



# Khushbu Parmar

Sr. Salesforce Developer

## CONTACT ME

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## EDUCATION

### Bachelor of Engineering in Computer Engineering

Government Engineering College, Modasa  
2015 - 2018

### Diploma in Computer Engineering

Government Polytechnic For Girls  
AHMEDABAD  
2012 - 2015

## TECHNICAL SKILLS

Force.com Development/Customization  
Apex Trigger (Advanced Framework)  
Apex Classes  
Batch processing with Scheduling  
Force.com API  
SOQL & SOSL  
Lightning Aura Component  
Declarative Tools  
Programmatic Tools  
Flow

## PERSONAL PROFILE

Having 4+ years of experience in Salesforce CRM, Force.com platform using Visualforce, Triggers and Apex as Developer and Administration.

## WORK EXPERIENCE

Consultant 2022 - Present

### Teksystem - Contractor

- Working with Hunter Douglas project and fulfill the requirements based functionalities.
- Requirement understanding using scrum environment.
- Follow GIT territory for deployment process.
- Working with Community cloud, Sales cloud and Service cloud.

Sr. Salesforce Developer 2021 - 2022

### LogicRain Technologies Pvt. Ltd.

- Working with Community cloud, Sales cloud and Service cloud.
- Follow scrum environment for requirement gathering process.
- Client communication on a daily basis.
- Used Gearset tool for deployment process.
- Follow GIT branch for backup purpose.
- Fulfill the requirements using below tools:
  - Flows
  - Lightning Aura Components
  - Lightning Web Components
  - Apex Triggers (Advanced Framework)
- Worked on API Development and PHP Integration.
- Used the postman tool for API testing.
- Worked with VS Code tool.
- Worked on Data Migration & Zapier Integration.

Salesforce Developer 2018 - 2021

### LogicRain Technologies Pvt. Ltd.

- Working with Sales cloud and Service cloud.
- Experience in customizing standard objects, creating roles and Profiles and configured the permissions based on the organizational hierarchy.
- Designed custom Formula Fields, Validation Rules, Field Dependencies, Workflows, Approval Processes, Page layouts and search layout.
- Expertise in Apex Classes, Apex Triggers, Visualforce, SOQL and SOSL.
- Expertise in writing Test classes and test coverage for all the apex classes designed.

Managing Email Services

Managing Profiles, Groups and Roles

Managing Reports and Dashboards

Creating Email Template

Test Classes

Data Migration

## LANGUAGES

English

Hindi

Gujarati

## TOOLS

VS Code

Jira

GIT

GearSet

Zapier

Postman

Informatica

## PROJECTS

Salesforce Developer

### Packing and Containers Management

This project is about the sale and resale of reusable packaging, industrial plastic containers, and bulk storage containers. Although, buy and sell new and Used Pallet Containers, Bulk Containers, Plastic Industrial Totes, Plastic Pallets, IBC Totes, Carts, etc.

### Automation Management

This project is about to connects software to its electrification, robotics, automation and motion portfolio and pushes the boundaries of technology to drive performance to new levels. It uses Account, Contact, Opportunity, Case, etc. Commonly it used the most difficult dependency according to country wise.

Sr. Salesforce Developer

### Package Delivery Tracking System

This project is about to deliver a package(Box) to UAE and also track a record in Salesforce. This project is integrated with Quickbooks using zapier integration tool.

### Game Store Management

This project is about providing the different communities for the requirement of the services. Highlight point about this task is that is translated in different languages. When it comes to customer cases, we providing to create cases through community and customer can raise a case using case support form. Also customer can do chat discussion with agent and also customers can get notifications via email. We've used standard knowledge and articles objects to display information about game questions.

### University Management System

This project is about the college management system and provides students to create application based on the courses and also this project is about providing the different communities for the requirement of the services. This is absolutely dynamic approach. Highlight point about this project is that we've implement the Email deliverability access features using Google API.

One other feature of this project is about scheduling the meetings based on the Invitee. We've used concepts / features of community and Lightning component for the college management and showing the different features to be selected, but when it comes to providing summary I've used DocGen package feature to view the details as pdf form to show summary.

### Zapier Integration

In this project I've done below integrations using zapier tool:

- Quickbooks to Salesforce and viceversa
- Woo Commerce to Salesforce and Viceversa
- JIRA to Salesforce

### Loan Approval System

This project is about to provide a different kinds of loan to borrowers.

This is the Salesforce -PHP integration project. We've used SF as backend tool and PHP as front end tool. Also We've implement API Integrations.

Consultant

### Hunter Douglas Project

This project is about to track the user's activities and also track the records on orders, schedule the time entry appointments, manage the accounts, etc.