

**Name: - Vikas**

**Sr Sales force Developer**

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**PROFESSIONAL SUMMARY**

* **Around 6+Years**of experience in IT Industry with **4+years**of experience in the **Salesforce.com CRM, Force.com platform** and around **2+year** of experience in **Java, J2EE Technologies**.
* **Certified Salesforce.com Developer/Admin/Sales Cloud/ Service Cloud/ App Builder**
* Implemented salesforce.com CRM full lifecycle using **Sales cloud, Service Cloud**, Marketing Cloud, Collaboration and Communities, developed site in the Force.com platform.
* Good hands-on practice with the new **Lightning System Design** which helps to create modern enterprise apps using Lightning App Builder quickly and easily and **Lightning Components Performed**.
* Manage the environments and releases on technical aspects.
* Define development strategy, standards, and guidelines.
* Working experience in implementing **MVC patterns** in salesforce, for separating User interface (Visualforce pages), Business logic (Apex controller classes) and Data Model (sObjects).
* Expertise in development and customizations of Salesforce.com applications **using Ligtning Web Components**,**Visualforce, Apex classes, Apex triggers, Batch Apex, Visual force Components, Page Layouts, Workflows, Approval Process, Sharing Rules, Custom Buttons & links**.
* Experience in creating rich user interfaces (UI) using **CSS, HTML, JavaScript and AJA**X.
* Good understanding of salesforce Governor limits and experience in overcoming limitations in **Apex classes, Triggers, SOQL and Batch classes.**
* Strong experience in writing queries using **SOQL** and **SOSL** in Apex Classes and Triggers.
* Experience in integration of Salesforce.com applications with external systems using - **SOAP** and **RESTAPI**.
* Strong Experience in salesforce security setup using **Profiles, Permission Sets, OWD, Role Hierarchy and Sharing Rules.**
* Implemented declarative programming using **Formula Fields, Validation Rules, Workflow Rules, Workflow Approvals and Actions like Email Alerts, Field Updates, Tasks and Outbound Message**.
* Strong experience in creating **Custom Apps, Custom Objects, Custom Fields, Applying Sharing Rules, Page Layouts, Search Layouts, Related List and defining Field Dependencies, Custom buttons**.
* Strong salesforce administrative skills with creating/customizing **Profiles, Roles, Users, sharing rules, Lookup filters, Page Layouts, Search layouts, Validation rules, Email Services, Workflows, Approval process, Assignment, Escalation rules, Reports and Dashboards.**
* Experienced in **data modeling** with Salesforce standard, custom objects using **Lookup, Master-detail relationships** and **created Junction** objects for establishing **man-to-many relationships**.
* Good experience in configuring and working with **Eclipse IDE** for custom development.
* Configured Web-to-lead for Lead object, and **Email-to-case** for Case object by configuring agent in the network.
* **Created Criteria-based** and **Owner-based sharing rules** across various objects for data visibility within the organizations.
* **Build Reports** using **Tabular, Summary, Matrix and Join reports**; created custom report types, developed Dashboards using the reports.
* Strong experience in preparing Data Migration strategy and migrated data using **Data loader, Demand Tools, Cast Iron and Informatica ETL tools**.
* Written **apex test classes** for unit testing and to meet 75% code coverage which is required for migration.
* Implemented best practices for **Apex triggers, Apex classes** to avoid governor limits.
* Good experience in managing Salesforce.com **sandbox** and **production environments**.
* Good experience in developing **Java, J2EE** web application using **Servlets, JSP and Struts framework**.
* Well versed in writing **SQL, PL/SQL** queries with **Oracle, MySQL databases**.
* **Strong analytical, de-bugging and documentation skills**.
* Worked closely with **Business Users** to enable business process using SFDC.
* **Good communication** and **inter-personal skills**; accustomed to working in both large and small team environments.

**SKILL SET:**

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| * **Force.com** | * Apex Language, Apex Classes, Apex Triggers, SOQL, SOSL, Visualforce (Pages, Components & Controllers), S-Controls, Apex Web Services, Apex Data Loader, Dashboards, Reports, Analytic Snapshots, Custom Objects, Force.com, Eclipse IDE Plug-in |
| * **Business Process** | * Service Requests and Activities, Opportunities, Quotes and Proposals, Order Management, Campaign Management, Case Management, Contract Management, Pricing, Approval, Partner Deal Registration, Data Cleansing and De-duplication, Agreements and Entitlements |
| * **Visualforce** | * Custom Visualforce Pages |
| * **Languages** | * Java, Apex, JavaScript, SQL. |
| * **Database** | * Microsoft SQL Server, MS Access |
| * **Web** | * HTML, XML, CSS, JavaScript. |
| * **Platforms** | * Windows, Windows Server. |
| * **Tools** | * Data Loader, Workbench, Eclipse IDE. |
| * **Operating Systems** | * 2003/XP/2000/NT/98/95, MS-DOS, UNIX |

**PROFESSIONAL EXPERIENCE:**

**Insulet Corporation, Acton Nov2019 – Present**

**Salesforce Developer**

**Responsibilities: -**

* Performed the roles of Sr Salesforce. Developer in the organization.
* Implemented Lightning Web Components, Apex classes, Controller classes, and Visual Force Pages, Batch Class, Schedule Classes, and Apex triggers for various functional needs in the application.
* Worked on the different application from the scratch level.
* Implemented Salesforce Development Cycle covering **Sales Cloud, Service Cloud, Marketing Cloud, Chatter & App-exchange applications.**
* Enabled Aura Framework and added Aura Attributes/Handlers for Events/ Logic & Interactions.
* Created Server APEX Controller for Salesforce Lightning and Added Lightning Component to Lightning Pages and Record Pages.
* Developed Lightning components and Lightning apps to provide better and more interactive interfaces to end users, which help in sales enhancements.
* Worked on Velocity, for 360-degree customer views, customer history feed, and complete policy information in simple, card-based formats, driving new business and renewals, and tracking producer credentials. Coordinated and transferred knowledge to the offshore team.
* Involved in using Lightning, Process Builder and Workflows. Worked on customization of visual force to have Lightning Experience for desktop and mobile applications.
* Developed complex Apex Batch Jobs for updating the opportunities daily basis and monthly basis.
* Implemented custom sites for external users to fill their application by using visual force pages and JavaScript for UI look and feel.
* Used Force.com web service API for implementing WSDL in the application for access to data from external systems and web sites.
* Created workflow rules and process builder defined related tasks, email alerts, field updates to implement business logic.
* Provide support setup, training, and execution of marketing process.
* Created Email templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects and it to read, extract, and load data from comma separated value files.
* Created profiles and field level security to hide critical information on the profile users.
* Used XML as data communication between salesforce and the external system.
* Used REST API for communicating with internal system.
* Used Custom settings wherever possible to avoid SOQL Queries.
* Creating workflows for Field-updates to accomplish the business requirements.
* Providing support to day-to-day issues.
* Migrated data from Legacy Systems to Salesforce CRM using data loader.
* Created Custom Dashboards for manager's home page and gave accessibility to dashboards for authorized people.
* Implemented Apex Scheduler and triggers to invoke Apex classes at regular intervals and to trigger them at some events.
* Created Custom Visualforce components and attributes to override the look and feel of standard Visualforce components Used HTML, JavaScript for building Visualforce pages.
* Used Jenkins for continuous integration and continuous delivery.
* Built apps visually with Lightning App Builder, Lightning Components and lightning connect integrations across multiple connections.
* Created various Custom Objects, Custom Settings, Custom Labels, Validation rules, Record types, Custom Tabs, Workflow rule and approval process including Field updates and email alerts.
* Used third party apps like Congo composer, get feedback application.

**Environment**: Saleforce.com CRM, Apex Class, Visualforce, Trigger, Sales cloud, SOQL, Component & Controllers, Custom Objects, Custom Tabs, Email Handler Services, Workflow & Approvals, Reports, Security Controls, Eclipse IDE, CSS, JQuery, WSDL, SOAP, REST, Test Classes, Windows XP.

**Cigna Burbank, CA March2019 –Nov2019**

**Salesforce Developer**

**Responsibilities:-**

* Performed the role of Salesforce Developer in the organization.
* Interacted with different business teams and developing teams to acquire the requirements.
* Gathering and implementing configuration and customization according to business requirement.
* Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.
* Involved in creating a component for custom buttons which are not supported in lightning.
* Designed salesforce service cloud console to enhance productivity with dashboard like interface
* Setting up Service Cloud Console, Cases (Web to case, Email to case), Solutions, Case Assignment and CTI Integration
* Expertise in using Visual Studio Code creating a scratch org and deploying the data in to the scratch org
* Created Email Templates and Mail Merge Templates and was involved in doing the mail merge for different standard and custom objects in lightning experience.
* I was involved in developing Salesforce Lightning applications using Lightning Components, Controllers and Events and used custom CSS in the components.
* Developed Lightning Component Framework and built Lightning component using aura framework.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Installed and configured the Salesforce DX
* Experienced with the SFDX visual code and Deployment through Visual code.
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from Sandbox to Production.
* Used refined global search in Lightning by developing Apex classes and Controllers. Experienced using Force.com IDE for creating, modifying, testing, and deploying Force.com Applications.
* I was involved in estimation and analysis for migration from classic to lightening.
* Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects. Automated the business processes using out-of-the-box tools and services of Lightning Experience.
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called Data Loader. Used field level security along with page layouts in Lightning to manage access to certain fields.
* Implemented the Web Services through WSDL in the Salesforce.com for outbound messaging.
* Worked on Integrating SAP and Salesforce systems using SOAP and REST API's.
* Experience in APEX Programming by creating Custom Triggers and perform Asynchronous calls to implement the business logic as per the requirements.

**Environmen**t: Salesforce.com IDE, Service Cloud, Salesforce 1, Marketing Cloud, SOAP, SOQL and SOSL, Experience, Visual force, APEX Classes, APEX Triggers,CUJs,Workflows, Reports and Dashboards, CSS, HTML, JSP, JQuery, Data loader, data Import wizard, Sales Cloud, Service Cloud, Marketing Cloud, Migration Tool, Apptus, Web services API, Windows 7, Validation Rules & Formulas, Migration tool, Email services, Security Controls, Sandbox, Production.

**The Home Depot (Techshed)–Foster City, CA Nov 2018-Feb 2019**

**Salesforce Developer**

**Responsibilities:**

* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Create many of the custom controllers and custom Buttons which are used in the salesforce Visualforce pages.
* Created Visual Force pages and Components used repeatedly in Visual Force pages to reduce the case of overabundance whenever needed.
* Implemented Service Cloud including: Service Console, Customer Portal & Communities, Case Feed, and Knowledge Base & Entitlements.
* Developed APEX class, Controller class and APEX Triggers for various functional needs in the application.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
* Retrieved some data and its functionality from Third-Party API’s and displayed within the lightning component.
* Implemented Apttus Configure Price Quote (CPQ).
* Leveraged APEX Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, WSDL, SOQL, SOSL, Scrum, Custom objects, Custom fields, Web Services, SOAP, REST
* Used refined global search in Lightning by developing Apex classes and Controllers.
* Experienced using Force.com IDE for creating, modifying, testing, and deploying Force.com Applications.
* Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects.
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called Data Loader.
* Visualforce Pages for Lightning Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
* Worked on Lightning Process builder flows, Connect API, Chatter and quick Action.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Used field level security along with page layouts in Lightning to manage access to certain fields.
* Implemented the Web Services through WSDL in the Salesforce.com for outbound messaging.
* Worked on Integrating SAP and Salesforce systems using SOAP and REST API's.
* Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.

**Environment**:

* Saleforce.com CRM, Apex Class, Visualforce, Lightning Experience, Lightning Components Trigger, Sales cloud, SOQL, Component& Controllers, Custom Objects, Custom Tabs, EmailHandler Services, Workflow & Approvals, Reports, Security Controls, Eclipse IDE , CSS, JQuery, WSDL, SOAP, REST, Test Classes, Windows XP.

**PG&E–San Ramon, CA Jan2018-Oct2018**

**Salesforce Developer**

**Responsibilities:**

* Interacted with business users for requirements, analysis, design and development.
* Working with product managers contributing to blueprints, and assisting with planning of feature sets that impact multiple platforms
* Provides development leadership to team members
* Makes recommendations to improve effectiveness of team
* Assigns and oversees development tasks
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
* Retrieved some data and its functionality from Third-Party API’s and displayed within the lightning component.
* Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
* Leveraged APEX Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from Sandbox to Production.
* Experience working with Sales cloud and Service cloud.
* Used refined global search in Lightning by developing Apex classes and Controllers.
* Developed Apex REST web services, which are being consumed by various internal applications like Siebel and Java.
* Developed Cascading Style Sheets in Visualforce pages for rich UI and used Java Script and JQuery for front-end validations.
* Used PageBlock, PageBlockTable, Repeat, OutputPanel, ActionSupport and ActionFunction visualforce components for developing visualforce pages.
* Customized application business logic using declarative programming like Formula fields, Validation rules, Workflow rules, Approval process, Record Type, Picklist, Dependent Pick lists, List views.
* Established objects relationships between various objects using Master-Detail, Lookup, self and Junction objects.
* Used Force.com IDE for development for Visualforce Pages, Apex classes, Triggers and debugging and analyzing logs.
* Strong experience in implementing Salesforce.com MVC in the application customizations for separating Data persistence, UI and business logic.
* Written SOQL, SOSL query language necessary for the application in Apex Classes and Triggers.
* Created Visualforce tabs for custom reports, developed Workflow rules, Approval Processes and developed related actions like Tasks, Email alerts and Field updates.
* Deployed salesforce components from sandbox to production using Force.com ant migration tool, ChangeSet and Eclipse.

**Environment**: Saleforce.com CRM, Apex Class, Visualforce, Lightning Experience, Lightning Components Trigger, Sales cloud, SOQL, Component& Controllers, Custom Objects, Custom Tabs, EmailHandler Services, Workflow & Approvals, Reports, Security Controls, Eclipse IDE , CSS, JQuery, WSDL, SOAP, REST, Test Classes, Windows XP.

**CFA Institute Charlottesville, VA June 2017– Dec2017**

**Salesforce Developer**

**Responsibilities:**

* Involved in Salesforce.com application declarative activities like creating Users, Roles, Profiles, Permission set, Sharing rules, Field-level security and Page Layouts.
* Written Apex controller classes, Triggers and Utility classes which are commonly used across multiple apex classes.
* Implemented best practices, design patterns and coding standards in building apex classes and Visualforce pages.
* Implemented JavaScript, CSS in Visualforce pages for client side validations and good user interface for look and feel.
* Written JavaScript remoting for invoking Apex class methods for visualforce pages.
* Created Force.com Sites for the organization and developed visualforce page with good look and feel to the users.
* Experience working with Sales cloud
* Implemented Service Cloud including: Service Console, Customer Portal & Communities, Case Feed, and Knowledge Base & Entitlements.
* Developed Apex Batch, Scheduled classes by implementing Batchable, Schedulable interfaces.
* Generated apex stub classes from WSDL file to call external application using web service from salesforce.
* Created workflow rules, approval process for business automation.
* Used Force.com IDE extensively for development, customization of salesforce components.
* Implemented customer portal, partner portal and chatter in the organization.
* Involved in developing customized Reports and Dashboards for the business users.
* Used Data Loader for migrating data from external system to salesforce and worked with ETL team automating migration of data in helping object and field mapping.
* Used Force.com ant migration tool for deploying salesforce components from sandbox to other sandbox and Production instances.
* Involved in SFDC application support for end users.
* Interacted with various business team members to gather the requirements and documented the requirements.

**Environment**: Force.com platform, Apex Class, Visual Force Pages, Trigger, Controllers, CSS, Workflow & Approvals, Custom Objects, Custom Tabs, Security Controls, Page Layouts, HTML, Java Script, Reports, Dashboards, Eclipse IDE Plug-in, Windows Vista.

**WebERP, India March2014–Sep 2015**

**Salesforce Developer/Administrator**

**Responsibilities:**

* Setting Salesforce.com Application setup and customized the apps to meet organizational requirements.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Designed Visualforce pages with Controller Classes, Java Script, CSS and AJAX functionality.
* Implemented JQuery in the Visualforce pages for client side actions, validations and UI components rendering.
* Written Apex Triggers for the Standard and Custom objects and written SOQL, SOSL queries to fetch the data from the salesforce schema.
* Created Apex Test Classes for unit testing Apex classes, Trigger, Web Services and Batch classes.
* Implemented custom validation rules, roll-up summary fields, formulas fields, assignment rules, escalation and sharing rules for the application.
* Designed Account Management, Lead Management, Opportunity Management and Case Management.
* Developed Workflow rules, Workflow Approvals, email alerts and field updates for business process.
* Developed Custom Objects, Custom Reports and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and Lead generation statistics.
* Implemented the requirements on Salesforce.com Platform and Force.com IDE plug-in using Eclipse.
* Developed custom Price Books and products application and customized Products and Price Book using Visualforce page and custom controller.
* Used data loader for Insert, Update, and Bulk Import or Export of data to/from Salesforce.com.
* Developed web services using Salesforce.com Web services API to provide data for third party clients.
* Developed Apex Batch, Scheduled classes by implementing Batchable, Schedulable interfaces to process large volumes of data.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Provided user support and bug fixing activities and performed with in SLA.
* **Environment**: Salesforce.com, Apex, Visualforce, Workflows, Approval Process, Controllers, WSDL, SOAP, REST, Web services, Batch, Schedule classes, Sandbox, Data loader, Java Script, HTML, CSS, Eclipse Force.com IDE, J2EE, Windows XP.

**National Plywood, India May 2012–Feb 2014**

**Salesforce Developer/Java**

**Responsibilities:**

* Performed the roles of Salesforce.com/java Developer in the organization.
* Written Apex Custom, Extension, List controller classes and Apex Triggers for various functional needs in the application.
* Worked on web services apex classes, parsed input request using XML parser and mapping the XML request to salesforce object.
* Integrated the REST web services API for extracting the data from internal applications to retrieve data and display in the UI.
* Implemented minor enhancements on standard objects including Campaigns, Leads, Accounts, Contacts, Opportunities, and Activities.
* Created custom links using HTML S-control.
* Involved in data migration tasks for moving data from different business sources into salesforce.com.
* Provided user support and bug fixing activities as per the SLA.
* Load/Manage the data using Apex Data Loader and Excel Connector.
* Using Apex Data Loader and Import Wizard for migrating records to sources and loaded data into Call Center application and for cleaning of data.
* Worked in agile methodology Process and Sprint System, attended daily standup calls.

**Environment**: Saleforce.com platform, Apex Language, Visual Force (Pages, Component & Controllers), Pages, Data Loader, S-Controls, HTML, Java Script, Apex Triggers, Web Services, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox data loading, Eclipse IDE Plug-in, Windows XP.

**EDUCATION:**

* Bachelors of Technology in Computer Science from Osmania university
* Masters in Information Technology from Trine University