

Irvine, CA
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Samuel Chan

EXPERIENCE

Quest Tavern Escape Room, Pomona – *Game Master/Game Designer*

May 2019 – PRESENT

- Design floor plans and game flow for new games as well as assist in designing new puzzles for preexisting games.
- Lead up to 80 customers a day through engaging games and provide verbal assistance when necessary.
- Monitor and respond to various customer reviews via social media and marketing websites.

Educo Italia, Italy – *English Tutor*

June 2019 – August 2019

- Lead up to 16 students daily utilizing lesson plans to develop english proficiency to semi native levels.
- Developed and executed effective lesson plans based on materials provided by Educo Italia for the needs of each individual student.
- Supervised students' growth to improve written and oral skills.

Jerry Herman Ring Theater, University of Miami – *Box Office Attendant*

August 2015 – May 2018

- Operated a POS system and credit card machine to assist customers with purchasing tickets both in person and over the phone.
- Monitored and reviewed each month's sales log to ensure proper records for management review.
- Answered questions regarding venue, show content, and tickets/subscriptions over the phone and in person.

SKILLS

Typing (70 WPM)	Customer Service	Microsoft Office
Organizational Skills	Leadership	Google Suite
Japanese (Native)	Public Speaking	

EDUCATION/CERTIFICATIONS

University of Miami, Miami – *BFA Musical Theater*

August 2014 – May 2018

TEFL PP – *English Tutor Certification*