



Naguru Harish

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Summary

- **Salesforce Developer with 4 years of experience in Salesforce.com CRM platform, experience in sales and service cloud.**
- **Worked on LWC, Lightning Components, events, apps, quick actions, buttons etc.**
- Experienced in SalesForce.com **Apex Classes, Apex triggers, Visual force, Custom components, Custom Settings, Force.com API.**
- Experienced in creating **process builder, Flows, Workflows.**
- Have good working knowledge in querying salesforce.com database using **SOQL & SOSL** queries using Force.com Explorer.
- Worked on **Process builder, Flow Builder, Approval Process.**
- Worked on **Record Types, Validation and Page Layouts.**
- Worked on **web service callouts using REST.**
- Experience with data migration and updates through the tool **Apex Data Loader and Workbench** in Salesforce.com
- Experience working with salesforce.com **sandbox and production** environments.
- Hands on experience with Profiles, Permission sets and Organization Wide Defaults.
- Worked with **Lightning app builder.**

Certifications

- ☐ Salesforce Administrator
- ☐ Platform Developer Certified (**PD1**)

Skills

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| <ul style="list-style-type: none">☐ Salesforce development and design☐ Salesforce UI development☐ System Administration☐ Project documentation☐ Apex Code | <ul style="list-style-type: none">☐ JIRA☐ Testing and deployment☐ Design and development☐ HTML, CSS and JavaScript |
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Experience Summary

Working as a **Software Engineer** at **ScaleneWorks People Solutions LLP, Bangalore** from March 2023 to Till.

Worked as a **Software Engineer** at **Florida Software Solutions, Bangalore** from August 2019 to Feb 2023.

Education Qualification

- Master of Business Administration (**MBA**) from **SV University** in **2016**

Projects

Project Profile# 1: Cigna Corp Health

Project Domain	HealthCare
Client	Cigna
Role	Developer (Service Cloud)
Duration	Offshore: July 2021—TILL
Team Size	12

Project Description:

Cigna Health is a company which conducts the clinical trials around the globe. It maintains the studies, Countries, Sites details in the system. It contains the modules like Study management, Country Management, Site Management, Subjects, Visits, Payments, and Budgets etc.

Clinical Managers, In-house CRAs, grant specialist, Payment Admins are the major roles who uses the system to track studies around the globe.

Contribution:

- Created multiple lightning Web components for different requirements.
- Created the Triggers, Apex Classes for lightning Web components and different automation processes.
- Created Test classes, Batch Apex for different requirements.
- Developed custom sharing model for sharing the records based on business function access.
- Developed the lightning Web components for different functionalities.
- Developed reusable lightning component for search function on list of records.
- Created apex triggers, apex classes for lightning components and automate the logic.
- Developed flows for check list screens
- Developed batch apex, future methods for various functionalities.
- Crated Process Builders and flows for the requirement.
- Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.



Project Profile# 2: EMMAR Properties – Agents

Project Domain	Sales
Client	EMMAR
Role	Admin/ Developer (Sales Cloud / Service Cloud)
Duration	Offshore: Sep 2019— June 2021
Team Size	7

Project Description:

EMMAR One allows home owners and tenants to fully manage their *property* from their phone. From raising service requests to digital access cards. It provides lease management from the client side to easily create their own plans and takes their own preferences. It enables traders to go through listed out properties and manage their investments as well.

Contribution:

- Worked on Apex classes
- Created apex triggers, apex classes for lightning components and automate the logic.
- Developed flows for survey screens.
- Developed batch apex, future methods for various functionalities.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Worked on Record Types, Validation Rules, Triggers and Page Layouts.
- Worked on aura component.
- Developed the Test classes for unit testing.
- Used custom settings wherever possible to avoid SOQL queries.
- Worked on Data Migrations

Personal Details

Name	N HARISH
Date Of Birth	APRIL 17th, 1993
Gender	MALE
Nationality	Indian
Marital status	Married