Anand KVM

#### Career Objective

Around 6 years of experience in Software testing with sound knowledge on Testing Techniques, Test Planning, Validation, Test Evaluation and Documentation. Strong in Manual Testing with good knowledge in coupled with good experience in managing teams.

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| **Email:**  anandkvm.sdet@gmail.com  **Contact No:**  (Mobile) +91-9949931722  **Domain Expertise:**  Health Domain  Manufacture. Personal Data: Dob: 19th Jan,1986  Gender: Male  Marital Status: Married  Nationality: Indian  **Education Qualification:**  MCA from IGNOU  BSc from Nagarjuna University  **Languages Known:**  English, Telugu, Hindi, Kannada & Punjabi | Career Summary  * Around 6 years of Software Testing experience in Web based applications. * Well versed with testing concepts, process and methodologies. * Created & executed test cases based on functional requirement specifications. * Generate bug reports using bug-tracking tool like Bugzilla and Jira. * Taking part in team meetings to provide quality feedback & including suggestions for improvements. * Performed various black box testing Methodologies * Executing test cases, using Test tools and Tracking defects. * Participated in analyzing the RCA (Root Cause Analysis) of the defects. * Exposure to all stages of Software Development Life Cycle. * Experience in Agile methodology. * Knowledge on Database Testing.  Technical Skills Operating System Windows XP/7/8/10  Defect Tracking Tools Bugzilla 4.2, Jira 8.11.1  Test Management Tools HP ALM 11 / QC, Test rail 6.7  RDBMS Oracle 11g, My SQL Server Employment History  * **Sep 2020 to till date** - Working with **United Health Group (Optum)** as a **Sr Software Test Engineer**. * **May 2016 to Aug 2020** - Working with **Click2fix** as a **Sr Software Test Engineer**. * **Oct 2015 to Mar 2016** - Working with **United Health Group (Optum)** as a **Sr Software Test Engineer**. |

#### Project Description

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| **Project 1:** | |
| **Role** | Sr Software Test Engineer |
| **Client** | United Healthcare & Optum |
| **Project Title** | **RALLY** |
| **Team Size** | 20 |
| **Environment** | Windows 10 |
| **Tools/Technologies** | Test rail, Salesforce lighting Experience and Classic, Jira and Java |
| **Description** | **Abstract**:  Rally Health, Inc. is a consumer-centric digital health company that makes it easy for individuals to take charge of their health and collaborates with health plans, health care providers, and employers to engage consumers. The company’s flagship offering is Rally, a leading digital health platform that delivers web and mobile solutions to help people manage their employee benefits, health and well-being, and health care needs. Nearly 55 million consumers have access to the Rally platform through more than 200,000 employers, and health plans, including UnitedHealthcare. |
| **Roles & Responsibilities** | * Gathering Requirements from Salesforce lighting Experience and Classic (SF-ROF) * Coordinating with CIMs (Client Implementation Managers) for the configuration changes and resolution of defects. * Preparing Artifacts to create the Test Plan accordingly. * Involved in testing and qualifying Rally Health Portal performed Functionality, Regression, Database and Performance testing. * Ensure that all the test cases are updated in Test Rail & JIRA. * Defects were tracked, reviewed, analyzed and compared using TestRail. * Active participation in the team meetings and keeping track of the actions that needed to be taken for better functioning of the team. |

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| Project 2: | |
| **Role** | Sr Software Test Engineer |
| **Client** | Clik2fix Home Services LLP |
| **Project Title** | Home Services |
| **Environment** | SQL, Windows XP, 7 |
| **Team Size** | 9 |
| **Tools/Technologies** | .Net and Bugzilla |
| **Description** | **Abstract**:  **Clik2fix** is an On-Demand Home Services Company that caters to 30+ Home Services and is operational in 2 cities. Customers can avail the services by logging the request either by directly calling or by generating a request in website. The website is capable to handle multiple requests at a time and the E2E functionality is to handle the requests logged by customers and ensure that the requests are being logged into the Database and in turn communicate with the Admin Panel which is the [primary source of order tracking for the Custom Support team |
| **Roles & Responsibilities** | * Creating the test cases for all the modules of the application. * Review the test cases written for functional testing as per the scenarios created. * Prepared the Test scenarios from use cases and SRS. * Performed various black box testing Methodologies * Actively involved in executing Test Cases. * Responsible for Functional and Regression testing. * Reporting the consolidated list of defects on daily basis. * Prepared Test cases and Execution for Mobile application. * Assigning the Retest defects to the team members. * Consolidating the status reports on weekly basis. * Bug Reporting carried out in Bugzilla. * Escalated issues as necessary for meeting deadline |

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| **Project 3:** | |
| **Role** | Sr Software Test Engineer |
| **Client** | United Healthcare & Optum |
| **Project Title** | **RALLY &eHP** |
| **Team Size** | 12 |
| **Environment** | Toad for Oracle, Windows 7 |
| **Tools/Technologies** | HP ALM |
| **Description** | **Abstract**:  United Health Group is the most diversified healthcare company in the United States and a leader worldwide in helping people live healthier lives and helping to make the health system work better for everyone.  eHP (esync Health Portal) is an online experience where users can become Healthier physically and mentally. By completing a simple online assessment, the eHP finds opportunities or areas of improvement for the user. Through engaging programs and activities, users can track their progress, earn incentives and rewards.  At UHG, Rally Health Portal is onboarding, which was a project management assignment to migrate customers from eHP system to new Rally Health and Wellness Portal. Rally, a health and wellness portal that combines technology, gaming and social media, helps people find personalized ways to eat better, move more, become more informed and improve their health. The customized portal is designed to motivate and empower people to take ownership of their health. More than Five million United Health members now have access to Rally |
| **Roles & Responsibilities** | * Worked extensively with Quality Center for creating Test Cases and Test Summary Reports. * Developed and conducted system and user acceptance test plans on completion of system testing before installation of the application on user environment. * Interacted with developers and team leaders on defect status and review of defects in daily meetings. * Understanding the Requirements and Functional Specifications of the application. * Performed various black box testing Methodologies like Functionality testing, Compatibility Testing, Usability Testing, and Regression testing * Reported the bugs, e-mail notifications to the developers using the Quality Center. * Defect Reporting and Tracking using HP-ALM * Prepared and Executed Test Cases as per System Requirements for Customer module. |

#### Project Management Skills

* Delivering and implementing the project as per scheduled milestones.
* Support given to End users of application to resolve their issues.
* Publishing Daily Test status, Bugs status.
* Involved in Daily status calls held with Onshore Business Team.

##### Work Experience:

1. Worked as a MIS Executive in Ramky Group in the year 2011 to 2013
2. Worked as a IT Executive in Jindal Group in the year 2014 to 2015

I hereby declare that the information given above is true and correct.

Date: Name: Anand KVM