



GUGULOTHU SURESH

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Credential ID: 2247232

PROFESSIONAL SUMMARY:

- ✓ Having 3+years of Experience in **salesforce application development and support**
- ✓ Experience in working with Different sandbox environments **DEV,UAT** and Production Environment
- ✓ Experience on **Visualforce pages** and **apex controllers**
- ✓ Good Experience in working with data load activities using **data loader**.
- ✓ Experience in working with Salesforce **CLI/SFDX** and **VS Code**.
- ✓ Hands on Experience with workflow Rules, Process Builders and knowledge on **flows**
- ✓ Proficiency in Salesforce Administrative tasks includes creating **Profiles, Roles, Users, Page Layouts, Approvals, Workflows, Validation Rules, Reports**
- ✓ Hands on experience with **Aura components** development and knowledge on **Lightning web components**
- ✓ Having Experience with **REST API** Services in Integration
- ✓ Experience on **deployment** processes by using **Change sets**

TECHNICAL SKILLSET:

Salesforce	Aura Component Lightning Components, Lightning Web Components, Apex Triggers, Apex Classes, Visual force, SOQL, Administration.
Web technologies	HTML, JavaScript ,CSS ,JXML
Tools	Apex Data loader, Salesforce Inspector, Workbench

PROFESSIONAL EXPERIENCE:

- ✓ **Currently Working:** as a Software Engineer INFINITE COMPUTER SOLUTION (INDIA) PVT LTD Bangalore.
- ✓ **Working Experience:** Salesforce Developer in GLITZ TECHNOLOGIES PVT LTD Bangalore.

Client: MetLife

Projects: MetLife

Role: Salesforce Developer/Support

Description: MetLife is using Salesforce CRM to manage their products and services

Responsibilities:

- ✓ Incident Management and Resolution in Service Now Portal
- ✓ Change Order Management in salesforce application
- ✓ Rest API Integration APIS health checks
- ✓ On boarding Service partners into the system with connected apps and users Creation
- ✓ Participating in client calls for the Business Application improvements
- ✓ Impact and analysis for the Application for the upcoming releases
- ✓ Code fixes in lower environments and deploy to Production using change sets

Client: Abbott

Projects: Control View

Role: Salesforce Developer/Support

Description: The Purpose of the Projects is to maintain the Sales and Services through Salesforce CRM

Responsibilities:

- ✓ Creation of Apex Classes, Apex Triggers and Test Classes.
- ✓ Creation of Validation Rules, Workflow Rules and Configuring groups and Queues.
- ✓ Creation of duplicate Rules and Matching Rules to avoid the Duplicate entries in the System
- ✓ Maintaining Code Coverage for the Apex Classes with best Practices.
- ✓ Incident Management and Resolution in Service now.
- ✓ Using the Case Management in Salesforce for tracking the Cases
- ✓ Involving in client Calls for Case Reviews and Handover the things

Client: National Grid

Projects: Safety Grid

Role: Salesforce Developer/Support

Description: Safety Grid is salesforce application build on top of Aura components for the field management activities

Responsibilities:

- ✓ Incident Management and Resolution in Service Now Portal
- ✓ Managing enhancements and change orders in salesforce
- ✓ Participating in client calls for the Business Application improvements
- ✓ Impact and analysis for the Application for the upcoming releases
- ✓ Code fixes in lower environments and deploy to Production using change sets

Educational Qualification:

- ✓ Bachelor of Technology in Electrical and Electronics Engineering in 2013
- ✓ Master of Technology in Power Electronics in 2018

Personal Information:

Father's Name : G Pandu
Mother's Name : G Mangthi
Gender : Male
Date of Birth : 11-AUG-1989
Marital Status : Married

Declaration

I hereby declare that the above information is correct and true to the best of my knowledge & belief.

Place: Hyderabad

Date:

(G SURESH)