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|  |  | Saranya Ranganath  Scrum Master – Program Manager |
| Profile  |  | | --- | | Scaling new heights of success with  hard work and dedication and leaving a mark of excellence on every step; targeting assignments as a  Scrum Master-Program Manager  with an organization of repute,  preferably across Bangalore |  Contact **PHONE:**  8861201948  **EMAIL:**  Saranya.Ranganath09@gmail.com KEY SKILLS Scrum/Agile  Release Manager  Agile Coach  Program Manager  Project Planning/Execution  Requirement Gathering  Sprint Planning  Kanban  Agile Project Management  Team Building & Leadership  JIRA  Confluence  Test development SOFT SKILLS Communicator  Collaborator  Motivational leader  Analytical  Thinker  Planner |  | PROFILE SUMMARY  |  | | --- | | * **10.9 Years of Total IT experience**: **5 Years as Scrum Master** role and **6 Years of**   **Software testing** – Functional Testing and Automation Testing.   * Skilled in streamlining process by identifying and proposing process improvements   in the current process for better competence; successfully guided development teams through **transition from Waterfall to Agile development**.   * Capable of delivering large-scale software development projects on time and within budget by **effectively collaborating, facilitating, leading and**   **mentoring multiple Scrum teams.**   * Specialized in overcoming organizational challenges of **transitioning to Agile methodology** from traditional project management & development. * Experienced with **Scrum, Kanban and SAFe.** * Skills in updating test plans, creating test cases and testing scenarios for assigned   functional areas; worked across **Telecom OSS and Insurance Domain**   * Worked under different **SDLC, STLC Process.** * Capabilities in conducting Organization Interviews and Trainings for Team and Internal Employees; bagged various Standing Ovation Awards. * Utilized qualitative & quantitative skills in defining the scope of testing & managing   test documents for all releases; successfully estimated effort for each release & procured the number of resources required.   * Involved in Budgets and Finance for Projects. * **Transitioning from Scrum/Kanban to SAFe.**  CAREER TIMELINE **Tech Mahindra:** Feb’10 – Nov’12  **Allstate Solutions Private Limited:** Dec’12 – Dec’19  **Odessa Solutions Private Limited:** Dec’19 till date |  WORK EXPERIENCE ***Company: Odessa Solutions private limited***  **Dec’20 till date with Odessa Solutions Pvt. Ltd, Bangalore as Program Manager**  **Key Result Areas:**   * Coaching team on Agile best Practices. * Facilitating Ceremonies and arriving at Metrics. * Finance Management for teams for various client projects. * Part of internal delivery connects to identify various epics or Features with high budgets and Prioritizing. * Part of meetings with Senior Vice President and CEO for setting up Organization wide Agile Process.   ***Company: Allstate Solutions Private limited***  **Nov ’12 - Dec’20 with Allstate Solutions Pvt. Ltd, Bangalore as Senior Consultant**  **Key Result Areas:**   * Training team members on Agile processes, facilitating planning meetings & retrospectives along with maintaining task board and daily burn-down charts * Interacting with Product Owners and managing product backlog grooming and story estimation * Spearheading development team from project initiation through delivery of final product * Conducting GAP analysis while successfully re-engineering key business processes to increase operational efficiency and alignment of business unit objectives * Facilitating sprint planning, daily scrums, retrospectives, stakeholder meetings and software demonstrations * Performing Defect Tracking & Management in JIRA * Preparing and maintaining documents that include architecture diagrams, data models and navigation maps * Performing complex functional, application and regression tests, planning and implementing automated testing along while ensuring timely releases of product and production escalation patches * Assisting as a Trusted Advisory to the management, performing assessments, developing solutions & innovative techniques and leading the automation infrastructure strategy while ensuring that automation goals are met. * Interacting with cross-functional teams (Architects, Developers, QA and Devops) for test automation activities across the organization   **Highlights:**   * Automated regression and functional test suites by developing test cases and test suites using Selenium Web Driver and XML’s * Bagged various Standing Ovation Awards for best performance in 2018 * Received Thanks a Zillion Award for the Best Team in 2018 * Developed a user-friendly defect management sheet to track internal defects within the releases which resulted in almost 10% reduction * Wrote documentation for test processes, resulting in a more effective and easier to use checklist, cutting execution time from 1 hours to 30 minutes * Recommended changes to the testing tools which increased efficiency by 10%, reduced cost by 10% and improved ROI by 15%.   ***Company: Tech Mahindra***  **Feb’10-Nov’12 with Tech Mahindra Ltd., Pune/Bangalore as Technical Associate.** SKILLS **Project Management Tools:** JIRA, Confluence, Replicon  **Test Management Tools:** HP Quality Centre / HP ALM  **Programming Language:** Java  **Other Tools:** IBM ClearCase, Clear Quest, Jen CERTIFICATIONS  * Certified Scrum Master (CSM) from Scrum Alliance (2017) * SAFe® 4 Certified Agilist - 2018 * ISTQB Certified Tester – 2016 * Certified POPM - 2019  EDUCATION Bachelor of Engineering in Computer Science, Visveswaraya Technological University, 2009 PERSONAL DETAILS **Date of Birth:** 02 Jan 1988  **Languages Known**: English, Kannada, Tamil and Telegu  **Address**: HSR Layout, Bangalore  (refer to the annexure for projects managed) ANNEXURE **Title:** Discounting – Lease wave  **Period:** Dec’19 till date  **Environment:** JIRA  **Role:** Program Manager  **Description**: Lease wave is an application with various modules that supports Leasing transactions and to maintain Lessor and Lessee data. Discounting is an arrangement between the Lessor and a Funder wherein the Lessor sells a collection of receivables to a Funder at a value equivalent to the Present Value (PV) of the discounted receivables at a pre-determined rate.  **Key Result Areas:**   * Coaching team on Agile best Practices. * Facilitating Ceremonies and arriving at Metrics. * Finance Management for teams for various client projects. * Part of internal delivery connects to identify various epics or Features with high budgets and Prioritizing. * Part of meetings with Senior Vice President and CEO for setting up Organization wide Agile Process. * Updating stake holders * Calling ECC as required   **Title:** Agency Gateway  **Period:** May’15 – Dec’19  **Environment:** JIRA  **Role:** Scrum Master  **Description**: Agency Gateway is a web-based customer Relationship Management tool that supports sales and capabilities to the agents, Agency Gateway contains information for every customer they currently have an policy as well as the customers have had policy in the past or prospects who have done a Quote online.  EAgent is the app version handled by different Scrum team.  **Key Result Areas:**   * Facilitating the Scrum Ceremonies that include Sprint Planning, Release Planning, Daily Stand-up Meetings, Backlog Grooming, Sprint Demo and Sprint Retrospection. * Interacting with the Product Owner and the team for ensuring that ‘Definition of Ready’ and User Story Acceptance criteria are clearly defined and the ‘Definition of Done’ are clearly documented & understood by the team.   **Key Result Areas:**   * Coaching team on Agile best Practices. * Facilitating Ceremonies and arriving at Metrics. * Finance Management for teams for various client projects. * Part of internal delivery connects to identify various epics or Features with high budgets and Prioritizing. * Part of meetings with Senior Vice President and CEO for setting up Organization wide Agile Process. * Updating stake holders * Calling ECC as required   **Title:** Agency Gateway  **Period:** June 2013 -May-2016  **Environment:** HP UFT / QC , SQL  **Role:** Senior Tester  **Description**: Agency Gateway is a web-based customer Relationship Management tool that supports sales and capabilities to the agents, Agency Gateway contains information for every customer they currently have an policy as well as the customers have had policy in the past or prospects who have done a Quote online.  **Key Result Areas:**   * Executed Automated Test Scripts for Smoke, Functional and Regression test. * Reviewed and Executed Test scripts generated by other team members. * Preparation and execution of test plans. * Reviewed test plans prepared by other team members. * Estimation. * Involved in bug reporting Using Bug tracking tool resulting in effective communication and reducing delays. * Attended Design calls. * Preparation of job-aid. * Involved in review meetings and Knowledge Transfer   **Title:** 1view  **Period:** Dec 2012-June 2013  **Environment:** HP-QTP 11, Quality Center ALM  **Key Result Areas:**   * Generated and Executed Automated Test Scripts for Functional and Regression test. * Debug Test Scripts for script issues. * Reviewed test cases and test scripts generated by other team members. * Involved in Review Meetings and Knowledge Transfer. * Involved in bug reporting Using Bug tracking tool resulting in effective communication and reducing delays. * Attended Design calls. * Preparation of job-aid. * Preparation of Application Documentation to help new employees understand application better.   **Title:** Andes iVserve  **Organization:** Tech Mahindra Ltd.  **Period:** Feb’10-Nov’12  **Environment:** Oracle Metasolve OSM, HP-QTP, Quality Center  **Key Result Areas:**   * Performing Sanity, GUI, Functional, Performance and Regression Testing. * Involvement in preparation of Test scenarios, Test cases and executing the same. Test results analyzing, sending suggestions and defects * Reviewed test cases and test specs generated by other team members. * Execution of the Test Cases Preaperd by other team Members. * Executed Automation test Cases Through QTP. * Communicating with other team’s members (Development Team, Design team, Environment Team) in order to resolve the issues. * Experience in Bugzilla and Quality Center. * Involved in bug reporting Using Bug tracking tool resulting in effective communication and reducing delays. * Modifying and Execution of XML’s as a Part Of Interface testing. * Working on Real Time Router as a part of Real mode testing. * Involved in Review Meetings and Knowledge Transfer. * Involving in Design walkthrough. * Mentored Fresher in Technical Aspects. * Study of User and Functional Requirements. * Preparation of job-aid. * Involved in review meetings and Knowledge Transfer |