**AJLAL AMIR**

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# EDUCATION

# B. Tech in Computer Science and Engineering 2013 – 2017

# IIMT College of Engineering, Greater Noida

# Aggregate – 71.6%

# Intermediate/+2 2013

# Whitehall Public School, Rampur (CBSE)

# Aggregate – 79.60%

# Matriculation 2011

# Whitehall Public School, Rampur (CBSE)

# CGPA – 10.00

# WORK EXPERIENCE

**Wipro Technologies** (April 2018 – present)

# Customizing applications by making the best use of point-and-click capabilities of the Salesforce platform in adherence with the customer’s specifications.

# Required to design new Salesforce solutions and come up with effective project execution techniques.

# Designed and implemented dashboards and tailored reports for sales, ad ops, and finance departments

# Provided recommendations for enhancements and modifications to improve system performance, efficiency, internal business process, and reporting

* Manage mass imports and exports of data providing solutions for different scenarios in Salesforce.
* Provide quality support via both email and ticket system

# Designing lightning pages using Lightning Aura Components

**Radford Global** (September 2017 – April 2018)

* Developing HTML web pages.
* Designing layouts of the web pages.

**OPSTREE Solutions** (July 2017 – September 2017)

* Developing HTML web pages.
* Designing layouts of the web pages.

# TECHNICAL SKILLS

* **Computer Programming Languages**
  + HTML, CSS
  + Basics of Java, OOPS
  + Apex, SOQL
* **MS Office**: MS Word, MS Power Point, MS Excel
* **Tools**: Eclipse, Workbench, SFDC Data Loader, D & B Hoover
* **Platforms**: Linux, MS Dos, Window 7,8,10

# CERTIFICATIONS

* Salesforce Administrator – Passed in October 2020

# PROJECTS

1. **Support Request:-**

* Implemented Support Request functionality as a Project for Xerox
* Made changes to the portal and added custom functionalities as requested by the client.
* Created custom objects, fields, workflows, page layouts, record types for the project.

1. **Reseller View Portal :-**

* Worked with the team to create custom application on salesforce called Reseller View.
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* Created custom objects, fields, workflows, triggers for the project.
* Made changes to the portal and added custom functionalities as requested by the client.
* Designed Lightning Pages using Lightning Aura Components.

# EXTRA CURRICULAR-ACTIVITIES

* Played Football consecutively for 2 years. Captain of the Whitehall Team in 2012.
* Captain of College Football team
* Secured the 3rd Position in the 800m Boys Race held at Whitehall Public School.
* Vice Sports Captain of Whitehall Public School for 2 Years