

**Dinesh Kumar. N**

**Email ID: dineshnagarathinam@gmail.com Contact No: +91-9566926690**

**SUMMARY**

* 6.10 years of experience in IT industry as Software Engineer.

* 6+ Years of Extensive experience on Salesforce.com (SFDC).
* **Salesforce Certified Platform Developer 1**
* **Salesforce Certified Administrator.**
* **Copado Certified Administrator.**
* **Flosum Certified Professional.**
* Hands on experience on **Lightning (Aura & LWC), Apex Classes, Triggers, SOQL and Visual Force Pages.**
* Having Good Knowledge on Java Script
* Worked extensively on Configuration, Customization and Implementation
* Implementation with Objects, Fields, Page Layouts, Relationships, Validation Rules, Workflows, Process Builder, Approval Process and Email Services
* Generate different kinds of Reports and Dashboards as per the requirement.
* Used Data loader for data migration
* Used Copado, ANT Tool, Eclipse and Change Set for Code Migration.
* Knowledge in REST & SOAP APIto send real-time notifications to Deal desk users.

* Experience with Agile methodology implementation
* Having good communication and interpersonal skills

**Professional Experience:**

* **Worked at Syncfusion Software solution as Software Engineer Level – 4 from April 2014 to October 2017.**
* **Working at Cognizant Technology Solution as Senior Developer since November 2017.**

**Technical Skills:**

* **CRM :** Salesforce CRM
* **Platform :** Force.Com
* **SFDC Technologies :** Visual force, Triggers, SOQL, Apex, Lightning.
* **Web Technologies :** JavaScript, HTML, CSS
* **JavaScript Library :** JQuery
* **Tools :** Data loader, ANT, Eclipse, Visual Studio 2013, 2015.

**Education Qualifications:**

* **B.E -** Electronics and Communication Engineer in **Anna University.**

**Project Details:**

**Project Name** : Mantri Real Estate Developing

**Client**  : Mantri Developers**.**

**Role** : SFDC Developer

**Team Size**  : 6

**Environment**  : Windows, Salesforce CRM.

**Technologies used :** Apex Classes, Visual Force, Data Loader, SOQL, HTML, JavaScript.

**Description:**

The application provides the complete CRM solution for an organization with custom built solutions. This is an automation application for marketing system that is used for tracking all the leads, opportunities, products, services, commissions, payments of an organization with custom built logic’s. The application monitors all the sales and marketing of the organizations projects. The application provides a communication system set up inside which is helpful to increase the relationship with the customers and sales representatives in the organization allowing the users to send messages, emails, file etc within the organization to keep track of the business. The application allows the administrators to assign leads to their users and track all their activities

**Responsibilities:**

* Involved in creating custom objects, fields and relationships between objects.
* Involved in creating validation rules and formula fields.
* Involved in creating workflow rules, field updates, email alerts.
* Involved in development of VFpages and related apex controllers
* Involved in writing test scripts and test classes.
* Design and implement Custom Reports and Dashboards.

**Project Name** : Hotel Room & Service Reservation

**Client**  : FAZER/BiiT (Finland)

**Role** : SFDC Developer

**Team Size**  : 5

**Environment**  : Windows, Salesforce CRM.

**Technologies used :** Apex Classes, Visual Force, Data Loader, SOQL, HTML, JavaScript.

**Description:**

Fazer is the leading contract catering and Bakery Company in the Nordic and the Baltic countries, Fazer is responsible for the varied high-quality restaurant services.

We Developed an App for Fazer to provide partners and customers to search and reserve the available rooms based on different criteria such as date, city, capacity etc. And also there was requirement to book services to the room reservations. All the functionalities have been achieved using dynamic Visualforce pages and apex controllers. Also a graphical representation of booked and available rooms was needed which was provided using custom charts.

**Responsibilities:**

* Client interactions for requirement gathering and design.
* Weekly review meetings.
* Developed Visualforce pages and apex classes.
* Create Search & Reserve feature on the records.
* Salesforce user and Partner Portal implementation.

**Project Name** : Best Brains

**Client**  : Best Brains, USA

**Role** : SFDC Developer

**Team Size**  : 5

**Environment**  : Windows, Salesforce CRM.

**Technologies used :** Apex Classes, Visual Force, Data Loader, SOQL, JavaScript, Test Classes.

**Description:**

Best Brains is enrichment development center for the child. They are growing rapidly in US by opening through our USA locations. They wanted the application to store all their location, subjects, students, registration and log book management automated in online salesforce system. They also wanted to do the payment from salesforce itself. This application developed would support to manage locations with operating hours and days and maintain students and the subjects registered, de activate the students and join again. It also has access to maintain the teacher’s details and their hours of work and payment.

**Responsibilities:**

* Involved in creating custom objects, fields and relationships between objects.
* Involved in creating validation rules and formula fields.
* Involved in creating workflow rules, field updates, email alerts.
* Involved in development of VFpages and related apex controllers
* Involved in writing test scripts and test classes.

**Project Name** : Facility Management on App Cloud

**Client**  : H-E-B**.**

**Role** : SFDC Developer

**Team Size**  : 4

**Environment**  : Windows, Salesforce CRM.

**Technologies used :** Lightning, Aura Framework, Apex Classes, Visual Force, Data Loader, SOQL, HTML, JavaScript.

**Description:**

H-E-B Grocery Company is an American privately held supermarket chain based in San Antonio, Texas with more than 350 stores throughout the US states of Texas as well as in northeast Mexico. They wanted the application to maintain their Facility management on App Cloud. For that they wanted to maintain all the related Vendor Company Details like location, category, subcategory, Problem type and their Technician details in salesforce system. They also wanted to assign a work order to a particular associated Vendor Company by using Salesforce automation service. Also Invoices are generated in salesforce itself based on the all Technician’s Work Log Details on a particular Work Order.

**Responsibilities:**

* Developed Lightning Components and Apex Classes.
* Created Process Builder, Approval Process and Email Templates.
* Involved in Deployment.
* Involved in creating custom objects, fields and relationships between objects.
* Involved in creating validation rules and formula fields.
* Involved in creating workflow rules, field updates, email alerts.
* Involved in writing test scripts and test classes.

**Declaration**

I hereby declare that all the information furnished above is true to the best of my knowledge and belief.

(**Dinesh Kumar N**)