



ABHINAV ANAND

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## Professional Summary

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- Having 4 years in that 3 years of IT/Accenture experience in **Salesforce CRM/Lightning Development** and 1 years of experience as **Application operations/ Maintenance Engineer**.
- Experience in developing **Lightning Application and Events**.
- Worked on **Apex classes, Triggers and VisualForce pages**.
- Worked on **Copado and VS code** for Deployment.
- Working experience in **Configuration and Customization** of Salesforce CRM and Force.com applications.
- Experienced in Creating Roles, Profiles, Users, Email Services, Page Layouts, Workflow Alerts, Actions, Reports, Dashboards and Approval Processes Experience in validating the data using **Validation Rules**.
- Worked on **Workflows, Process Builder and Approval Process**.
- Experience working on data model and **SOQL, SOSL, DML** statements, **sObjects** and **Governor Limits**.
- Hands on experience in **Batch Apex** and Scheduled Apex required for large data processing.
- Used **Data Loader** for bulk import and export operations.
- Experience in **Software development life cycle** including: Business interaction, Requirement Analysis, Design, Development, Testing and implementation support.
- Experience with programing in **Core Java and object-oriented concepts**.
- Experience in **Unix shell scripting** to identify the **production issues**.
- Experience in using **Maven tool** for the Application builds.
- Experience in **Software configuration Management** using version control tools like SVN, GIT.
- Exposure to the **Production Support(L2/L3)** environment with day to day development activities
- Flexible in learning new technologies supporting business needs.

## Technical Skills

<b>Salesforce</b>	Salesforce CRM, Lightning Application, Apex Classes, Apex Triggers, Visualforce Pages/Components, SOQL, SOSL, Workflow and Approvals, Reports and Dashboards.
<b>Salesforce Tool</b>	Eclipse, Force.com, Visual Studio, Workbench
<b>Languages</b>	APEX, SQL, SOQL, SOSL, C, Java
<b>Operating System</b>	Windows, Linux
<b>Web Technologies</b>	VisualForce, HTML, Java Script, XML, CSS
<b>RDBMS</b>	Oracle 10g, SQL
<b>CRM</b>	Salesforce CRM

## **Professional Experience**

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### **Project 4**

**Client:** Pharmaceutical Corporation

**Duration:** May 2020-Till Present

**Role:** Application Development Analyst Responsibilities:

- Working on Territory Management 2.0
- Enabled Territory Model and working on org refresh.
- Performed Data Loader on various objects.
- Handling 5 Org simultaneously.

### **Project 3**

**Client:** Carbonated Soft Drink

**Duration:** December 2018-April 2020 (1 Yr 5 Mon)

**Role:** Application Development Analyst **Responsibilities:**

- Worked actively in lightning migration.
- Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
- Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
- Used field level security along with page layouts in Lightning to manage access to certain fields.
- Created email templates and inbound emails using Visual Force for customers and clients.
- Designed and implemented dashboards and tailored reports for Merchandising managers based on the region of operation
- Created Custom dashboards displaying data used in research through which process is observed and verified.
- Active participation in group meeting and leadership connect.

### **Project 2**

**Client:** Carbonated Soft Drink

**Duration:** July 2017-Nov 2018 (1 Yr 5 Mon)

**Role:** Application Development Analyst **Responsibilities:**

- Designed and deployed Custom tabs, Custom Objects, Components, Visual Force Pages, validation rules and Auto-Response Rules for automating business logic.
- Worked with standard Salesforce objects like Accounts, Contacts, Leads, Cases and Opportunities.
- Configured Salesforce including but not limited to validation rules, workflows, custom labels, custom settings, profiles and permission.
- Frequent formal and informal Client Interaction
- Performed Data maintenance

- Facilitated the creation of test scenarios and test scripts
- Involved in Regression testing, System Integration Testing and UAT

### **Project 1**

**Client:** Automotive

**Duration:** May 2016 – June 2017 (1 Yr 02 Mon)

**Role:** Application Development Analyst & Java Developer. Handling 10 Applications related to Automotive Parts release and After Sales.

#### **Responsibilities:**

As the part of **Technical/Maintenance Task**

- Application code setup and Debugging.
- Hot-fix implementation.
- Front End and user Interface development using HTML, CSS3, JS and Ajax

As the part of **Operational Task**

- Handling the Incident (Priority: Low, Medium, High and Critical).
- Root cause Analysis and Database extraction.
- Attended all the client Meetings.

As the part of **Knowledge Management**

- Created reusable documents i.e. To create new SVN branch and its uses. How to do application code setup.
- Created the Jenkins job to automate the build and deployment in Integration/Quality system.
- Arranged Knowledge Sharing Sessions: As worked on almost 15 Applications, hence shared the Knowledge among resources.
- Conducted Training Sessions of Incident + Problem +Change Management

### **EDUCATION**

DEGREE/ CERTIFICATE	SCHOOL/COLLEGE	BOARD/UNIVERSITY	% OF MARKS/CGPA	YEAR OF PASSING
B Tech in <i>Information Technology</i>	Kalinga Institute of Industrial Technology, Bhubaneswar	KIIT University, Bhubaneswar	7.96 CGPA	<b>2016</b>
<b>Intermediate</b>	Cambridge School, Noida	<i>Central Board of Secondary Education (CBSE), New Delhi</i>	83.8	<b>2012</b>
<b>Matriculation</b>	St. Paul Sr. Sec. School, Begusarai	<i>Central Board of Secondary Education (CBSE), New Delhi</i>	81.7	<b>2010</b>

**Certification/Extra-curricular Accolades**

- **PD1 , ADM 201 and App Builder Certified.**
- Certified Java Training (4 weeks, 05/2014 – 06/2014)
- An active member of the committee that organized functions in college.
- Actively participates in all sports event.

**Declaration**

I hereby declare that the information given above is true to the best of my knowledge and belief.

Place: Hyderabad

Abhinav Anand