

# Sahu Balanagaram

Salesforce  
Developer/Consultant

- Diligent Salesforce Developer with 8+ years of strong background in development and enhancement of Salesforce platform.
- 6X Certified Ex-Salesforce Employee , Enthusiastic Developer, eager to contribute to team success through hard work, attention to detail and excellent skills. Motivated to learn, grow and excel in Industry.
- Often recognized as an expert at leading RESTful integrations and migrations as well as a complex problem-solver with analytical and positive driven mindset.
- Proficiency in LWC Framework: With four years of experience, have a deep understanding of the Lightning Web Component framework.
- Dedicated to achieving demanding development objectives according to tight schedules while producing impeccable code.
- Outstanding team collaborator with strong verbal and written communication skills.

## Contact

### Address

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### Phone

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### LinkedIn

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### WWW

<https://bold.pro/my/sahu-balanagaram-profile/160>

## Work History

2021-10 -  
Current

### Senior Salesforce Technical Lead

*Primary Residential Mortgage Inc, Salt Lake City,Utah*

- Managed team of 8 employees, overseeing hiring, training, and professional growth of employees.
- Drove operational improvements which resulted in savings and improved profit margins.
- Developed and implemented performance improvement strategies and plans to promote continuous improvement.
- Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.
- Developed team communications and

Skills

APEX ,Lightning Web  
Components,  
HTML,JAVASCRIPT

Tools : VS Code, Eclipse,  
Workbench ,Salesforce DX  
,ANT. GIT , Data Loader,  
NovaSuite(Accenture tool)

Debugging

Documentation

Troubleshooting

Time management

Strong multi-tasking skills

Code reviews

Testing and maintenance

HTML and XML

Build releases

High-quality customer  
service

information for meetings.

- Worked flexible hours; night, weekend, and holiday shifts.

2021-03 -  
2021-10

Software Development Engineer 2

Sixt R & D, Bangalore

- API Integration: Proficient in integrating Salesforce using REST, SOAP, and Bulk APIs. have effectively utilized these APIs to retrieve, create, update, and delete data in Salesforce objects from external systems.
- Being constant learner, adopted to new technologies like Lightning Web Components and continuing to learn and implement them.
- High Proficiency in Salesforce technology , providing customizing solutions with Apex, Asynchronous Apex, Triggers ,Visual force pages , Asynchronous Triggers,Custom app development.
- Delivered solutions for multiple problems and project management systems to provide businesses with detailed digital record-keeping capability.
- Revised, modularized and updated old code bases to modern development standards, reducing operating costs, and improving functionality

2018-08 -  
2021-03

Software Development Engineer 1

Sixt R & D, Bangalore

- Coordinated with Product Owners and Managers to evaluate and improve software and hardware interfaces.
- Monitored ongoing operation of assigned programs and responded to problems by diagnosing and correcting logic and coding errors.
- Met with project manager and team members to provide detailed project reports and milestone updates.

- Facilitated Joint Application Design sessions with stakeholders across all phases of software development life-cycle (SDLC) to discuss and resolve issues.

**2018-03 -  
2018-08**

## **Success Agent Tier 2**

*Salesforce.com, Hyderabad*

- As member of Developer Technical Team, leveraged advanced technical expertise to resolve complex platform related issues affecting Salesforce customers.
- As Dev expert enabled customer success by helping partners overcome crippling technical challenges.
- Provide support to external customers and partners.
- Assist 3rd-party developers troubleshoot their integration with Salesforce APIs and implementation of other Salesforce developer products.
- This involves debugging, troubleshooting and taking responsibility to see that issue is fully resolved.
- Create knowledge base materials dedicated towards operational efficiency while also empowering and enabling developer community.

**2015-07 -  
2018-02**

## **Software Engineering Analyst**

*Accenture Solutions Private Limited, Bangalore*

- Have experienced in CRM project for Communication domain for overseas client.
- Reviewed project specifications and designed technology solutions that met or exceeded performance expectations.
- Orchestrated efficient large-scale software deployments, including testing features and correcting code.
- Installed and configured software applications and tested solutions for functionality.

- Explained highly complex information in terms that were easily understood by non-technical people.
- Worked in team-driven environments and communicated effectively with all stakeholders.
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## Certifications

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Salesforce Certified Platform App Builder

Salesforce Certified Platform Developer I

Salesforce Certified Sharing and Visibility Designer

Salesforce Certified Administrator

Salesforce Certified Sales Cloud Consultant

Salesforce Certified Service Cloud Consultant

## Education

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**2011-04 -  
2015-04**

**B. Tech: Computer Science and Engineering**

*Vasavi College Of Engineering - Hyderabad*

**2009-03 -  
2011-03**

**Intermediate**

*Sri Chaitanya Intermediate College - Vijayawada*

**2008-02 -  
2009-02**

**SSC**

*Vivekavardhini Modela High School / SSC. -  
Huzurabad*

## Accomplishments

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- Employee of the Quarter Award in 2019.
- Recognized with Accenture Monetary Award.
- Appreciations from onshore and Offshore teams

for being impeccably dedicated towards the work.

- Supervising team of 8 staff members with efficiency



## Additional Information

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- Was Handling a blog with URL : **[www.salesforcetechbysahu.com](http://www.salesforcetechbysahu.com)** and sharing knowledge across web.
- Built multiple company beneficial projects like Employee Asset Management Tracker , Slack to SF Integration with Exception Handling notifications etc.