Aman Bisht

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Professional Summary

Highly seasoned and accomplished Salesforce Developer with a strong record of client satisfaction. Adept at explaining highly complex data systems to a wide variety of audiences. Proven multitasker independent worker and team player. Currently associated with Nagarro software pvt ltd and having overall work experience of 5.2 years in salesforce Domain.

Certifications

- Salesforce Administrator
- Salesforce App Builder
- Salesforce Platform Developer I
- Salesforce Platform Developer II
- Salesforce Service Cloud Consultant
- Salesforce Einstein Discovery Consultant

Skills

Lightning Web Components

Salesforce Aura Components

Salesforce Intergration

Salesforce Development

Salesforce Admin

Employment history

Staff Engineer - Salesforce, Nagarro Software Private Limited. Gurgaon, Haryana

Apr. 2021 – Present

- Worked on SPA build on LWC.
- Daily Client communication and requirement gathering.
- Worked on Metadata API and Tooling API to carried out some business solutions.
- Participated in Technical Architect discussions of the overall requirements.
- Carried out some POC to verify the level of feasibility of Metadata API and Tooling API.

Application Development Senior Analyst, Accenture. Pune, Maharastra

Aug. 2019 – Apr. 2021

- Performed major Integrations between SAP,HANA to SFDC to carried out some complex requirements.
- Worked with client and team to gather requirement and built solution to resolve business problems.
- Worked with team to ensure the code quality of code we deliver to the client.
- Ensured best practices of SFDC should followed in the project.

Salesforce Developer, Grazitti Interactive. Panchkula, Haryana

Apr. 2016 – Aug. 2019

- Application development lifecycle activities that include: Analysis, Design, Coding, Testing & Implementation.
- Execute all phases of software application projects including resolving issues and helping to ensure successful deployment.
- Configuring Security: Profiles, Roles, Sharing Rules and Creating users.
- Creating new Applications, Objects, Fields, Page Layouts, Record Types and assigning them to different Profiles.
- Creating Apex Triggers, Classes, and Unit Tests.
- Done Integration with various platforms like Zendesk,Marketo,Facebook etc using REST API

Data Validation Specialist, Basware Corporation. Chandigarh, Haryana
Aug. 2014 – Mar. 2016

Responsible for ensuring the accuracy of information entered into the organization's electronic systems, such as E-Invoice records and applications. Also help ensuring that organization meets goals for productivity, quality of service, and overall effectiveness.

Projects

- **Cardinal Health**
  - Requirement Gathering & Solution build up.
  - Implement solutions to integrate salesforce with SAP/HANA and Vendavo.
  - Worked on Batch Classes and Apex Triggers to build custom solutions.
  - Worked on Deployment strategies using Gearset and Github.

- **Adobe Inc**
  - Requirement Gathering & Solution build up.
  - Implement Service Cloud functionalities like entitlement setup, milestone setup etc.
  - Implement Integration from difference sources in custom Salesforce Knowledge Search in Console.
  - Implement complex functionalities to support customer portal on build on Lithium.
  - Set up pagelayouts, workflows, validation etc.
  - Done Maintenance work.

- **CreditKarma Inc**
  - It is completely on Lightning experience.
  - Implement Service Cloud and Service Console from scratch.
  - Implement Omni Channel and Chat.
  - Custom skill based routing.

- **Databricks**
  - Migrations of Tickets,comment and attachments from Zendesk to SFDC using REST API.
  - Created Automations in Salesforce which was implemented in Zendesk using Workflows and Triggers.

- **Flexera**
  - Implement salesforce chat within lithium community.
  - Setup Automation to handle some support activities after chat ended.

- **Epigrowth**
  - Worked on CPQ and Salesforce Billing
  - Implement product search layouts.
  - Implement custom solution for billing the usages based on their custom asset setup.

- **Grazitti Products**
  - **Email-to-case Advanced** - It is enhanced version of email to case as it provided important features which is not present in out of the box in salesforce.
  - **Jira Connector** - Integrated Jira from SFDC and vice versa to create a connector. Also build custom UI to manage these operations from SFDC.

Education

NMIMS Mumbai, Mumbai, Maharastra
Post Graduation Diploma in Information & Technology, Information & Technology, Present

Kurukshetra University, Ambala, Haryana
Bachelor of Science, Computer Science, Aug. 2014

Air Force School, Ambala, Haryana
12th, Non Medical, Apr. 2011

Air Force School, Ambala, Haryana
10th, General, Apr. 2009

Awards

- **Grazittian of the Month** - January 2019
- **Accenture "Rising Star"** - April 2020

Additional information

- **Date of Birth** - 17th May 1993
- **Language Known** - English and Hindi
- **Nationality** - Indian
- **Hobbies** - Travelling and Music