Balvinder Kour

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Profile Summary:

• Disciplined and insightful analyst with over 5 years of distinguished experience working on Shipments Planning , working on Payrolls updating the new features in the tools , Telecom and E-Commerce services domain.

• Hands on experience in Angular 2/5/7, Angular JavaScript,HTML5 ,CSS3 and Understanding of Java Technologies.

• Worked on full development lifecycle in Agile environment.

• Worked on tools like GIT Version, Postman and JIRA.

• Very good team player with an ability to interact well to diverse individuals at all levels.

• Fast learner, possesses leadership skills, good communication and interpersonal skills, project management skills, energetic and above all, self-motivated.

Technical Skills:

• Angular 7, Angular JS, Understanding of JavaScript, HTML5, CSS3, Bootstrap 4, Material UI.

• Good understanding on integration of Java and C language.

Education:

• B.Tech in Computer Science and Information Technology from Guru Nanak Engineering College- JNTU.

• Sri Chaitanya Junior College 7.2 GPA.

Organizational Experience:

CAPGEMINI

➢ **CONSULTANT : Apr 2022 - Till date**

Consultant Technologies used: Nodejs, Material UI Angular Components and Google Material UI (UI Technologies) and Jest and Mocha for unit test cases.

• Uberfreight – Shipment Planning application – contributing as a UI lead for the application. This application is an SP web portal that provides the flexibility to clients for their accounts, manage the spend limits, Routes adjustments, optimisizing sessions during routes and shipments, and on. It uses the technologies Angular , Nodejs for writing API’s and MongoDB to access and manipulate the application specific data for reporting purposes.

• Transplace – Carrier Web(CW,SEC,CT,TMS) is an application supporting the retention clients to help customers with feasible offers valid for them and provision then based on the requirements. This feasibility analysis and provisioning of the selected offers is automated using the UiPath , Which continuously monitored by a dashboard while the provisioning is going through multiple states in the process.

• It uses the technologies AngularJS with material UI components and NodeJS to provide the microservices to intake the request, place it to UiPath orchestrator and capture the states

ADP

➢ **Payroll Backend Analyst: Jan 2020- Mar 2022**

• Run Bi -weekly, Monthly and Semi-monthly payroll for 2000+ employees, including set-up on warrant number for pay date.

• Research payroll errors and process payments for Federal and state taxes, social security, Medicare and various employee deductions, annuity contributions and retirement plans with

• Build and maintain different contract calendars and manage set up for all new banks for direct deposit and accrual year-end processes.

• Performed accurate calculations in salary increase, overtime, vacation, bonuses and sick hours to provide data to payroll processing Database.

• Applied knowledge of regulations, employment law and tax code to keep operations in compliance with applicable standards, also verify and investigated employment claims and data.

• Maintained payroll information by calculating, collecting information from PASS, J800 and J20E (Mainframe) and entering data.

• Updating the status active, inactive or terminated and also scheduled and delays would be found using PASS and Ledger according the regions.

• Worked on different tasks such as assigning the cases of different request to the appropriate queue.

• This task is mainly depended on mainframe applications, as this application provide the entire information with the latest updated records.

• With this records the tasks are assigned accordingly and appropriate team will work according to our research done PASS.

Tech Mahindra

➢ Technical Support Engineer : Sep 2017- Sep 2019

• Worked closely with Clients, Technical managers, Senior Management and IT Teams.

• Resolving the issue which client is facing through the Services and products provided by us.

• Responsible for tracking, maintaining, and overseeing the products and services for clients.

• Helping clients to have their services working fine on each devices, if found services is out of coverage or not supporting in the network area, used to recommend for the best available services which will help clients to have more efficient usage in their devices.

• Guided management on process simplification and submitted ideas which saved client retaining the services.

• Researched and resolved Exceptions and issues.

• Reviewed operational Policy and Procedures.

Professional Accomplishments:

• Considered High Potential Support engineer in Department.

• Received ARZ award for maintaining desired accuracy.

. • Awarded Applause for submitting Process development ideas.

Initiatives/Programs:

• Hosted events at Services level during festivals.

• Hosted Hi-Five Sessions with Leaders, fresher’s, and tenured employees for networking.

• Lead Team responsible for employee engagement activities in the department.

• Organizing rewards and recognition..

Projects:

• Worked on Prevention and Detection for Phishing Attacks

• Worked on Web Graphs for Recommendations.

Declaration:

I hereby declare that the above -mentioned information is true to the best of my knowledge.

Place: Hyderabad 500064

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