

# Ritesh Mohapatra

6x Certified Salesforce Developer

4 years of Experience in Salesforce Development, Configuration, Implementation in Sales & Service Cloud Implementations.

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Hyderabad, India 📍

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## WORK EXPERIENCE

### Salesforce Developer Deloitte USI Consulting

11/2016 - Present

Hyderabad

#### Experience

- Certified Salesforce Developer with 4 years of Experience in Salesforce Development, Configuration, Implementation and Service Cloud Implementations.
- Experienced hands on with Jira and Bitbucket Tools for Salesforce Implementations.
- Worked on Development and well acquainted with the AGILE Method of Project lifecycle.

## PROJECTS

### KWIK Trip (08/2019 - Present)

- Worked as a Lead in Sales Cloud Implementation.
- Worked on sole Integration Developer and Dev Ops Resource.
- Worked on Test Classes and Fixing High Priority Defects.
- Worked on Outlook Integration , Salesforce Maps and Salesforce Mobile.

### AMGEN Pharmaceuticals (02/2018 - 08/2019)

- Worked on Apex Development extensively in building complex triggers, Synchronous and Asynchronous Classes and Unit Test Classes.
- Worked on Apex Integrations in REST and SOAP with Mulesoft and other different systems.
- Worked on enhancement of Lightning Components for Client Specific requirements.
- Worked on exposing Apex Web Services for external systems.

### Cardinal Health (11/2016 - 02/2018)

- Worked on Configurations and Implementations of Client requirements in Salesforce Service Cloud.
- Worked on Data loads and have hands-on experience in Jitterbit and DataLoader.
- Hands On Experience in Deployment using change sets and ant deployments.

## EDUCATION

### Bachelor of Technology

Institute of Technical Education & Research,  
Bhubaneswar

2012 - 2016

#### Courses

- C.G.P.A - 8.9 (Electronics and Communication)

## TECH SKILLS

Apex Development

REST API

Data Loads

Lightning Enhancements

Salesforce Deployment

Configuration

Implementations

Administrator

WEB Service

Integrations

## ACHIEVEMENTS

### Employee Spot Award (09/2018)

Was awarded Spot award for brilliant contribution in Production Deployment of AMGEN Mexico Domain.

### Festival Photography Contest (09/2019)

Won 1st Prize in Photography contest for Ganesh Chaturthi Celebrations

## CERTIFICATES

Salesforce Platform Developer 1  
(10/2017 - Present)

Salesforce Sharing and Visibility Designer  
(12/2018 - Present)

Salesforce Data Architecture and Management  
Designer (04/2019)

Salesforce App Builder (11/2019 - Present)

## ORGANIZATIONS

Deloitte (11/2016 - Present)

## LANGUAGES

English



Hindi



Odia

