

RAHUL KUMAR SINGH

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Experience summary:

- **Salesforce Certified Administrator and Salesforce Certified Platform Developer.**
- Working with R Systems International as **Senior Software Engineer** from November 2020 to now.
- 7.3 years of experience in R&D and Development in java and **Salesforce** technology.
- Worked with Global Logic as **Senior Software Engineer** from November 2018 to July 2020.
- Worked with Indus Software Technology **Ltd.** as **Systems Analyst** from October 2016 to Oct 2018 at client **SBI Card** Gurgaon.
- Worked with **Phoneme Solutions Technology Private Limited, Noida** as Software Engineer from January 2016 to September 2016.
- Worked as **Programmer** at **National Informatic Center** New Delhi as an Employee of **Velocis System ltd.** from September 2015 to 31st December 2015.
- Worked as Assistance Software Developer from **April 2014 to August 2015** in **Softlogic Infotech Pvt Ltd Noida.**

Professional Summary:-

- 3.5 years of experience as an SFDC Developer and Admin in Salesforce.
Has good knowledge of the Technical and Functional aspects of Salesforce.com, on demand CRM package.
- Customizing the applications on Sales force platform and Force.com.
- Hands on experience on developing Triggers, Apex Classes and VF Pages.
- Workflows Implementation with Objects, Custom Apps, Layouts, Tabs, Validation Rules.
- Workflow and Approval processes, Sharing Rules.
- Ability to learn and adapt to new technologies quickly.
- Worked on the designing of custom objects, custom fields, role based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
- Good experience in implementing Object Oriented Programming concepts in Software Development.
- Good analytical, verbal, written communication and interpersonal skills.
- 3.8 years of experience as java developer.

Significant Project Experience: -

Project	Lendistry Lending
Description	Lendistry provides economic opportunities and progressive growth for small business owners and their underserved communities as a source of financing and financial education.
Language	Apex, Salesforce
Framework/Library	Salesforce Lightning & Classic.
Database	Database.com
Responsibilities	<ul style="list-style-type: none">• Understanding of complex requirement of project and be a part of brainstorming sessions for providing solution.• Involved in the Development of Apex Classes, Visualforce Pages.• Writing Apex Triggers and Controller classes by keeping in mind SFDC governor limits.• Design the database under guidance of Project Manager.• Coding, Development and Testing Front end and back end.• Achieving Test Converge more than 75% and maintaining the same at the time of enhancements and Preparation of Unit Test Plans.• Salesforce.com Customisation• Apex / Visual force development.• Implementation of Workflow tasks triggers and alerts.• Unit Testing.• Deployment using force.com IDE and change sets• Involved in the Deployment activity during SIT, UAT phase.• Handling ongoing production issue. <p>Involved in performing the export and import on production data.</p>

Project	Service Titans.
Description	Service Titan is a powerful Field Service Software that comes with a Dedicated Customer Support Manager. Backed by the cloud and digital technology so that businesses from HVAC all the way through commercial construction run smoothly.
Language	Apex, Salesforce Admin
Framework/Library	Salesforce Lightning & Classic.
Database	Database.com
Responsibilities	<ul style="list-style-type: none"> • Understanding of complex requirement of project and be a part of brainstorming sessions for providing solution. • Involved in the Development of Apex Classes, Visualforce Pages. • Writing Apex Triggers and Controller classes by keeping in mind SFDC governor limits. • Achieving Test Converge more than 75% and maintaining the same at the time of enhancements and Preparation of Unit Test Plans. • Involved in the Deployment activity during SIT, UAT phase. • Salesforce.com Customisation • Apex / Visual force development. • Implementation of Workflow tasks triggers and alerts. • Unit Testing. • Deployment using force.com IDE and change sets. • Design the database under guidance of Project Manager. • Coding, Development and Testing Front end and back end

Project	Salesforce Data Migration.
Description	The data typically based on old technologies that are no longer common. Legacy system migration refers to the upgradation of old IT systems to a newer hardware infrastructure or software platform.
Language	Salesforce, Apex, OOPS, SOQL.
Framework/Library	DBAmp .
Database	MS Server Management Studio.
Responsibilities	<ul style="list-style-type: none"> • Involved in data migration from Legacy System to Salesforce. • Map the columns from legacy tables to appropriate fields under objects in Salesforce Followed a specific order of load (Example- Users were loaded first, then Accounts, then contacts, then Opportunities, products, price books, Opportunity line items). • Add some pointers about SQL and data transformations • Involved in to share my knowledge on Salesforce Data model joins on tables with respect to SQL as per the requirement.

Project	Revenue Management(CPM)
Description	Revenue management is a sub part of customer and partner management (CPM) a product of Ericsson. It is used to maintain the customer's all the details by creating life of customer details like customer existence plan, update plan, running or active plans etc.
Language	Java, Maven, Junit.
Framework/Library	OSGI, collection, Executor
Database	Cassandra
Responsibilities	<ul style="list-style-type: none"> • Analyzing the Requirements from the client • Write and maintain robust, high performance, well-documented code • Participating in preparing Design Plans • Responding promptly and professionally to bug reports. • Review and repair legacy code • Conducting Review Meetings within the Team • Develop new and update existing projects • Collaborate with designers, artists and other engineers to deliver high quality application features that are technically sound • Work with Lead Engineer to plan feature implementations and estimate the resulting tasks • Develop and maintain knowledge of the development tools and processes, target platforms and competitive products • Promote a positive work environment through high personal and performance standards.

Project	WCP(World Class Platform)
Description	WCP is a credit card creation platform where we receive the request for credit card creation and WCP performs various kind of business validation like documentation, cibil score etc. if all the validation is ok then request process for card generation.
Language	Java.
Framework/Library	Hibernate, Spring.
Database	MySql, Oracle.
Responsibilities	<ul style="list-style-type: none"> • Requirement Analysis and Validation. • Designing of Software Design Document. • Involved in the implementation phase for developing the Action classes and JSP. • Preparation of unit test scenarios and unit test cases. • Implementation of ratings feature using JavaScript. • Ensuring smooth delivery of the project.

Project	No More Tension
Description	The Mobile Application provides information about stress, which includes content with respect to Details about Stress, its Causes, Indicators and Stress Management techniques. Also, the application has a stress meter that calculates the stress level of an individual and provides solution, as per their stress level.
Language	Java
Framework/Library	Android.
Database	MySql.
Responsibilities	<ul style="list-style-type: none"> • Interacting with the client to understand the project and finalize its scope. • Estimation, design and development of various modules. • Bug fixing and maintenance of the product. • Mentoring junior members in the team. • Coordinating with other teams working on the same project. • Ensuring smooth delivery of the project.

Project	CollabCAD
Description	<p>CollabCAD is a 3D CAD/CAM Software system for collaborative design & development of Industrial Designs. It provides a total solution from product design, numerical control, visualization, simulation, analysis to design data repository, work flow and enterprise resource planning.</p> <p>CollabCAD is an initiative of National Informatics Centre (NIC, <u>Department of Information Technology</u>), Bhabha Atomic Research Centre (BARC, <u>Department of Atomic Energy</u>) and Vikram Sarabhai Space Centre (<u>Department of Space</u>, VSSC).</p>
Language	Java
Framework/Library	Collection, JDBC.
Database	MySql.
Responsibilities	<ul style="list-style-type: none"> • Requirement Analysis and Validation • Designing of Software Design Documents. • Involved in the implementation phase for developing the Servlets classes and jsp's. • Involved in design and architecture of the application. • Participated in regular requirement and status calls with client. • Involved in unit testing. • Preparation of unit test scenarios and unit test cases • Status reporting to onsite team on behalf of entire team.

Educational Qualification:

- MCA from Punjab Technical University Jalandhar in 2013.
- BCA from Punjab Technical University Jalandhar in 2011.
- I.Sc form BSIB Patna in 2008.
- 10th form BSEB Patna in 2004.

Technical Skills:-

Development Tools	Maven, Jenkins, GitHub.
Framework/Library	Bit Bucket, Auto Rabbit, Force.com, Spring, Hibernate, Executor, Collection.
Language	Sales Cloud, Sales Services, Apex, Visual Force, SSQL, Apex Triggers, Apex Workflow, Apex Data loader, Java.
ORM	Hibernate
Database	Datbase.com, MySql, Cassandra
Project Management Tools	Jira, Support Central.
Utility Tools	VS code, IntelliJ Idea, Eclipse, Force.com.

Declaration

I hereby declare that given here are true and complete to the best of my knowledge and belief.

Rahul Kumar Singh