



Nikita Ladia

E-mail : NKTLD30@GMAIL.COM

Phone : +91 8811982015

Objective

Have worked on cloud based application development and implementation. Designed and developed Custom Applications for Peer - 2 - Peer Lending, using Salesforce as a platform. Good Insight in to the Financial Domain. Looking to pursue a highly rewarding career, seeking for job in challenging and healthy work environment where I can use my skills and knowledge efficiently for organisational as well as self-growth.

Also, currently I am **Serving Notice Period**; LWD : 15th January 2023

Work Experience

Duff & Phelps (rebranded as Kroll)
(Mumbai)

Sep 2021 — Present

Senior Developer - Information Management and Governance

- Salesforce Integration with Ariba to send data into the Ariba Endpoint. Also, update the response which we get in return on the call out in the Salesforce System. (Using HTTP Call out and JSON Parsing)
- Have worked on some existing Aura Components and have built one Lightning Aura Component as part of requirement.
- Requirement Analysis, Solution Designing, Implementation and Development were part of my role.
- Developing and implementing the Apex Classes, Apex Triggers and SOQL
- Developed Security Controls, Sharing settings, Profiles etc.
- Fixing defects/bugs and doing enhancements as per the requirement.
- Worked on Record-Triggered and Autolaunched Flow.
- Worked with Conga Composer and Nintex to integrate with Salesforce.
- Worked on Apttus Essentials Administration.
- Have worked on Contract Agreement Analysis tools - eBrevia, Apttus.

CloudKaptan Consultancy Services Private
Limited (Kolkata)

Nov 2016 — Jul 2021

Sr. Software Engineer

- Liaise between internal and external team members and customers
- Created and maintained clear, concise project plans and developed strategies to meet deadlines
- Collaborated with team for architectural decisions
- Supervise entire database and technical operations for company with over 5000 customer and operation including 50+ employees.
- Lead changes on Salesforce release updates
- Integrate code changes, test code changes, and document code changes
- Run reports and prepare presentations on progress to management team
- Experience in Salesforce Development and Design , also with the Salesforce.com development life cycle, application design, integration and deployment.

- Have implemented Q2 Loan Software on client's system and have done customisation on top of it.
- Developing and implementing the Apex Classes, Apex Triggers, Visualforce Pages, SOSL and SOQL
- Involved in design development test and implementation phases of Software Development Life Cycle and Agile Development with focus in Object Oriented Programming development. Test - Driven
- Review/Adjust/Write Apex and Visual Force page builds to ensure we keep code coverage at a high percentage as well as meet business needs. Created page layouts, search layouts to organize fields, custom links, related lists and other components on a record detail.
- Experience in customising standard Objects like Accounts, Contacts, Leads, Reports (Summary reports, tabular reports, Pie charts) and Dashboards and Report folders for different user profiles as per the requirements.
- Well maintained Test Code Coverage Unit Testing for all the codes in the system following the Salesforce limits.
- Responsible for guiding QA UAT teams for testing the assigned Projects for all the releases both in Sandbox and Production Orgs.
- Excellent communication and inter- personal skills, accustomed to work in both large and small team environments. A team player with strong ethic, a positive attitude and ability to make the best use of individual resources. Effective onshore-offshore communication skill.
- Experience in Post Implementation and Ongoing maintenance projects.
- Met broader group responsibilities as needed. Have worked on multiple project at the same time when required.
- Worked with Cross - functional teams, identifying business requirements and supporting sales/marketing efforts.
- Developed and recommended CRM roadmap for customers in the Financial Domain
- Capable of rapidly learning new technologies and processes, and successfully applying them to projects and operations.
- Analytical and investigation skills, well versed with debugging.
- Have worked with VSC, Git, JIRA, BitBucket
- Has done third-party integration using REST Apex and REST Web services to get and post data from/to other third party system. For example -
 - **TransUnion** : It is an American consumer credit reporting agency. Which offers total credit protection all in one place from credit score, credit report. We integrated with this system using SOAP APIs and parsed the response we got from the Third-Party in the Back-End.
 - **Illion** : It is a provider of trusted data and services in Australia. We integrated it in our Portal by using its iFrame and then we parsed the Statements provided by this third-party in the BE.
 - **ABN LookUp** : ABN Lookup is the free public view of the Australian Business Register (ABR). It provides access to publicly available information supplied by businesses when they register for an Australian Business Number (ABN).
 - **Creditsense** : Implemented this using HTTP Webhook webservice where the Third-Party send important , trusted transaction details on the Webhook so that it could be stored and reviewed by the Underwriters.
 - **SplitPayments** : This was a real - time direct debit solution, which was implemented to post and track the direct debits happening from the Salesforce system in the Fintech projects.
 - **Equifax** : Implemented Equifax APIs for the Underwriting team of different clients. Have implemented Hard Pull and Soft Pull APIs

Tocklai Tea Research Institution (Jorhat)

June 2016 — July 2016

Intern

- I have developed a Crop and Weather Data Management Software for the institution named- e:Tea for archiving crop and weather data of eight major tea growing regions of Assam, West Bengal and Tripura.
- The application is used to reduce the extra human effort for maintaining data and preparing monthly reports.

KPMG

August 2015 — 20 September 2015

Co-ordinator

- Extended support towards team management, intergroup coordination and project management towards organizing KPMG Lean Six Sigma Green Belt program.

Volunteer

- **Salesforce Volunteer - DEESHA Group** (May 2022 - present) :
 - Provided consultation on how NPSP can help the users in Day to Day activity.
 - Implemented the Eye Donation Module in the Existing Org using OOB features and little customisation on NPSP.
 - Setup Project Management Flow.
 - Set up a Kanban Board on Trello to manage the requirement and development.
 - Directly worked with the director to formulate the requirements and objectively structure the required customisation.
 - Reviewed existing reporting structure and identified possible data and report logic issues.
 - Created dashboard to ensure data integrity.
 - Documented and implemented change management process
 - Implementation of Lead Management System.
- **CRM Volunteer - NOPI** (March 2022 - May 2022) :
 - Worked on HubSpot and Salesforce Customisation.
 - Migration of Data from Salesforce to HubSpot
 - Directly worked with the Founder to gather the requirements and implement it.
- **Event Intern - Pandemic Professors** (April 2022 - July 2022) :
 - Collaborated on event organisation and management
 - Hosted 2-3 workshops.
 - Facilitated salesforce workshop during Empathy Training with 15 participants.
 - Drafted event documents and communications
- **Mentor - The Mom Project** (May 2022 - June 2022) :
 - Mentoring my matched Mentees(Usually unemployed Moms, Moms who are looking for an employment or woman who seeks to get back on workforce), I try to give back whatever I have learnt in my Personal and Professional Experience.

Education

B.Tech- Computer Science and Engineering

2013 — 2017

Kaziranga University, Jorhat (Assam)

Marks obtained in 8th semester:

CGPA: 9.21 / 10

Percentage : 87.03 /100

Class XII (Higher Secondary Examination)

2011 — 2013

Assam Rifles Nodal School, Jorhat (Assam)

Marks Obtained:373/500

Percentage: 74.6%

Class X (Certificate of Continuous and Comprehensive Evaluation)

2010 — 2011

Army School, Jorhat (Assam)

CGPA: 8.4 / 10

Average Percentage: 79.8%

Computer Skills and Tools

Skills

- Salesforce Technologies: Apex Classes, Test Classes, SOQL, SOSL, Visual Force, Triggers, Custom Objects, Web

services, Validation Rules, Work Flows, Dashboards, Reports, Sandbox development and Testing

- Languages: Apex, Core Java, C Programming
- CRM Tools: Salesforce, Know about HubSpot
- Web Technologies: HTML, CSS, JavaScript, jQuery
- Web services: SOAP, XML, JSON

Tools

- Excel
- Dataloader
- JIRA, Trello
- Visual Studio Code
- Git, Bit Bucket
- eBrevia
- Flosum

Certifications

- Certification of Salesforce Administrator (2022)
- 201 CLM Essentials Administration (2022)
- Flosum Certified Expert (2021)
- Certification of Salesforce Platform Developer I (2021)
- Certificate of excellence in "Core JAVA Training" by Multisoft Systems. (2015)
- Letter of Appreciation by Vice Chancellor of Kaziranga University to recognize the extraordinary effort in designing the 'Kaziranga Communication Line' Software for the University management. (2015)
- Lean Six Sigma Certification for completing Green Belt Program on Lean Six Sigma Methodology. (2015)
- Secured 1st position in Zonal Round at Tezpur University for "Web Development", organized by Robosapiens Technologies Pvt. Ltd. In association with Tryst-2015 IIT Delhi (2014). Was invited for the Final Rounds of RoboTryst-2015, International Level Championship at IIT-Delhi. (2015)
- Certificate for Runners up prize in Campuspreneur Competition during ENTREPRENEURSHIP CONCLAVE 2014 held at Kaziranga University.
- Certificate of excellence in "C Programming" by NIIT. (2011)
- Secured position in the top 14% of the participants in Computer Skill by the University of New South Wales, Australia Educational Assessment. (2010)

Interests

Managing Operations, Software Development, Software Management, Database Handling

Extra Curricular

- Have been a part of Open Source Software Initiative in our University.(2016)
- Became the coordinator of Six Sigma Green Belt Certification Programme offered by KPMG. (2015)
- I have played Inter Army Public School Basketball Tournaments in Regional Level as well as represented my school in Command Level Tournament. (2008-2009)
- I was an active member in the NCC during my school days.(2007-2009)