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| **PROFESSIONAL BIOGRAPHY** |  |
|  | **Nadir Khan**  **Role: CX Cloud Senior Developer**  **Mobile : +918269211455**  **Email : nadir.khan.sfdc@gmail.com** |

**Professional Summary:**

* 4 Years of experience in Salesforce development.
* Hands on experience on Salesforce Lightning Framework.
* Excellent working knowledge on synchronous and asynchronous apex.
* Excellent working knowledge on triggers, classes.
* Excellent working knowledge on future, batch and Queueable apex.
* Excellent knowledge on web service classes.
* Excellent working experience on declarative or point and click.
* Excellent knowledge of Lightning Data Service.
* Successfully implemented & delivered multiple Salesforce development projects.
* Exposed to various phases of SFDC development resulting in rich exposure to configuration, customization, design & development, integration and data migration.
* Expert in implementation of Apex, Visualforce Pages.
* Excellent knowledge of integration with SOAP and REST API.
* Follow innovative and simple approaches with best practices to complete tasks.
* Good exposure on Apex Classes, Triggers, and Visualforce pages Lightning components.
* Extensive experience in HTML, CSS, JavaScript.
* Good understanding of Salesforce CRM (Sales and Service cloud).
* Excellent working knowledge of Agile methodology.
* Excellent knowledge of Lightning Web Components.

**Technology Expertise:**

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| Salesforce | Lightning Components, Lightning Apps, Apex Classes, Batch Apex Classes, Test Classes, Controllers & Extensions, Apex Triggers, Visualforce Pages ,SOQL,SOSL ,SOAP Integration, REST Integrations, Data Loader Operations, Import Wizard, Operations, Approval Processes, Workflow Rules, Process Builder, Assignment Rules, Escalation Rules, Auto Response Rules, Sharing Rules Reports Dashboards ,Salesforce 1 App, Salesforce CR ,LWC |

**Work Experience:**

**Organization Name: CRMIT Solution Pvt. Ltd.**

**Role : CX Cloud Senior Developer (Senior Salesforce Developer)**

**Duration : Oct-2020 – Present**

1. **Lightning Applications for one of Singapore’s leading Telecommunication Organisation (Sales Cloud)**

* **Role: Developer**
* **Description:** As a senior Salesforce developer I worked on the complete sales process of the client. Our client is one of the biggest telecommunication firm of Singapore which provides complete telecommunication solutions to their customers. My role is to develop & configure below mentioned components and deliver it. We used Agile methodology to fulfil the requirement of the client.
* **Components used:** Custom Objects, Custom Fields, Flows, Process Builder, Queues, Validation Rules, Duplicate Rules, Matching rules, Assignment rules, Global picklist, Record Types, Page Layouts, Lightning Record Page, Reports and Dashboards, Custom Reports, Field Level Security, Email Templates, Apex Triggers & Apex Classes.

**Organization Name: Sysgain Information Technology Pvt. Ltd.**

**Role : Senior Salesforce Developer**

**Duration : May-2016 – Nov-2019**

1. **Lightning Applications for leading IT firm (Sales & Service Cloud)**

* **Role: Developer**
* **Description:** As a Salesforce Developer, I worked on a sales and service cloud lightning application with the development team to implement the best application for the client's business sales team. I implemented multiple Lightning Components, Lightning Events and integrated them with multiple applications. Help team members to fix the technical issues and deliver the solutions on time to the business team.
* **Components used:** Lightning Aura Component, Apex classes, Apex triggers, configuration, roles and profiles.

1. **Salesforce application for a Health care firm**

* **Role: Developer**
* **Description:** As a Salesforce developer I have migrated Salesforce classic functionality to Salesforce lightning. In which I have created Lightning components and events with the optimized process and removed previous Visualforce pages. To enable Lightning I have created multiple Lightning components, events, use of Lightning data services, Salesforce1. Along with that I have good experience with Lightning Web Components, I created multiple LWC components from scratch and migrated Lightning Aura components to Lightning Web Components. I have a good understanding of Lightning events in Aura and Web components. Also, I used the Lightning Data Service in Aura and LWC framework.
* **Components used:** LWC, Lightning component, Apex class, apex trigger, roles, profiles, permission sets, OWD, sharing setting, record types, workflow, validation rules etc.

1. **Customized Salesforce Application:**

* **Role: Developer**
* **Description:** As a Salesforce developer I have worked on multiple projects and worked on Apex classes, Apex triggers, Batch apex, Queue able apex, future methods, REST web services, SOAP web services, Integration with 3rd party Applications (Expose and Consume), Process builder, Workflow rules, validation rules, Approval Process, Data Loader Operations etc.

1. **Special Assistance to Finance Projects**

* **Role: Developer**
* **Description:** As part of the Salesforce expert program I worked with multiple finance projects. Provide extensive configuration and development support.

1. **Reorganization of international cable provider and international computer & mobile brand firm**

* **Role: Developer**
* **Description:** This project requires the complete reorganization of the current system. The client is one of the world's leading providers of Cables, Cable accessories, and Systems of the highest level of quality. For achieving it we have created roles, profiles, record types, batch apex classes.  And replaced the existing system with a new one. There is also a phase of data migration for Accounts and Opportunity with record types.
* **Components used:** Apex class, apex trigger, roles, profiles, permission sets, OWD, sharing setting, record types, workflow, validation rules etc.

**Responsibilities**:

* Developed Lightning Components that could be embedded in lightning pages.
* Used Lightning Events to communicate between Lightning Components.
* Wrote Scheduled Batch apex classes for nightly upload of data.
* Used Custom Settings and used Custom Metadata to store various application level information.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder, and Lightning Component features.
* Used Apex Triggers, Batch Apex, Scheduled Apex, Future Methods, Visualforce Standard and Custom Controllers, Process Builders, Workflows, Validation Rules, Approval Processes, Profiles and Permission Sets, Custom Permissions, Record Types, Page Layouts, Custom Objects, Custom Fields, Custom Tabs, Email Alerts, Static Resources, List Views, etc. for various business requirements.
* Wrote test classes and maintained code coverage of more than 90% for all Apex classes across the org.
* Followed Salesforce Development Standards – used Naming Conventions, added comments.
* Added appropriate descriptions, matching field labels and API names.
* Followed security guidelines – used sharing keywords ‘with sharing’ and ‘without sharing’ as per the requirement.
* Used SOQL, SOSL, and DML statements within Governor Limits for data manipulation needs of the application using platform database objects.
* Used Jira DevOps as a CI/CD tool.
* Handle deployment activity in UAT and production.
* Involved in daily standup meetings, Scrum.

**Education:**

• **Master of Computer Applications** from Rajiv Gandhi Technical University, Bhopal, India

• **Bachelor of Computer Applications** from Makhanlal Chaturvedi University, Bhopal, India