**NAINA SINHA**

**SCRUM MASTER and SDET**  
Zürich, 8052

**VISA type**: L Permit for Switzerland  
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Career Overview

Accomplished servant-leader with 1+ year experience as Scrum Master helping teams enforce Scrum rules by coaching, mentoring, removing impediments and fostering self-management.

Professional Scrum Master (PSM1) by Scrum.org

Also experienced in Manual and Automation Testing

Has domain knowledge of Healthcare, Insurance, Finance.

Accomplishments

*Scrum Master:*

* Finance Domain: Performed the role of Scrum Master for Equatex Client

*Lead QA Tester:*

* Senior software QA tester with full system development lifecycle experience, including designing, developing and implementing test plans, test cases and test processes fueling swift corrective actions, significant cost savings and fault-free audits.
* Hands-on technology professional accustomed to working in complex, project-based environments. Multifaceted experience in QA software testing, software development and user-acceptance testing.
* Backed by strong credentials including a bachelors’ degree in information technology, advanced command of various testing suites, agile methodologies and monitoring tools; and cross-platform skills in Windows and Unix.

Current Role Description

*Competencies as Scrum Master*

* Facilitate bi-monthly sprints as Scrum Master using JIRA
* Review prioritized backlog for sprints using JIRA
* Facilitate scrum ceremonies (grooming, sprint planning, retrospective, daily scrums, etc.)
* Manage the lifecycle of code development from ideation to sprints to deployment
* Track and communicate team velocity and sprint / release progress
* Evangelize the benefits of Scrum to ensure its smooth adoption
* Assisted team with making appropriate commitments through story selection, sizing and task definition
* Reviewed user stories
* Project progress report and status reports
* Participate in design reviews with technical team and manage Quality Assurance of project deliverables
* Application study, Analysis, Prepare test plans for Unit / System testing
* Communicate and coordinate with different internal and external units till the completion of project tasks
* Maintain schedules, identify efforts and schedule slippage and alter project activities to achieve delivery
* Developing and maintaining Knowledge assets
* Management of Project resources, Training and Induction
* Project status and Metrics reporting

*Competencies as Lead Tester*

* Supervise a five-member software QA testing team in developing and implementing quality-assurance and quality-control methodologies to ensure compliance with QA standards, federal regulations and customer specifications
* Serve as a key member of software development team as the lead QA tester
* TC Preparation and execution for the user stories
* Designed and implemented automated testing tools and programs addressing areas including database impacts, software scenarios, regression testing, negative testing, error/bug retests and usability.
* Documented software defects using bug tracking system and reported defects involving program functionality, output, online screen and content to software developers.
* Delivered thorough QA testing reports that determined product quality and release readiness

Education and Training

Bachelor of Engineering, Information Technology 2008-2012

Nagpur University

Key Skills

Professional Scrum Master I, 2021

MS Azure Fundamentals (AZ-900), 2020

**Tools**: JIRA, MS Office

**Domain**: Healthcare, Insurance, Finance

**Technical Skills**: Selenium Web Driver, HP QC; HP ALM; JIRA; Agile; SoapUI, Java; SQL,

SQL Developer, TOAD

Work Experience

***Scrum Master cum Lead Tester, 2020-2021***

**Company: Infosys Ltd. — Zürich, Switzerland**  
**Description:**

There are 3 maintenance projects that are implemented on a fixed timeboxed manner using Agile/Scrum. The releases are based on prioritized backlog of User stories.

**Responsibilities:**

* Facilitate Scrum ceremonies
* Review burndown chart in JIRA
* Manage lifecycle of code development, from ideation to sprints to deployment
* Resolved external noises so that team can work effectively
* Helped and taught team to be create clear/concise epics/stories
* Assisted team with making appropriate commitments through story selection, sizing and task definition
* Protected team from over commitment
* Create TCs, Execute them in JIRA
* Documenting software defects using bug tracking system and reported defects involving program functionality, output, online screen and content to software developers
* Delivering thorough QA testing reports that determined product quality and release readiness

***Lead Tester, 2018-2021***

**Company: Infosys Ltd. — Pune, India**  
**Description:**

Serve as a key member of software development team as the lead QA tester on development projects for Compensation plan management client. Supervise a five-member software QA testing team in developing and implementing quality-assurance and quality-control methodologies to ensure compliance with QA standards, federal regulations and customer specifications. *Results:*

* Created and executed automated software test plans, cases and scripts to uncover, identify and document software problems and their causes. Led QA testing that:
* Uncovers the bugs in the application, which may cost thousands of dollars and fame of the company
* Transitioned software development efforts to a test-driven development (TDD) process, which brought QA testing in on the front-end of the development cycle for gains in code quality, software functionality and programmer productivity.
* Conducted formal and informal product design reviews throughout the software development lifecycle to provide input on functional requirements, product designs, schedules and potential issues. Leveraged developer background to communicate effectively with software design team, quickly gaining their respect and becoming a valued, “go-to” team member on challenging test cases.

***QA Tester, 2013-2018***

**Company: Infosys Ltd. — Pune, India**  
**Description:**   
Served as QA tester, overseeing quality-assurance testing and teams for client software and systems development projects. Performed system, unit, automation and data interface testing. Provided client developer teams with detailed reports on quality metrics, identified bugs/flaws and recommended fixes. *Results:*

* Performed manual testing to analyze database impacts, software scenarios, regression testing, negative testing, error/bug retests and usability.
* Documented software defects using bug tracking system and reported defects involving program functionality, output, online screen and content to software developers.