MOHIT GURBAXANI

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Having 5 years of experience in SFDC Administration & Development.

Professional Summary:

- Salesforce Certified Developer (Platform developer 1).
- Salesforce Certified Administrator.
- Overall 5+ years of total experience.

Responsible for direct interaction with client to understand and meet Business requirement.

- Expertise in Salesforce Administration, Configuration, Customization, Development, Implementation, Requirements gathering and Support on Salesforce using Apex Language and leveraging Force.com Platform.

- Experience in creating many Work Flows, Validation rules, Approval Processes, Triggers, Sharing Rules and also the Apex classes to meet the client's requirement and functionality.

- Designed various Lightning Components, Custom Objects, Custom fields, Custom Tabs, Custom Reports as per the Client requirements.

- Good experience with SOQL, Relationships and Lookups.

- Experience in designing of Dashboards and Reports as per the client business requirements.

- Having good experience with User Roles, Role hierarchies, Profiles, Permission Sets and Sharing Settings to ensure that the protected data is available only to the Authorized Users.

- Experience with Data migration using Data loader, Import wizard in Salesforce.com.

- Experienced in working with VS code IDE and salesforce.com Sandbox environments and Production.

Salesforce Technologies	Lightning component, Apex Classes, Test Classes, JavaScript, SOQL, SOSL, Visualforce, Triggers, REST , SOAP ,Batch Class, scheduler, Workflows, Process Builder, Approval Process, Dashboards, Reports, Sales Cloud, Service Cloud, Communities.
Salesforce Tools	VS Code, Webstorm , Force.com Data Loader
Version Control Tools	FORKGIT, GIT LAB, CICD Gitlab

Educational Qualification:

- B.E (IT) in 2015 from VESIT (Mumbai).

Experience:

- Working as a Software Engineer for **IQVIA Consulting and Information Services India Pvt. Ltd ,**Mumbai (28 March 2019 to Till Date).

*Industry Experience***:**

1. Company: IQVIA Consulting and Information Services India Pvt. Ltd.

Project Overview:

1. **CDR (Clinical Data Repository) (March 2019 – Present)**

Team size :6

Lightning community portal for entering dataflows which are a result of results of new drug tested on subject in this case humans. Front end being Salesforce and Back end being Hadoop. The community is used by medical support team to access studies and records and even creating and those records in Salesforce.

Role: Salesforce Developer

Responsibilities:

- Responsible for incident resolving , service requests and enhancements to project.

- Hands on experience on setting up communities.

- Hands on experience on aura components, apex classes and test classes.

- Documentation of requirement gathered, analysis of requirement

- Upon analysis , convey feasibility of the suggested change along with justification.

- Daily scrum call with client side management conveying status of tickets and requests in project.

- Creating Approval process, Workflows, validation rules, Triggers , Sharing Rules to meet client requirement.

- Deployment using version control system Gitlab and Gitfork .

- Unit testing, defect fixing.

2. Company: Capgemini India(18 Sep 2015- 3 Dec 2018)

Project Details:

1. Project: Maxxium (8 Nov 2016-3 Dec 2018)

Client : **Maxxium**

Team Size 2

Environment : CRM on Salesforce.com

Tools : Workbench. Dataloader, Import Wizard.

Scope: Maxxium a distillery company. We managed their CRM which includes activities like streamlining their retail sales process(in UK and ASIA) and helps their sales rep to take orders on web and also on their ipad. The CRM functionality provided and maintained by us helps them to maintain their sales data and also enables their sales rep to work easily on CRM with ease. It helps them schedule calls with their clients in advance and have a inventory of products maintained in crm.

Responsibilities:

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- Providing Support to Retail Sales Execution .

- Direct Communication with client to take new requirements.

- Managed 375 user licenses

- Creating Approval process, Workflows, validation rules, Triggers , Sharing Rules, Visualforce pages, Apex Classes and writing Test Classes. to meet client requirement.

- Data Migration using changesets, Dataloader and Import Wizard.

- User Management and Monitoring.

- Responsible for Salesforce Administration and Customization.

- Creation of Custom objects , Custom Tabs and Custom Fields.

Project 2: Coca-Cola(28 Feb 16 – 7 Nov 2016)

Team Size : 8

Environment : Salesforce.com

Tools : Apex, Visual Force, dataloader, service cloud.

It consisted of CRM implementation for Coca-Cola on Service cloud. Managing complaints raised by their customers , also dealing with case management, communities of users. Managing complaints raised by their customers over various social media platforms by bringing them under salesforce. We ensured the required level of access to different roles using profiles and sharing settings.

Roles and Responsibilities:

- Analysed requirements, involved in the development of all modules.

- Customized different page layouts and assigned them for different profile users.

- Created Workflow Rules, Approval process, Tasks, Email Alerts and templates.

- Created Users, User Profiles, validation rules.