Deepthi Pankajakshan

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# Summary

Certified Project Management Professional and Scrum Master with 12 plus years of work experience.

Client facing experience of more than 5 years.

Worked effectively with multiple Scrum teams both internally and offshore.

Well versed in Waterfall and Agile Methodologies (SCRUM and KANBAN).

Key Skills in Team mentoring, coaching, Agile estimating and planning, Risk Management, Conflict resolutions and team building.

Development and Testing experience.

Experience in SaaS Apps and Mobile App Testing.

PMP and CSM Certification.

# Skills

Agile Methodologies • SCRUM • Requirement analysis and Traceability Software Project Management • Jira • HP Application Lifecycle Management • Presentation Skills • Communication • DevOps • Facilitating • Team Management • MS Project • Excel • CI/CD

# Experience

## Test Lead

## IFocus Systec Private Limited

Apr 2018 – May 2021

**Projects:** Sales Performance Cloud, Sales Performance Management, 12c Migration and Voot OTT Project

**Roles and responsibility:**

* Performed the role of Scrum Master as well as Leading Testing efforts.
* Worked with product owner for sprint planning, and prioritization.
* Led and Participated in Sprint Planning, daily scrum, and retrospective ceremonies with Team and Stakeholders.
* Proactively identified and found ways to resolve issues to prevent distractions and keep projects on track.
* Provided extensive guidance on Agile scrum processes and methodologies to highly effective teams with goals of improving quality and productivity.
* Built and utilized reporting systems to keep customers and management in loop with latest information.
* Managed and motivated project team to promote collaboration and keep members on-task and productive.
* Used JIRA and MS Project for Scheduling and project tracking.

## Test Lead

### HCL Technologies

Feb 2011 - Jul 2014 (3 years 6 months)

**Projects**: MDM upgrade, OP-OD Implementation, Ebiz upgrade, Product Price Upgrade

**Roles and responsibility:**

* Led and Participated in Kick-off meetings, daily status meetings, and Closure meetings with Team and Stakeholders.
* Creating and analysing Requirements, Test Strategy, Test Planning, Estimation, Risk analysis and mitigation Plan Defect tracking and Resource planning.
* Data Analysis of QA metrics and reported them to all the stakeholders of the project.
* Managed a team of 5 and Involved with Resources Acquiring, Team mentoring, Team Assessments
* , and conducted Appraisals.
* Provided Knowledge Transfer to Team members on various testing activities and Knowledge areas.
* Testing skills Webservices, Siebel, MDM and Database.

## Tech Lead, Envision Financial Systems.

Aug 2004 - Sep 2010 (6 years 2 months)

# Education

## Manipal Institute of Technology

BE, Biomedical Engineering - 1999

 **eMDP Professional Certificate Programme Project Management** - Indian Institute of Management, Kozhikode

# Licenses & Certifications

## Project Management Professional (PMP)® - Project Management Institute

Issued Dec 2020 - Expires Dec 2023; Certification Id - 2899052

**Certified ScrumMaster® (CSM®)** - Scrum Alliance

Issued Dec 2020 - Expires Dec 2022; Certification Id - 1316767

# Honors & Awards

## R&R Delivery Innovation Award - HCL Technologies Ltd

Dec 2013

### **Client Appreciation award** - Ifocus Systec Private Limited

Jun 2019