

# Shubham Singh

Sr. Salesforce Developer

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- Salesforce Developer with 5.2 Years of experience.
- Having good exposure on LWC (Lightning Web Component) Using Component Communication like Parent to child and Child to Parent Communication Using Custom Event, Server Call by @Wire and Imperatively, @Track, @Api, Navigation Service, Conditional Re- rendering.
- Experience in Salesforce Contract Lifecycle Management
- Hands on Practice in administration & configuration activities in the creation of Custom Objects, creating the relationships and junction objects, setting up Roles and Profiles, Permission sets, Validation rules, Approval process, Workflows, Process builder, email alerts, and Record Types, Flows, Connected Apps
- Experience in Approval set up with multiple signatories
- Salesforce CLM : Experience in Document transmission
- Good working knowledge on querying salesforce.com database using SOQL and SOSL and Apex Class
- Designed and developed Apex Classes, Triggers, Batch Class, Test Class, VF Page, Web Services (Rest API)
- Used HTTP Classes for Salesforce Integration
- Knowledge in Conga CLM , Conga Composer , Conga Queries
- Worked on Sales Cloud and Community Cloud.

## 📁 Professional Experience

**Sr. Salesforce Developer, 360 Degree Cloud Technologies Pvt Ltd**

- Working as Senior Salesforce Developer at 360-Degree Cloud Technologies Pvt Ltd and having 4.5 years experience.

10/2018 – present  
Noida, India

## Education

B.Tech, I.T.S Engineering College, Gr. Noida India  
12th, St. Atulanand Convent School, Varanasi, India  
10th, Bal Niketan Jr. High School, Varanasi, India

India

## RESPONSIBILITIES

Sr. Salesforce Developer  
Team Management  
Design Project Architecture

## 🧠 Skills

- |                      |                      |                     |                      |
|----------------------|----------------------|---------------------|----------------------|
| • Triggers, Apex     | • Workflow           | • LWC, SOQL Queries | • batch classes      |
| • Test class         | • Data Loader, Flows | • Process Builders  | • Approval Processes |
| • Email Templates    | • Validation Rules   | • Sales Cloud       | • Email Case         |
| • Permission Sets    | • Custom Settings    | • Custom Metadata   | • Flows And PB       |
| • Visual force pages | • Integration        | • Github            | • Web Services       |
| • VF Components      | • Approval Process   | • Service Cloud     | • Aura Components    |

## Languages

Hindi • English

## Certificates

- Salesforce Certified Platform Developer 1
- Salesforce Certified Platform Developer 2

## Projects

### **1.Conversation View**

Conversation View is one to one messaging tool it is developed in LWC and can be used on any record page to send and receive messages

### **2.Job Aids Post**

We designed aura components in file structure to post job and fetch data every time from third party server and store there if uploaded from Salesforce components.

### **3.Loan Management App**

Designed and developed Loan force Application to manage the loan for customers and designed data model and integrate with server to receive and update the update values from Salesforce and vice versa.

### **4.JSW Steel**

JSW Steel for JSW Steel designed component and from where managers and users can control the sales for each individual from single portal. In this mobile application was designed and showing complete data in form of chart for each month of sales.

### **5.SSO With Okta**

This project requires single sign on setup with OKTA so we do setup up for SSO with salesforce and OKTA.

### **6.Encryption Decryption**

Create web service class for receiving data and we encrypt data by crypto classes and also do decryption and return the expected result.

### **7.Exide**

Exide for Exide create portal to controlling sales order and managing the orders from single portal from where user can provide discount and can control their sales.

### **8.Multi Conversation View**

MCV is the view from where the user can reply to multiple incomings messages at one time

### **9.Messaging From Bulk**

We have designed components by which we can send messages from Campaign and Report to the bulk of records to there multiple Phone Api in a single click

### **10.Sales Process Management**

Create a Process for Lead Assignment in Round Robin Manner to the different -different stakeholders and there reportingsin the hierarchy

### **11.Integration With WhatsApp**

We did integration with WhatsApp to message to User's registered Whatsapp from Salesforce

### **12.Integration With Meta**

We did integration with Meta to send messages to the receivers Facebook Account

### **13.Integration With Google**

We have done integration with google for fetching weather report and distance and between locations

#### **14.Sending Message at preferred Time**

Design a component from where users can schedule their time and send messages at your own choice

#### **15.Incoming Alerts and SMS Composing**

Incoming Alert is a component from where the user can respond to received messages one on one. and from SMS

Composing can compose SMS to any objects records

### **Hobbies**

**Playing Cricket**

**Watching Movies**