B Krishna Chaitanya

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**Career Objective:**

Seeking a challenging environment that encourages learning and creativity, provides exposure to new ideas and stimulates personal and professional growth.

**Professional Summary**

Performance driven and hard working Salesforce Lead Consultant with a proven track record of success in developing new business solutions , managing workflows and implementing new sales team development strategies. Professional with a great communication and leadership skills and significant ability to work and to perform well in fast paced business environments. Adept at explaining highly complex data systems to a wide variety of audiences. Oversee delegated tasks and manage stakeholder expectations.

**Education:**

B.TECH from SVIST College Of Engineering & Technology(2014) affiliated to JNTU University, Ananthapur

**Employment Histor**

**Organization   : Webmatics solutions Pvt Ltd**

**Duration          :   February 3rd, 2019 to Current**

**Role                  : salesforce developer**

**Skills                : visualforce, apex trigger, LWC, CRM, HTML, Javascript, configuration**

**Organization   : Annals premedia Pvt Ltd**

**Duration          :   February , 2016 to November , 2018**

**Role                  : PHP developer**

**Work History**

**Project 2:**

**Name** : Broadridge

**Designation** : Salesforce developer

February 2021 - Current

* Demonstrated in-depth and hands on experience working with Salesforce platform on configuration,customization(lightning components , Apex,SOQL etc) integration ,security ,administration and other core features.
* Demonstrated proven ability to work with Business Architect and/or Business Analyst to translate the stakeholders requirements into working solutions.
* Owned end-to-end delivery of long-term technical projects and solutions
* Troubleshoot issues, resolve complex system problems, and develop and manage complex workflow rules, data validations, and object customizations
* Work closely with subject matter experts, developers, testers and business partners
* Experience in customization, configuration, Apex, Lightning and Field service lightning(FSL)
* Experience in integrating Salesforce with ERP applications like SAP using Informatica
* Well versed in cloud technology and on-premise infrastructure integration for Salesforce.com using Force.com platform, XML, Web Services and third-party Packages.
* Supported existing integrated platforms and new integrations using third-party integration tools to enhance business processes and operations.
* Experience in Agile and SAFe Agile

**Project 1:**

**Name** : Synechron

**Designation** : Salesforce Developer

February 2019 - January 2021

* Created customized report using visual force page and apex class
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features
* Exposed Custom Web Services in Apex to support callouts from external systems through the API
* Implemented Test Methods for the Apex Code and followed best practices to avoid governor limits and achieve better code coverage
* Customized several Workflows, validation rules, Triggers, Apex class
* Developed APEX class, Controller class and APEX Triggers from various functional needs in the application
* Designed different custom Dashboards for various user groups based on their business functionalities and deployed several reports for different user profiles in organization
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications
* Created workflow rules to automate Tasks, Email Alerts, Field updates, time-dependent actions and out bound messages API
* Customized the Dashboards to track usage for productivity and performance of their sales teams
* Integrated Emails with Visual force pages
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application
* Created Wrapper classes and Batch in Visual force pages including SOQL, SOSL