the Super to Super internal transfer transactions. As part of this project Super to Super internal transfer transactions will be identified & processed on the same day to reflect the transaction on both Source and Destination Accounts. Super to Super Same Day Transfers project aims at completing Super to Super internal transfer transactions on the same day.

Achievements:

- Involved in preparation of testing efforts.
- Conducted sessions with the project stake holders to identify the testing scope.
- Prepared test design document.
- Performed end to end testing and production deployment testing.

Project Name: Online Transactions Enhancements Project

Client: One of the leading banking firm in the Australian banking sector

Operating Software	Windows2000/2003/XP
Skills	Mainframes, Oracle, HP Quality Center ALM 11, QTP, Documentum
Role	Senior Test Engineer
Team Size	8
Start and End Date	Sep 2010 to Feb 2011

As part of FirstChoice Enhancements program, Online Transactions Enhancement project is completed to increase the overall adviser satisfaction. Providing the account number at the early stages of account opening process. Providing the pre-populated data in the forms applicable. Providing secure upload communication for completed forms.

Achievements:

- Conducted sessions with the project stake holders to identify the testing scope.
- Prepared the test design document.
- Involved in preparation of testing efforts.
- Performed end to end testing and production deployment testing.
- Assisted team members in any kind of environment related issues faced.

Project Name: FMS, FirstNet & Dialogue SWR Project

Client: One of the leading banking firm in the Australian banking sector

Operating Software	Windows2000/2003/XP
Skills	Mainframes, Oracle, HP Quality Center, QTP, Documentum.
Role	Software Engineer
Team Size	16
Start and End Date	Dec 2008 to Sep 2010

The SWRs related to FMS (mainframes) Application on which I have worked are

- Customer creation & maintenance.
- Account creation & maintenance.
- Product Management – SF, PP, UT & CF.
- Transactions – Purchases, Withdrawals, Switches, Pension Payments.

FIRSTNET (web) Applications: FirstNet Public, FirstNet Investor, FirstNet Adviser & Model Portfolios, FirstNet Training Tool, FirstNet Employer & FirstNet Emulation.

DIALOGUE SWRs

- Customer & Account Letters.
- Transaction Letters & Account Statements.

Achievements:

- Provided testing efforts & test design document.
- Conducted sessions with project stake holders of each SWR to identify the testing scope.
- Performed end to end testing, staging testing and production deployment testing.

Key Projects (in Financial Objects Software (India) Pvt. Ltd)

Project Name: CHC Project - Comprehensive solution for Retail Banking

Client: One of the leading bank in United Kingdom Banking sector

Operating Software	Windows XP/NT
Skills	Oracle9i/10g, XML, Test Director, MS Visual Source Safe
Role	Test Engineer
Team Size	8
Start and End Date	Feb 2008 to Sep 2008

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ActiveBank product was customised for the retail banking needs of one of the leading bank in United Kingdom. As part of this project I was involved in testing of below listed retail banking functionalities.

- Customer/ Account warnings.
- Account maintenance and account charges.
- Payment instructions & Repair of transactions.

Achievements:

- Involved in preparation of test estimates.
- Performed unit testing, system testing and database level testing in Oracle 10g.
- Liaised with the technical team to get the defects fixed.
- Performed the role of release & build engineer.

Project Name: Comprehensive solution for banking needs of building societies

Client: One of the leading building society in United Kingdom

Operating Software	Windows2000/2003/XP
Skills	MS SQL Server, XML, Test Director, MS Visual Source Safe
Role	Test Engineer
Team Size	22
Start and End Date	Aug 2006 to Feb 2008

ActiveBank product was customised to meet the banking needs of one of the building society in United Kingdom. Following are some of the retail banking functionalities which I have unit and system tested as part of this project - Maintain products, Manage card types & Card Maintenance (Issue cards, Reissue cards, Issue PIN, Reset PIN, Block cards), Open investment account, Originate loan account, General ledger & maintain GL, Process direct Debits, Till processing, Add/update rates, and Interest accrual (Investment).

Achievements:

- Involved in preparation of test estimates.
- Performed smoke testing & system testing.
- Involved in XML testing and database level testing.
- Assisted the release and build engineer.

Personal Details

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