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**MANOJ**

**Email – allu@centillioninfotech.com**

**Cell – 6096780687**

**Salesforce Developer/Administrator**

**SUMMARY:**

* 8+ Years of hands-on experience in Software Development and 6 years of hands-on experience on **Salesforce Developer** & **Administration** with domain experience including analysis, requirement gathering, design, developer, enhancements, testing, deployment and main standalone object-oriented enterprise applications.
* Salesforce **Certified Force.com Developer** (DEV 401) and **Salesforce Certified Administrator**.
* Worked on **Batch Apex**, **Apex Scheduler** and **Test Classes.**
* Experienced using Salesforce **Lightning UI**. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of page.
* Good Experience on **Salesforce Lightning** experience in third party integration with ERP (Marketing Cloud, Service Cloud).
* Hands on experience in writing queries **using SOQL and SOSL in Apex Classes and Triggers**.
* Experience in integrating external web systems with salesforce using **REST and SOAP web services**.
* Creating Custom Apps, Custom fields, Profiles, Applying Sharing Rules, Handling Page Layouts, Search Layouts, and Related List and defining Field Dependencies, custom buttons, Validation Rules, workflows, approval processes.
* Enabled **Aura Framework**, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in **Lightning Applications.**
* Worked on **Lightning Process builder flows**, Connect API, Chatter and quick Action.
* Experienced in scripting languages like HTML, XML, CSS, JSP, WSDL, SOAP, AJAX, APEX Web Services API development skills and **Java Script**, Web Services-Axis.
* Experience working in DevOps, **Continuous Integration and Continuous Deployment (CI/CD)** environments.
* Experience in **Test date driven (TDD) & Behavior-driven development (BDD**) framework using Cucumber.
* Created Custom Objects and outlined **lookup and master-detail relationships** and Junction objects to implement many-to-many relationships on objects and **Roll-up Summary** fields to aggregate data from child records on the parent. Modified data object relationships with the help of **Schema Builder**.
* Strong Knowledge in **AppExchange Applications** for **integrating** with third party application.
* Experience in Apex coding for the implementation of complex business logic within **Governor Limits**.
* Excelled in working with various Salesforce.com Standard Objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Forecasts, Reports and Dashboards.
* Developed **SFDC Configurations/Customizations** - User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Record Types etc.
* Working knowledge in generating Reports, **Dashboards,** customized reports and analyzing the data in Salesforce.
* Good Knowledge on **data migration** from standard Excel and the legacy systems like Data Import Wizard and Data loader and used Data loader for Data management like Import, Export & Delete in salesforce.com.
* Excellent understanding of Salesforce.com in terms of Organization hierarchy, Roles, Profiles, Users, object level security, field level security, record level security and sharing rules. Efficient in setting up restricted login hours and IP ranges on profiles and resetting the user passwords.
* Created and updated users, reports, and dashboards to track pipeline/stages for management visibility, while integrating Apex (applications) to Salesforce accounts such as Outlook.
* Integration Methodologies, different API, Trigger framework, Recursive Triggers, VF Remoting, Asynchronous Framework & options.
* Experience working with **Eclipse IDE and Force.com Plug-in** environment.
* Deployed Customization from **Sandbox** to another Environment by **Eclipse IDE** and **Change Set**.
* Experience working with Salesforce.com sandbox and production environments. Involved in various stages of **Software Development Life Cycle** (SDLC) including analysis, requirement engineering, architecture design, development, enhancements, testing, deployment and maintenance of standalone, multi-tier, web-based, and portals-based object-oriented enterprise applications.
* Experience working with SalesForce.com Sandbox and Production environments.

**TECHNICAL SKILL:**

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| **Lightning Experience Development** | Salesforce Lightning Design System and Lightning Components, Aura Framework, JavaScript Controllers, Server-side Controllers. |
| **Salesforce.com Development** | Apex Language, Apex Trigger, Apex Class & Apex REST and SOAP Web Services, SOQL, SOSL, Visual Force (Page, Component & Controllers), HTML.  Live Agent Chat Integration on multiple websites, Knowledge management configuration. |
| **Programming languages** | C, C++, Java, SQL, Apex. |
| **Web Technologies** | HTML, JavaScript, SOAP, WSDL |
| **Operating Systems** | Microsoft Windows platforms, Linux |
| **IDE** | Eclipse, Force.com Eclipse IDE plug-in, Force.com IDE |
| **Project Life-Cycle Management Tools** | JIRA |
| **Other Tools** | Workbench, Force.com Explorer, MS Office Suite |

**EDUCATION:**

* Bachelor’s degree in Computer Science in Information Technology in 2011 from JNTU University, INDIA.
* Master’s degree in Computer Science in 2017 from American College of Commerce and Technology, Virginia, USA.

**PROFESSIONAL EXPERIENCE:**

**Client : Capital One**

**Location : Richmond, VA**

Role : Salesforce Developer/Administrator

Duration : 2020 Jan – Till date

**Responsibilities:**

* Created modern Enterprise Lightning Apps combining **Lightning Design System, Lightning App Builder and Lightning Component** features.
* Worked on Salesforce1 Platform to build Mobile App by enabling **Lightning** Components for use in Salesforce1 mobile platform to make **Lightning Application mobile.**
* Created multiple **Lightning Components, added CSS and Design Parameters** that makes the **Lightning component** look and feel better.
* Created modern Enterprise **Lightning Apps** combining **Lightning Design System**, **Lightning App Builder and Lightning Component features.**
* Enabled **Aura Framework**, by adding **Aura Attributes and Aura Handlers** for Events to focus on Logic and Interactions in **Lightning Applications**.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Worked on **Integrating SAP** and Salesforce systems using **SOAP and REST API's.**
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Used **SOQL and SOSL statements** within Governor Limits for data manipulation needs of the application using platform database objects.
* Upgraded some Apps from **Salesforce Classic to Lightning Experience** to develop rich user interface and better interaction of pages.
* Developing **BDD** test scripts in cucumber using **selenium Web Driver** (Using page object model) and integration tests.
* Used field level security along with page layouts in Lightning to manage access to certain fields.
* Tested apps by appending multiple components to a Lightning Application thereby **deployed Applications from Sandbox to Production.**
* Familiar with Cucumber and **BDD** test automation frameworks.
* Used refined global search in Lightning by developing Apex classes and Controllers.
* Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.

**Environment:** **Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST, Agile/Scrum.**

**Client : Fannie Mae**

**Location : Herndon, VA**

Role : Salesforce Developer/Administrator

Duration : May2017- December 2019

* **Project Description:** Developed reports, dashboards, and processes to continuously monitor data quality and integrity.

**Responsibilities**

* Performed the role of **Salesforce Developer and Administrator** in the organization.
* Created many Lightning Components and server-side controllers to meet the business requirements. Experienced in migrating the standard and custom objects in standard experience to lightning experience.
* Created modern Enterprise **Lightning** Apps combining Lightning Design System, Lightning App Builder and Lightning Component features. Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Enabled Aura Framework, by adding **Aura** Attributes and **Aura** Handlers for Events to focus on Logic and Interactions in **Lightning** Applications.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component. Updated the **APEX** Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Used refined global search in Lightning by developing Apex classes and Controllers. Experienced using **Force.com IDE** for creating, modifying, testing, and deploying Force.com Applications.
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called **Data Loader**. Used field level security along with page layouts in Lightning to manage access to certain fields.
* Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from **Sandbox** to Production.
* Experience in APEX Programming by creating Custom Triggers and perform Asynchronous calls to implement the business logic as per the requirements.
* Created multiple **Lightning Components**, added CSS and Design Parameters that makes the Lightning component look and feel better. Leveraged **APEX** Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
* Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile. Retrieved some data and its functionality from Third-Party API’s and displayed within the lightning component.
* Created many app pages, home pages integrating the custom components for salesforce lightning and salesforce1 mobile app. Developed Salesforce.com custom application using Apex, Visual force and AppExchange.

**Environment: Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects & fields, Web Services, SOAP, REST, Eclipse IDE with Force.com plug-in.**

**Client : Bodhtree**

**Location : Hyderabad**

Role : Salesforce Developer

Duration : Aug 2012- June 2015

Responsibilities:

* Worked with Business Users and Business analysts for requirements gathering, analyzing the requirements.
* Worked with various salesforce.com objects Lead, Account, Contact, Opportunity, Campaign, Cases, Solutions Standard objects & Custom Objects.
* Written Apex Classes, Controller, Extension Controllers and **Apex Triggers** in the application for various Business/functional requirements.
* Developed Web Service Callouts from Salesforce to External Applications using **SOAP** and **REST API**.
* Developed Custom Web Services in Salesforce and published for External applications
* Written **SOQL, SOSL query language** necessary for the application in **Apex Classes** and **Triggers**.
* Developed Reports and Dashboards, validation rules, formula fields for the application.
* Gathered user and functional system requirements via workshops, interviews and workflow storyboards and Working with stakeholders and project teams to prioritize collected requirements.
* Developed Java Script methods for doing two actions on a single button click, to overcome the Salesforce limitations.
* Developed various **Visualforce Pages, Apex Triggers** to include extra functionality and wrote **Apex Classes** and Controller to provide functionality to the visual pages.
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Worked on various AppExchange products according to the needs of the organization.
* Worked on various Salesforce.com standard objects like **Case Management, Accounts, Contacts, Content, Reports** and **Workspaces.**
* Strong experience in implementing **MVC** with **Salesforce.com**.
* Developed **UI** using **CSS, HTML tags, Visualforce components** and used **JavaScript** for front-end validation.
* Worked with Visualforce Controllers (Standard, Standard List, Custom and Extension)
* Created salesforce communities for customers and partners.
* Prepared data mapping document to map source and target system fields.
* Worked with Informatica **ETL** team for creating Data mapping for source and target (**salesforce**) systems.
* Developed reports and **dashboards** in the communities
* Experience in Data cleansing by writing **apex classes** and identifying in ms-excel.
* Configured/Created Profiles, Roles, and Permission Sets for the organization and setting up Field-level, Object-level security rules for the application.
* Written Apex Test Classes for unit testing to ensure at least 75% of code coverage is met.
* Deployed application from **Sandbox** to different other Sandbox as well as into Production environments.

Environment: Salesforce.com, Apex, Visualforce, Forec.com IDE, Workflows, Dataloader, JavaScript, HTML, AJAX, Force.com IDE, ETL, Demand tool, Java, J2EE, Webservices, Oracle, Windows 2002.

**Client : Genpact**

**Location : Hyderabad**

Role : Software Developer

Duration : June 2011- July 2012

**Responsibilities:**

• Responsible for developing Use Case, Class diagrams and Sequence diagrams for the modules using UML and Rational Rose.

• Redesigned the web applications by replacing the Custom **MVC framework** with the **Spring MVC**

**module.**

• Used spring framework for dependency injection with the help of Configuration files.

• Designed the Front-end Screens using **JSP, Servlets, HTML** and **JavaScript**.

• Implemented Ajax in web pages to make Asynchronous request to the server.

• Wrote SQL queries and **PL/SQL** procedures for **JDBC**.

• Involved in coding DAO layer using Hibernate to access the Oracle database.

• Implemented Web service calls using **JAX-WS** and **SOAP** that provide Global information support

such as Customer and Account management.

• Tested **Web Services** using **SOAPUI** tool as a part of unit-testing.

• Used JMS for Asynchronous communication between the applications.

• Developed various test cases and performance unit testing using **JUnit**.

• Developed Ant build scripts, created **WAR files** and deployed in **JBoss** application server.

**Environment: Spring 2.0, JSP 2.0, Servlets 2.4, JDK1.5, Oracle9i, AJAX, Java Script, Hibernate, JBoss, Log4j, ANT, HTML, XML, CSS, CVS, JUnit, Eclipse, SOAP, WSDL, Web Services, SQL, PL/SQL, JMS, Eclipse, Windows XP.**