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Dec 2020–Present

2015-Present

Oct

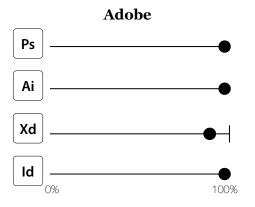
Apr 2015–Oct 2015

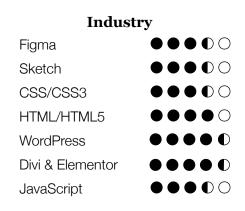
Design | Develop | Create Minneapolis, Minnesota, USA

sara@saratembydesign.com saratembydesign.com +1 763 670 9905

Adaptive hybrid designer/developer with 20+ years of experience in web design, enterprise-level web development, corporate branding, & visual design







Microsoft

- ➡ Word
- ➡ PowerPoint
- Excel
- ➡ SharePoint

WORK EXPERIENCE

UI/UX Designer, SimIS Inc./NATO iHub

- Support North Atlantic Treaty Organization (NATO)/Innovation Hub (iHub) product teams by following user center design best practices, engage with end users through the agile product development process, and establish feedback loops with users to build, measure, and learn.
- Conduct extensive research and create mock-ups of potential features; develop artifacts e.g., (sketches, prototypes, high-fidelity wireframes, motion design) and project documentation in rapid, iterative development environment.
- Design complex web and mobile applications for modeling and simulation, and autonomous solutions for NATO Allied Command Transformation, Norfolk, VA, USA.
- **Lead Publications Specialist**, Data Recognition Corporation (DRC) (*Comparable industry title—Sr. Technical Design Manager*)

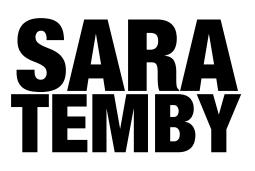
Rehired and promoted within six months of leaving the organization.

- ✤ Lead publications team in developing graphics, publications, and web content in agile, iterative development environment.
- Create semantic tag structures to ensure seamless navigation and user experience, maximizing assistive technology capabilities.
- Develop process refinement and provide ongoing a11y perspectives in design thinking, UX/UI, and product development.
- Review artifacts and deliverables from peers to ensure they accurately represent or improve upon the organization's layout, design, and interaction patterns.
- Develop digital instructional designs and assessment materials (e.g., ancillary education materials, study guides, test designs, style guides) for internal training and department of education for several states including AL, AK, AR, GA, FL, ID, LA, MI, MN, NE, NV, OH, OK, PA, SC, WA, WI.
- Collaborate with project management and content developers to advise in color, typography, imagery, and design strategies to creatively and appropriately express client mission, brand, and purpose.
- + Hire, train, and mentor design, technical writing, and editorial staff.

★Includes responsibilities of previously held positions at DRC.

Graphic/Web Design Specialist, UCare

- Designed MS SharePoint pages; edited, updated, and maintained corporate intranet and enterprise-level website ucare.org; tested websites on various devices and browsers to ensure usability, accessibility, and engagement.
- Led brand identity development, created brand standards and guidelines, and sales and marketing materials for EssentiaCare product launch; advised government relations on strategies to develop elegant and coherent designs to increase brand recognition.
- Created Section 508 compliant publications for the Minnesota Department of Human Services (DHS); ran accessibility reports to ensure communication is accessible and screen reader compatible.



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EDUCATION

Associate of Applied Science Visual Communications/ Graphic Design

Brown College Mendota Heights, Minnesota July 2003—Mar 2006

CERTIFICATES

- → User Experience Design Adobe XD UI/UX Design, 2021
- UX Design & User Experience Design Theory, 2021
- ➡ Web Design Accessibility, 2021
- ➡ HTML5, 2020
- ➡ CommonLook PDF (Section 508/WCAG), 2020
- ➡ InDesign/Acrobat Accessibility, 2016

EXPERTISE

- ✤ WordPress (Divi & Elementor)
- ✤ UX Research & UX Strategy
- ✤ Accessibility (Section 508/WCAG)
- ✤ Branding

AWARDS



UCare HATS OFF TO YOU

May 2015 – Going Above & Beyond July 2015 – Problem-Solving Sept 2015 – Teamwork

WORK EXPERIENCE (Continued)

***Sr. Graphic/Document Designer**, Data Recognition Corporation (*Comparable industry title—Sr. Technical Design Lead*)

Promoted internally for consistently exceeding expectations.

- Successfully led visual materials development and workflow for Louisiana Department of Education for 12 years and Ohio Department of Education for 8 years.
- Created complex design templates, master pages, style sheets, and libraries for support services and visual design teams.
- Corporate typography expert advising and educating employees and partnering vendors on typeface usage, type design, font embedding, and licensing.

* **Graphic/Web Designer**, Data Recognition Corporation (DRC) (Comparable industry title—Technical Design Lead)

Hired full-time/permanent.

Jan 2012-Apr 2015

Oct 2004–Jan 2012

May 2004–Oct 2004

- Collaborated with business analysts and developers to create graphics, web content, Hypertext Markup Language (HTML), and Cascading Style Sheets (CSS) for corporate intranet, proprietary applications, and website datarecognitioncorp.com.
- Supported test development technologies in writing Extensible Markup Language (XML) and creating illustrations, graphics, and wireframes for proprietary e-Learning and assessment applications and content databases.
 - Developed and managed DRC's type server database to certify typeface licensing compliance; created work-group specific font libraries to ensure consistency; managed client desktop application.
 - Conducted research and advised leadership on innovative technological solutions to increase Publications department's efficiency.
- Shot and edited video content for DRC's Healthy Measures step challenge and health and wellness campaign.
- Collaborated with document services division to design print file specifications and print submission guidelines for DRC, resulting in a 98% decrease in department rework and file resubmissions.
- Served as organization's print production expert conducting quality checks and preflight print files, ensuring output accuracy and quality.
- Developed "dropout" color scanning presets and procedures for lowresolution scans, eliminating extensive image manipulation.

★Graphic/Document Designer, Data Recognition Corporation *(Contractor)*

Hired to train Publication's team in Adobe InDesign and Photoshop and convert digital assets into industry-standard formats.

- Wrote, designed, and edited technical documentation, instruction manuals, user guides, process instructions, quick reference guides, and training materials for department communications and training.
- Designed illustrations, graphics (e.g., logos, infographics, photos, charts, reports, CD/DVD inserts) for sales and marketing, and numerous large-scale assessment programs.