Shrinit Padwal

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PROFESSIONAL SUMMARY

Diligent Salesforce Developer with **2.6 years** evaluating company' processes, developing CRM workflows with strong background in development and enhancement of the **Salesforce** platform. Skilled at leading integrations and migrations, preparing technical documents, supporting fellow team members and testing applications. Creative team player with capability of learning new technologies, processes & successfully applying them onto projects & operations.

TECHNICAL SKILLS

- **Salesforce Skills:**
  - Salesforce.com Platform, Workbench, Apex Language, Lightning web components, Visualforce Pages, SOSL, SOQL, Workflows & Approvals, Reports & Dashboards and Custom Objects
  - Vlocity OmniScripts, Vlocity Dataraptors, Vlocity Integration Procedures and Vlocity templates, Vlocity CPQ part

- **Web Technologies:**
  - HTML, JavaScript, CSS

- **Tools:**
  - Gitlab, Jenkins, Visual Studio, Eclipse
  - Copado, Workbench, Data Loader, Change Sets

- **Other Skills:**
  - MS Office, MS Excel

WORK HISTORY

- **July, 2018 – Current** [**Salesforce Developer** in **Infosys Limited**]
  - Highly customized development experience in working on Salesforce applications such as Sales Cloud, Service Cloud. Experienced in Vlocity development, building Omniscripts, Dataraptors and Integration Procedures. Supported existing integrated platforms and new integrations using third-party integration tools to enhance business process and operations.
  - Designed Junction Objects and various advanced fields like Picklist, Controller/Dependent Picklist Custom Formula Fields, Field Dependencies, Validation Rules, Workflows, Sharing Rules and Approval Processes for Email Alerts, field updates as per application requirements.
  - Experienced in CI/CD process. Working with Change Sets, Git, VSCode to deploy components into UAT and Production. Worked closely with other business analytics, cross functional team members and infrastructure specialists to deliver high availability solutions for mission critical applications.

CERTIFICATIONS

  - Salesforce Certified Administrator
  - Salesforce Certified Platform Developer I
  - Vlocity Platform Developer I
  - Vlocity Communications CPQ Developer I

PROJECT WALKTHROUGH

- **Client Name**   : Verizon

- **Role**   **:** Developer

- **Team Size**   **:** 20+

- **Technologies** **:** Vlocity, Lightning Components, Lightning Web Components, Apex.

- **CRM**   **:** Salesforce.com

- **Description**:

  - This project is centered around building a partner community using salesforce CRM technologies. Communities are branded spaces for employees, customers, and partners to connect. We *customized and created community to meet business needs*, and then transition seamlessly between them.

  - Base our community on one of our preconfigured Lightning Community templates with drag-and-drop, aura, Vlocity and LWC components, and on standard Salesforce functionality and tabs. With Communities, we *shared a subset of features and data from our internal Salesforce org*, integrated with Verizon's system using REST APIs and customized our community to use company branding.

  - Client is into Tele Communications industry; they need a customized tailormade Salesforce CRM system to sell their products to customers. Here it included community portal where the partners of the industry need a platform for all the Verizon Products. In the CRM platform, all the product catalogues and their structures are made available for the partner users.

- **Responsibilities**:

  - Involved in Salesforce.com setup activities and customized the app to match the functional needs of the business
  - Used field-level security, profiles to ensure that the protected data is only with authorized users.
  - Used Vlocity OmniScripts to build the UI screens to the users for more feasibility of selection of the products and as per the configurations in the product catalog.
  - Used Lightning and Lightning Web Components to create the dashboards and work lists of the users.
  - Used Vlocity Dataraptors and Integration Procedures to call the remote classes as well as to pass the inputs from OmniScript to Apex Classes.
  - Used Custom metadata types and Static resources for mock responses and requests.
  - Used Calculation Procedures and Calculation Matrices for calculating prices for different products based on Service Platform and State.
  - Built screens for Install Journey as well as Change Service and Disconnect Services.
  - Involved in the CI/CD process to deploying the components into SIT, UAT, pre prod.
  - *Supported Go-Live* activity on production deployment.

EDUCATION
- 2014-2018   : B.E in Computer Engineering with 76.2% from I^{2}IT, Pune.
- 2012-2014   : Completed HSC with 78% from Birla College, Kalyan.
- 2012   : Completed SSC with 97% from Vani Vidyalaya, Kalyan