

# Vipul Shinde

Salesforce Administrator/Release Engineer

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Trailhead: 50200+points,Rank:-Ranger

<https://www.salesforce.com/trailblazer/vshinde4>

## Professional Summary:

- Bachelor of computer science with ~ **3 years** of experience in **Salesforce.com platform** as **Salesforce.com Release Engineer, Develop implementation**, and optimization of DevOps and **CI/CD processes** on the Salesforce platform.
- **Manage Copado installed package** with periodical upgrades from **Copado to latest package version and perform Pre/Post upgrade steps.**
- Work with Product owners and Project managers to plan and execute scheduled releases for multiple Salesforce projects.
- Manage proper tracking of released components in version control.
- **Manage deployments** between sandbox environments using release management tools for Salesforce.
- Manage all aspects of release tooling such as **Copado, Git Repository, Agile tools such as ADO Board integration, etc.**
- Validate Post **Release Activities /Track release** metrics.
- Monitor all lower environments (Salesforce Sandboxes) **for release process / creating** and synchronizing **sandbox metadata and appropriate data sets**
- Responsible for maintaining consistency between **Salesforce sandbox environments**, from Development through **QA, UAT, and Production**
- Prepare release notes and communicate release status to stakeholders and project teams.
- Coordinate sign-off and **releases with Development, QA, UAT, business**, and IT stakeholders.
- Majorly worked on Application Development, Support and Adminstrating Salesforce.com CRM applications for global clients.
- **Salesforce.com experience includes Salesforce.com Configuration like Workflow Rules, User Profile, Permission, Roles, Business processes, Record Types, Page Layouts, Reports and Dashboard, Validation Rules, Approval Process, Security Implementation, Case Management, Knowledge Management, Import Wizard, Apex Data Loader, Chatter, Lightning Process Builder, and custom apps.**
- Result oriented team player, and takes complete ownership of **successful project delivery**, help and **mentor the team in achieving goals.**
- Delivered projects on Salesforce.com **Sales Cloud, Service Cloud and Force.com platform**, Data Migration, Salesforce Platform Support and **Release and Deployment** using **Change Set.**
- In depth technical knowledge industry standards, best practices in areas of Salesforce Implementation, Consulting, **Administration and Support front.**
- Experience in Writing **Apex class, Visual Force, Apex Triggers.**
- Experience in reviewing code, debugging the apex classes.
- Known as very supportive, **positive attitude**, a **good mentor**, reliable and optimistic team member.

#### Experience Details:

Organisation	Designation	Duration
Net Gyani IT Services Private Limited	Software Engineer	1 June 2021 – Till Date

#### Certifications:

- Certified Copado Salesforce DevOps Administration



- TCS IQN communication skills

#### Education:

Degree/Diploma	Branch	University/Board	Passing Year
Bachelor of Computer Science	Computer science	Savitribai Phule Pune University	2021
HSC	Science	Maharashtra Board	2016
SSC	Secondary school	Maharashtra Board	2014

#### Technical Skills:

Programming Language	C, C++, Apex, Trigger Visualforce.
Web Technologies	HTLM
Data Base	SOQL, SOSL
Operating System	Windows 95/98/2000, XP, Mac, Vista, Win7, Win8, Win10.
CRM	Salesforce.com

#### Work Experience:

##### Project #: 2

Project Title	MasterCard
Project Domain	BFSI
Duration	July 2022 to till date
Solution	Release Activity
Designation	Release Engineer/Administrator
Team Size	7
Environment	Salesforce.com CRM

#### Project Description:

- Experience on **Copado** too for the **Salesforce environment**.
- Worked and manage the change control process for development and release readiness criteria and ensure all changes meet criteria prior to deployment,
- Implemented a standardised **deployment schedule** that delivers **hotfix**, minor, **medium** and major releases.
- Ensured all security and compliance guidelines for application release candidates are met.
- Implemented a standardised deployment process, pipelines that deliver major releases and minor enhancements.
- Set up, monitor and maintain all Salesforce.com sandboxes, including creating and synchronising sandbox metadata.
- Continually work towards making improvements in the build/release process.
- worked as a System Admin, and handled the deployments to various instances, including production using Copado Tool.
- **Developed and improved** our CI/CD **workflow tools** and **processes**.
- Worked on to resolve the user story merge conflicts. Promote/ back promote changes to higher/lower orgs. Collaborate with a small POD team on Code promotions and resolve the user story conflict-related issues.
- Plan/execution for upgrades, seasonal releases, and multiple projects
- Design & develop **DevOps pipeline (CI/CD)** in **Copado** while ensuring the security and stability of Salesforce environments.
- Gather detailed requests for improvements or changes to the system, and implement these changes as appropriate.
- Excellent Project and Release management skills and a positive attitude
- Owns Environment Management and oversees technical deployment to QA /UAT/Production environment across the system.
- Plan hotfixes and deploy it on production.
- Manage packaging of software for deployment or upgradation. Plan and strategize on Salesforce quarterly releases / upgrades.

#### Project # 1:

<b>Project Title</b>	Salesforce.com CRM Support and Administration
<b>Project Domain</b>	Education, Hi-Tech
<b>Duration</b>	June 2021 to June 2022
<b>Solution</b>	Salesforce.com Platform Administration & Support,
<b>Designation</b>	Salesforce.com Administrator
<b>Team Size</b>	5
<b>Environment</b>	Salesforce.com CRM

#### Project Description:

- **Managed Azure DevOps branching** strategies with local repositories. Managed release branches for different teams.
- Managed multiple sandbox environments and experience platform as a service release and **deployment using Azure DevOps & Change Set**. Ensure deployment using change sets, execute **pre & post deployment** activities as mentioned by development team during deployment and hot-fixes.
- Facilitate workshops and participate in meetings for project releases, **critical updates**, support business teams with future **release roadmap** & related activities.
- Manage packaging of software for deployment or upgradation. Plan and strategize on Salesforce **quarterly releases / upgrades**.

- Used Lightning Process Builder to **automate business process** by provided a visual representation.
- Migrated data from legacy CRM systems in batch or one-time using **Data Loader**.
- **Created Reports and Dashboards** as per the customer requirements.
- Worked on Record Types, **Validation Rules**, Triggers and **Page Layouts**.
- Imported accounts and contacts data through **Import Wizard**.
- Worked on data migration from databases to SFDC using Data Loader.
- Creation of Code repositories and promote the code by pull request.
- Upgrade AppExchange applications in the **Sandboxes and Production environment**
- Build the organization's role hierarchy by adding the Roles as per the organization structure and created custom profiles to satisfy the organization's hierarchy.
- Created Workflow Rules, Page Layouts, **Approval Process**, Tasks, **Email Alerts**, Field Updates and **Outbound Messages** to manage the **Workflow** & Approvals.
- **Created custom Reports** based on business need and associated them to Dashboard

**Place:** Pusad

**Date:** 29/04/2024

**Vipul Shinde**