

ARUN SHARMA

SALESFORCE DEVELOPER

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SKILLS

- Workflows, Process Builders, Flows, Validation Rules
- Sharing Settings
- Apex Classes
- Apex Triggers
- Visualforce Pages
- Batch classes, Schedulable Apex
- Lightning Components Basic
- Data Migration (Workbench & Dataloader)
- Reports & Dashboard
- MS-Office



PROFESSIONAL SUMMARY

Highly seasoned and accomplished Salesforce Developer with a strong record of client satisfaction. Proven multitasker independent worker and team player.

EXPERIENCE

Salesforce Developer having one years of experience in implementing solutions which drive business goals.

Organization - Tata Consultancy Services

Designation - System Engineer

Total Experience - 3+ yrs

Projects :

1. Research Biological Donation Program (Aug 2019 – Present)

This application is used to managed the donation program in pharmaceutical company for their research.

- Develop Visualforce pages, Apex classes and apex triggers.
- Work with Schedulable apex and Batch class

2. Swissport (Sep 2018 –Aug 2019)

Collaborated with Swiss aviation services company Swissport and helped them manage their business in an effective manner by providing them with a CRM based solution.

- Work with Lightning Component and Lightning Configuration Basic.

3. Retail Transformation Production Support (Feb 2017– Sep 2018)

Worked on project of an American pharmaceutical company which operates the second-largest chain in the United States. It specializes in filling prescriptions, health and wellness products, health information and photo services.

- Working on the incident, CRQ, problem management.
- Analyzing the incident and assigning to the respective team.
- Log monitoring of all the interfaces on daily basis and reporting the errors to team.
- Active Transfer server file and event monitoring using MWS.

EDUCATION

- B.Tech in Mechanical Engg. from UPTU with 73.55% in 2016.
- Diploma in Mechanical Engg. from University Polytechnic AMU, Aligarh with 79.6%.
- Xth from ABK Union High School AMU, Aligarh with 69.4%.