

# Shivkumar B

Salesforce Administrator & Developer

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## Career Objective

Searching for a position as a Salesforce Administrator & Developer that allows working in a challenging environment, utilizing my skills and knowledge to be the best of my abilities and contribute positively to my personal growth as well as the growth of the organization.

## Technical Skills

Software Products : Salesforce CRM

Web Designing : HTML, CSS

PC Skills : Ms Office

## Components in CRM

- Administers overall setup, configuration and maintenance of the Salesforce.com platform for the various divisions
- Setting up new users and managing their profile as well as user maintenance.
- Demonstrated knowledge of role and permission set management.
- Customize Salesforce.com fields, page layouts, record types, sharing rules.
- Knowledge import and export of data via data loader and import wizard.
- Develop reports and dashboards for various teams and department throughout the org.
- Work with custom Workflow, notification, approval process and lighting Process Builder.
- Customizing using Apex, triggers, SOQL, Visualforce.
- Knowledge about writing test classes for Triggers and Deployment by using Change set properties.
- Functional knowledge of Salesforce Sales, Services & community modules.

## Achievements

- 1X Salesforce Administrator certified.
- 1X Ranger (100 Badges) 5X Superbadges in Trailhead. The below link will refer the trailhead profile <https://trailblazer.me/id/shivkumar18>

## Personal skills

- Good communication and presentation skills.
- Adaptable and quick learner.
- Proficiency at grasping new technical concepts quickly.

## Hobbies

- Web surfing
- Playing chess
- Playing cricket
- Listening Music

## Academic Details

COURSE	INSTUTION	BORD/UNIVERSITY	YEAR	%MARKS
MCA	Sree Vidyanikethan institute of management	SV UNIVERSITY	2020	70%
Bsc(MPCS)	Sree Bharath Degree college	SV UNIVERSITY	2017	82%
MPC	Priyadarshini Jr college	Board Of Intermediate	2014	75%
SCC	Mother Of Hope School Ashadham	State Board Of Gujarat	2012	84%

## Declaration

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the corrections of above mentioned particulars.

**Place :**

**Date :**

**Shivkumar Berangi**